



May 26, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. PL No. 101 #21-004 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List. The following revisions are being submitted with a proposed effective date of June 1, 2021.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
5	5	1st
9	1	2nd

This filing adds language pursuant to 47 C.F.R § 9.16(b)(3), pertaining to Ray Baum's Act. Specifically, these revisions document the requirements that multiline telephone systems and fixed and non-fixed voice services must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point (PSAP). In recognition of customer obligations related to Ray Baum's Act, these revisions include indemnification provisions to which customers connecting MLTS to Company facilities and/or providing fixed or non-fixed services must adhere. Business customers have been notified of these changes.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose, CenturyLink
Mr. David Ziegler, CenturyLink

OR2021-11

ROBYN CRICHTON
Government Operations Manager
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DIRECT INWARD DIAL SERVICE

5.5 CONDITIONS

- A. **DID subscribers may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act, as described in Section 2.24.1.B.** (N)
| (N)
- B. Direct Inward Dialing Service provides the central office equipment necessary for in-dialing from the exchange and toll network directly to stations associated with Private Branch Exchange. (T)
- C. Customers must subscribe to a sufficient number of trunks which will ensure service standards as determined by the Company. (T)
- D. Service utilized in conjunction with customer-provided equipment will be provided under terms and conditions specified in Section 8 of Tariff No. 6, Connection with Customer-Provided Terminal Equipment and Communication Systems. (T)
- E. Direct Inward Dialing service is provided only from those offices equipped to provide the service. (T)
- F. The assignment of telephone numbers and the sequence of numbers assigned to this service are made at the discretion of the Company. (T)
- G. One directory listing is provided without additional charge for each Private Branch Exchange system. Customer requests for further directory listings of numbers provided by this service will be provided subject to rates and charges for additional listings. (T)
- H. When the Private Branch Exchange system is provided by the customer, machine intercept service for reserved numbers must be provided by the customer at specifications acceptable to the Company. (T)
- I. The rates and charges above apply only to service provided to switching systems installed on the customer's premises. (T)
- J. The minimum contract period for Direct Inward Dialing Service is six months. (T)
- K. The minimum quantity of Direct Inward Dial numbers that will be provided, per customer, is ten unless provided in conjunction with Centrex or Voice Mail; the customer may subscribe on an individual number basis with Centrex and Voice Mail Service. (T)

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 9
2nd Revised Page 1

CENTREX SERVICE

Equipment used in conjunction with Dial Switching Systems and connected to the Company's network on or after February 16, 2020, must, upon connection to the Company's facilities, be configured by the Customer or equipment manufacturer to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.24.1 of the CenturyTel of Oregon, Inc. d/b/a CenturyLink OR PUC No. 6 Tariff.

Equipment connected as described preceding must also be configured such that it is capable of conveying the dispatchable location of a "911" caller as described in Section 2.24.1.B. of the CenturyTel of Oregon, Inc. d/b/a CenturyLink OR PUC No. 6 Tariff.

(N)
|
(N)

9.1 DESCRIPTION

Centrex is a business communications system furnished only from a suitably equipped central office and is offered subject to the availability of facilities and applicable generic feature programs. It is a central office based service arrangement. A group of station lines is translated for an individual customer group and provides common access to a predetermined group of system features. Access to and/or from the public network from the station lines is provided via controlled access. The customer chooses the level of unblocked access desired to and from the general network.

Centrex enables stations to dial each other within their customer group and to dial outgoing calls directly. Direct inward calls may be dialed directly to any station. Incoming calls to the main listed number for the service are connected to a designated station and then may be transferred to the party by operation of the call transfer feature.

TERMS AND CONDITIONS

- A. Centrex is offered for a minimum period of one month.
- B. For purposes of applying Centrex rates and charges, a Customer Group shares a common dialing plan with a single billing entity responsible for payment of Company rates and charges.
- C. Centrex Service and features are provided up to the network demarcation at rates and charges specified herein. The customer will be responsible for the provision of all wire terminal equipment, and/or cable facilities on the customer's side of the network demarcation. Any such facilities installed or provided by the Company will be provided on a time and material basis. Terminal equipment provided by the customer must be compatible with the operating characteristics of facilities used for the provision of Centrex Service.
- D. Private Line charges apply if facilities are required to provision a channel termination located in a different central office exchange area than the one in which the dial switching equipment is located.