



Frontier Communications Northwest Inc.

21 West Ave.
Spencerport, NY 14559

April 4, 2016

Service Contract: SC16-07

Ms. Joan Grindeland
Administrator, Regulatory Operations
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Contract

Dear Ms. Grindeland:

Frontier Communications Northwest Inc. (Frontier) hereby submits for filing a new customer specific contract that provides Frontier Simply Unlimited Voice service for a term of twenty-four (24) months. The cost support as well as any information regarding the customer is considered confidential. The confidential documents will be sent to you via UPS delivery.

Please return stamped copy of contract to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to me at (585) 777-4717 or Leslie.Zink@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink
Manager, Pricing & Tariffs

LZ:lms
Enclosures



**BHSI and FSUV SCHEDULE
Business**

This is Schedule Number **S-0000080076** to the Frontier Services Agreement dated 12/15/2012 ("FSA") by and between ("Customer") and **Frontier Communications of America, Inc.** on behalf of itself and its affiliates ("Frontier"). Customer orders and Frontier agrees to provide the Services and Equipment identified in the Schedule below.

Service Location:

Street Address:

Schedule Date:

3/28/2016

City, State, Zip:

Service Term:

24

Simply Broadband High Speed Internet ("BHSI")	Qty	Self-Install*	NRC (x Qty)	MRC (x Qty)
Simply BHSI Lite 3M/512k		<input type="checkbox"/>	\$	\$
Simply BHSI Max 7M/1m		<input type="checkbox"/>	\$	\$
Simply BHSI Ultra 15M/1m			\$	\$
Simply BHSI Ultra Plus 15M/2m			\$	\$
Simply BHSI Ultimate 20M/1m			\$	\$
Simply BHSI Ultimate Plus 20M/3m			\$	\$
Simply BHSI Extreme 30M/1m			\$	\$
Simply BHSI Extreme Plus 40M/10m			\$	\$
* BHSI Static IP Option add \$10.00 each			\$ 0.00	\$
* BHSI Static IP Block (5 usable IPs)			\$ 0.00	\$
* BHSI Static IP Block (13 usable IPs)			\$ 0.00	\$
* Self-Install: Not available if BHSI Static IP Option is added.				
Frontier Simply Unlimited Voice ("FSUV")	Qty		NRC (x Qty)	MRC (x Qty)
FSUV (rate tier 1)	3		\$ 0	\$ 74.97
FSUV (rate tier 2)			\$	\$
FSUV + BHSI High Speed Internet ("BHSI")	Qty	Self-Install*	NRC (x Qty)	MRC (x Qty)
FSUV + BHSI Lite 3M/512k		<input type="checkbox"/>	\$	\$
FSUV + BHSI Max 7M/1m	1	<input type="checkbox"/>	\$ 0	\$ 49.98
FSUV + BHSI Ultra 15M/1m			\$	\$
FSUV + BHSI Ultra Plus 15M/2m			\$	\$
FSUV + BHSI Ultimate 20M/1m			\$	\$
FSUV + BHSI Ultimate Plus 20M/3m			\$	\$
FSUV + BHSI Extreme 30M/1m			\$	\$
FSUV + BHSI Extreme Plus 40M/10m			\$	\$
* BHSI Static IP Option add \$10.00 each			\$ 0.00	\$
* BHSI Static IP Block (5 usable IPs)			\$ 0.00	\$
* BHSI Static IP Block (13 usable Ips)			\$ 0.00	\$
* Self-Install: Not available if BHSI Static IP Option is added.				
FSUV Features:				MRC
Basic Features included in MRC (check all that apply) <input checked="" type="checkbox"/> One Flat Rate Business Access Line (includes Extended Community Calling, Extended Area Service and Touch Tone where applicable) <input checked="" type="checkbox"/> Call ID Name and Number <input type="checkbox"/> Call Forwarding Busy/Don't Answer <input type="checkbox"/> Voicemail - Deluxe				included
Optional features included in base MRC: check up to select additional features, subject to applicable tariff. (Some features may not be available at the Service Location.) <input type="checkbox"/> Call Waiting/Cancel Call Waiting/Call Waiting ID <input checked="" type="checkbox"/> Multi-Line Hunting <input checked="" type="checkbox"/> Call Forwarding <input type="checkbox"/> Busy Redial <input type="checkbox"/> Call Forwarding -Busy <input type="checkbox"/> Call Forwarding - No Answer <input type="checkbox"/> Selective Call Acceptance <input type="checkbox"/> Call Return <input type="checkbox"/> Anonymous Call Rejection <input type="checkbox"/> Selective Call Forwarding <input type="checkbox"/> Priority Call <input type="checkbox"/> Selective Call Rejection (only available with 8 additional feature package) <input type="checkbox"/> Three-Way Calling <input type="checkbox"/> Speed Call 30				
All In Feature Package: Optional feature package for additional features beyond allotment included in the base MRC offer				<input type="checkbox"/> \$ 4.99
Schedule Total:			NRC \$ 0	MRC \$ 124.95

All rates are subject to the following:

- (1) All product speeds referenced above are "up to" available speeds. Actual speeds may vary and are dependent on various issues such as network requirements, customer location and equipment.
- (2) Prices do not include government or Frontier surcharges or taxes.
- (3) Applies to telephone and Internet services.
- (4) A \$9.99 processing fee will apply upon disconnection of HSI Service.



SERVICE DESCRIPTION


A. Simply Unlimited Service Description.

- **Main Line** - Business line with the following features:
 - Voice Unlimited Local and Long Distance calling (Voice traffic only)
 - Additional features of customer's choice
- **Optional All in Feature Package**: Customer may choose any or all from available feature list for an additional fee.
- **Optional Additional Frontier Simply Unlimited Lines**:
 - Customer may order up to eleven (11) additional Frontier Simply Unlimited access lines ("Additional Lines") at the rates set forth above.
- The following usage types **WILL BE INCLUDED** in the plan:
 - Domestic outbound interstate, intrastate and IntraLATA long distance usage
 - Certain Offshore outbound usage to U.S. Territories
- The following usage types **WILL NOT BE INCLUDED** in the plan:
 - Canadian inbound (toll free) long distance usage
 - Domestic inbound (toll free) long distance usage
 - International usage
 - Directory Assistance
 - Information service calls (900)
 - Dial-up Internet calls (will be billed at \$0.10 per minute)
 - Telesales and telemarketing applications

B. Other Terms and Conditions.

- Frontier Simply Unlimited is available only for customers with a maximum of twelve (12) Business lines.
- Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- **Frontier Simply Unlimited** service with charges for local and long distance calling.
- Frontier Simply Unlimited is not available with PBX trunks, ground start lines or trunks, key system lines or trunks, foreign central office services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services.
- Internet Acceptable Use Policy and Security.
 - Customer shall comply, and shall cause all Service users to comply, with Frontier's Acceptable Use Policy ("AUP"), which Frontier may modify at any time. The current AUP is available for review at the following address, subject to change:
http://www.frontier.com/policies/commercial_aup/
 - Customer is responsible for maintaining awareness of the current AUP and adhering to the AUP as it may be amended from time to time. Failure to comply with the AUP is grounds for immediate suspension or termination of Frontier Internet Service, notwithstanding any notice requirement provisions of the FSA.
 - Customer is responsible for the security of its own networks, equipment, hardware, software and software applications. Abuse that occurs as a result of Customer's systems or account being compromised or as a result of activities of third parties permitted by Customer may result in suspension of Customer's accounts or Internet access by Frontier. Customer will defend and indemnify Frontier and its affiliates with respect to claims arising from Customer's or third parties' usage of Frontier Internet access through Customer's hardware or software.

This Schedule is not effective and pricing, dates and terms are subject to change until signed by both parties, and may not be effective until approved by the FCC and/or applicable State Commission. This Schedule and any of the provisions hereof may not be modified in any manner except by mutual written agreement. The above rates do not include any taxes, fees or surcharges applicable to the Service. This Schedule, and all terms and conditions of the FSA, is the entire agreement between the parties with respect to the Services described herein, and supersedes any and all prior or contemporaneous agreements, representations, statements, negotiations, and undertakings written or oral with respect to the subject matter hereof.

Frontier Communications of America, Inc.	
Frontier's Signature:	Customer's Signature:
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> DocuSigned by:  1DA78B72F6E7436... </div>	
Printed Name: Randy Maurer	Printed Name:
Title: Regional Sales Manager	Title:
Date: 3/29/2016	Date: