



1800 – 41<sup>st</sup> Street  
P. O. Box 1003  
Everett, WA 98201-1003

November 9, 2016

Advice Letter No. 046SPL

Filing Center  
Oregon Public Utility Commission  
201 High St SE  
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Administrative Filing

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised sheets for the Statewide Price List.

The purpose of this administrative filing is to standardize the naming and descriptions of nonrecurring charges that were omitted in Advice Letter 044SPL and to correct typographical errors in the Stay Connected Seasonal Offering reconnect charges language. If a reconnect date is given then the reconnect charges “do not apply”. This administrative filing will not impact customer billing.

It is respectfully requested that this administrative filing become effective on November 20, 2016.

Please return stamped tariff sheets to:

Frontier Communications  
Linda Saldaña  
9260 E. Stockton Blvd.  
Elk Grove, CA 95624

Any questions or notifications of action taken on this administrative filing should be directed to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

Section 1

2<sup>nd</sup> Revised Sheet 29  
Canceling  
1<sup>st</sup> Revised Sheet 29

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS - Continued

CONDITIONS - Continued

Unlimited IntraLATA Toll Usage for Business plan does not apply to the following calls or services:

Operator Assist Station-to-Station Service  
Operator Assist Person-to-Person Service

Directory Assistance Service (Local and National)  
Verification/Interrupt Service  
Dial It Service  
Wide Area Telecommunications and 800 Service  
3 Way Calling (per activation)  
\*69 Call Return (per activation)

(T)  
(T)

Unlimited IntraLATA Toll Usage for Business may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice applications. This service may also not be used for autodialing. Frontier Northwest reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service.

Unlimited IntraLATA Toll Usage for Business is available with Month-to-Month or for a 1 Year Term. Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive 1 Year Terms on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless Frontier has provided 30 days notice of any change.

In the event the customer terminates service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the monthly charges for the service previously on and no termination liability will be applied. If the customer terminates service after 60 calendar days and prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for the remainder of the term per line.

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Reference No. 046SPL

Issued: November 9, 2016  
Issued by Frontier Communications Northwest Inc.  
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: November 20, 2016

Section 2

4<sup>th</sup> Revised Sheet 23  
Canceling  
3<sup>rd</sup> Revised Sheet 23

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR  
BUSINESS - Continued

3. Conditions - Continued

Unlimited DTL and Custom Line Telephone Service are not available in combination with other optional calling plans or virtual private network services.

Unlimited DTL and Custom Line Telephone Service do not apply to the following calls or services:

- Operator Assist Station-to-Station Service
- Operator Assist Person-to-Person Service
  
- Directory Assistance Service (Local and National)
- Verification/Interrupt Service
- Dial It Service
- Wide Area Telecommunications and 800 Service
- 3 Way Calling (per activation)
- \*69 Call Return (per activation) Operator Assist Person-to-Person Service

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Unlimited DTL and Custom Line Telephone Service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

Details on calls made will not be available for this service.

Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or Custom Line Telephone Service.

Section 2

1st Revised Sheet 43  
Canceling  
Original Sheet 43

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE ESSENTIALS - Continued

2. Regulations - Continued

- G. The package is offered on a month-to-month basis.
- H. The package will appear as a single line item on the bill.
- I. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- K. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Local Exchange tariff.
- L. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The Federal Subscriber Line Charge is included in the monthly rate.
  - 9. All applicable taxes and surcharges apply.

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Reference No. 046SPL

Issued: November 9, 2016  
Issued by Frontier Communications Northwest Inc.  
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: November 20, 2016

Section 2

1<sup>st</sup> Revised Sheet 46  
Canceling  
Original Sheet 46

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED - Continued

2. Regulations - Continued

- F. The package is offered on a month-to-month.
- G. The package will appear as a single line item on the bill.
- H. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- I. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- J. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Local Exchange tariff.
- K. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The Federal Subscriber Line Charge is included in the monthly rate.
  - 9. All applicable taxes and surcharges apply.

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Effective: November 20, 2016

**PACKAGED/BUNDLED SERVICES**

FRONTIER DIGITAL PHONE UNLIMITED (Challenger)

2. Regulations - Continued

- F. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes will apply.
- G. The package is offered on a month-to-month basis.
- H. The package will appear as a single line item on the bill.
- I. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- K. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- L. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The Federal Subscriber Line Charge is included in the monthly rate.
  - 9. All applicable taxes and surcharges apply.

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**GRANDFATHERED SERVICES**

FRONTIER DIGITAL PHONE ESSENTIALS 3-2010 – Grandfathered as of August 1, 2012 - Continued

2. Regulations - Continued
  - d. Customers may add or delete any features offered in the package without a service order charge.
  - e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
  - f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes apply and will be billed in addition to the package.
  - g. The package is offered on a month-to-month basis.
  - h. The package will appear as a single line item on the bill.
  - i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
  - j. Frontier Digital Phone Essentials 3-2010 is a residential service offering.
3. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the SLC.
  - g. This service does not change any other terms and conditions of the product.

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Reference No. 046SPL

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**GRANDFATHERED SERVICES**

FRONTIER DIGITAL PHONE STATE UNLIMITED WITH ESSENTIALS 3-2010 - Grandfathered as of August 1, 2012 -  
Continued

3. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone State Unlimited with Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.
- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the Subscriber Line Charge.
  - g. This service does not change any other terms and conditions of the product.

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4. Rates

|   | <u>Monthly Rate</u> |
|---|---------------------|
| Frontier Digital Phone State Unlimited with Essentials 3-2010 | \$23.99             |
| One Feature   | 5.99                |
| Two Features  | 7.99                |
| Three Features  | 9.99                |
| All listed features   | 12.99               |
| Stay Connected Seasonal Offering                              | 9.99                |

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Reference No. 046SPL



**GRANDFATHERED SERVICES**

FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED PLUS WITH ESSENTIALS 3-2010 - Grandfathered as of August 1, 2012 - Continued

- 2. Regulations - Continued
  - f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes will apply.
  - g. The package is offered on a month to month.
  - h. The package will appear as a single line item on the bill.
  - i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- 3. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the Subscriber Line Charge.
  - g. This service does not change any other terms and conditions of the product.

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4. Rates

|   | <u>Monthly Rate</u> |
|---|---------------------|
| Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 | \$29.99             |
| Digital Phone Enhanced Feature Pack                                     | 2.99                |
| Stay Connected Seasonal Offering  | 9.99                |

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Effective: November 20, 2016

Section 1

~~1st~~<sup>2nd</sup> Revised Sheet 29  
Canceling  
~~Original~~<sup>1st</sup> Revised Sheet 29

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS - Continued

CONDITIONS - Continued

Unlimited IntraLATA Toll Usage for Business plan does not apply to the following calls or services:

Operator Assist Station-to-Station Service  
Operator Assist Person-to-Person Service

Directory Assistance Service (Local and National)  
Verification/Interrupt Service  
Dial It Service  
Wide Area Telecommunications and 800 Service  
~~Three~~<sup>3</sup> Way Calling (per activation)  
\*69 Call Return (per activation)

(T)  
(T)

Unlimited IntraLATA Toll Usage for Business may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice applications. This service may also not be used for autodialing. Frontier Northwest reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service.

Unlimited IntraLATA Toll Usage for Business is available with Month-to-Month or for a 1 Year Term. Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive 1 Year Terms on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless Frontier has provided 30 days notice of any change.

In the event the customer terminates service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the monthly charges for the service previously on and no termination liability will be applied. If the customer terminates service after 60 calendar days and prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for the remainder of the term per line.

Reference No. 03446SPL

Issued: ~~August 28, 2014~~<sup>November 9, 2016</sup>

Effective: ~~October 1, 2014~~<sup>November 20, 2016</sup>

Issued by Frontier Communications Northwest Inc.

By ~~Jack Phillips~~<sup>Steve Crosby</sup>, ~~Director~~<sup>Senior Vice President</sup> - ~~Government & External~~<sup>Regulatory</sup> Affairs

Section 2

~~3<sup>rd</sup>~~4<sup>th</sup> Revised Sheet 23  
Canceling  
~~2<sup>nd</sup>~~3<sup>rd</sup> Revised Sheet 23

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

3. Conditions - Continued

Unlimited DTL and Custom Line Telephone Service are not available in combination with other optional calling plans or virtual private network services.

Unlimited DTL and Custom Line Telephone Service do not apply to the following calls or services:

- Operator Assist Station-to-Station Service
- Operator Assist Person-to-Person Service
  
- Directory Assistance Service (Local and National)
- Verification/Interrupt Service
- Dial It Service
- Wide Area Telecommunications and 800 Service
- ~~Three~~3 Way Calling (per activation)
- \*69 Call Return (per activation) Operator Assist Person-to-Person Service

(T)  
(T)

Unlimited DTL and Custom Line Telephone Service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

Details on calls made will not be available for this service.

Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or Custom Line Telephone Service.

~~Original~~ 1st Revised Sheet 43  
Canceling  
Original Sheet 43

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE ESSENTIALS - Continued

2. Regulations - Continued

- A. The package is offered on a month-to-month basis.
- B. The package will appear as a single line item on the bill.
- C. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- D. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- E. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Local Exchange tariff.
- F. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
  1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.
  4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  5. The cost of the service includes the Subscriber Line Charge.
  6. This service does not change any other terms and conditions of the product.
  7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  8. The Federal Subscriber Line Charge is included in the monthly rate.
  9. All applicable taxes and surcharges apply.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

(D)

Reference No. ~~03446~~SPL

Issued: ~~August 28, 2014~~ November 9, 2016  
Issued by Frontier Communications Northwest Inc.

Effective: ~~October 1, 2014~~ November 20, 2016

By ~~Jack Phillips~~ Steve Crosby, ~~Director~~ Senior Vice President - ~~Government & External~~ Regulatory Affairs

~~Original~~ <sup>1st Revised</sup> Sheet 46  
~~Canceling~~  
Original Sheet 46

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED - Continued

2. Regulations - Continued

- A. The package is offered on a month-to-month.
- B. The package will appear as a single line item on the bill.
- C. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- I. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- J. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Local Exchange tariff.
- K. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The Federal Subscriber Line Charge is included in the monthly rate.
  - 9. All applicable taxes and surcharges apply.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18-~~

(D)

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Reference No. 03446SPL

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Issued by Frontier Communications Northwest Inc.

By ~~Jack Phillips~~ Steve Crosby, Director ~~Senior Vice President - Government & External~~ Regulatory Affairs

~~Original~~ 1<sup>st</sup> Revised Sheet 49  
~~Canceling~~  
Original Sheet 49

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED (Challenger)

2. Regulations - Continued

- A. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes will apply.
- B. The package is offered on a month-to-month basis.
- C. The package will appear as a single line item on the bill.
- D. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- E. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- F. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- G. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
  1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.
  4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  5. The cost of the service includes the Subscriber Line Charge.
  6. This service does not change any other terms and conditions of the product.
  7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  8. The Federal Subscriber Line Charge is included in the monthly rate.
  9. All applicable taxes and surcharges apply.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~ (D)

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Reference No. 03446SPL

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Issued by Frontier Communications Northwest Inc.

By ~~Jack Phillips~~ Steve Crosby, ~~Director~~ Senior Vice President - ~~Government & External~~ Regulatory Affairs

~~Original~~ 1st Revised Sheet 84  
Canceling  
Original Sheet 84

GRANDFATHERED SERVICES

FRONTIER DIGITAL PHONE ESSENTIALS 3-2010 – Grandfathered as of August 1, 2012 - Continued

2. Regulations - Continued
  - d. Customers may add or delete any features offered in the package without a service order charge.
  - e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
  - f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes apply and will be billed in addition to the package.
  - g. The package is offered on a month-to-month basis.
  - h. The package will appear as a single line item on the bill.
  - i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
  - j. Frontier Digital Phone Essentials 3-2010 is a residential service offering.
3. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to do~~ not apply. (T)
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the SLC.
  - g. This service does not change any other terms and conditions of the product.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

(D)

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Reference No. 03446SPL

Issued: ~~August 28, 2014~~ November 9, 2016

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By ~~Jack Phillips~~ Steve Crosby, ~~Director~~ Senior Vice President - ~~Government & External~~ Regulatory Affairs

~~Original~~ 1st Revised Sheet 87  
Canceling  
Original Sheet 87

GRANDFATHERED SERVICES

FRONTIER DIGITAL PHONE STATE UNLIMITED WITH ESSENTIALS 3-2010 - Grandfathered as of August 1, 2012 -  
Continued

3. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone State Unlimited with Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the Subscriber Line Charge.
  - g. This service does not change any other terms and conditions of the product.

4. Rates

|   | <u>Monthly Rate</u> |
|---|---------------------|
| Frontier Digital Phone State Unlimited with Essentials 3-2010 | \$23.99             |
| One Feature   | 5.99                |
| Two Features  | 7.99                |
| Three Features  | 9.99                |
| All listed features   | 12.99               |
| Stay Connected Seasonal Offering                              | 9.99                |

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

(D)

Reference No. ~~03446~~ SPL

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By ~~Jack Phillips~~ Steve Crosby, Director ~~Senior Vice President - Government & External~~ Regulatory Affairs



~~Original~~ ~~1st Revised~~ Sheet 91  
Canceling  
Original Sheet 91

GRANDFATHERED SERVICES

FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED PLUS WITH ESSENTIALS 3-2010 - Grandfathered as of August 1, 2012 - Continued

2. Regulations - Continued
  - f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes will apply.
  - g. The package is offered on a month to month.
  - h. The package will appear as a single line item on the bill.
  - i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
3. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to do~~ not apply. (T)
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the Subscriber Line Charge.
  - g. This service does not change any other terms and conditions of the product.

4. Rates

|   | <u>Monthly Rate</u> |
|---|---------------------|
| Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 | \$29.99             |
| Digital Phone Enhanced Feature Pack                                     | 2.99                |
| Stay Connected Seasonal Offering  | 9.99                |

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