



**Oregon  
Water Utilities**  
A SouthWest Water Company

5391 Running Y Rd.  
Klamath Falls, OR 97601  
[www.swwc.com](http://www.swwc.com)

December 1, 2020

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street, S.E.  
P.O. Box 1088  
Salem, OR 97308-1088

**RE: UM 2065 – COVID Cost/Benefit Report Required by Order No. 20-400**

In compliance with Paragraph 15 of the stipulation approved by Order No. 20-400 in Docket No. UM 2120, Oregon Water Utilities – Mountain Lakes, Inc. hereby submits this report covering the time period of March 1, 2020 through September 30, 2020. Please address any correspondence regarding this matter to Brian Bahr via email at [bbahr@swwc.com](mailto:bbahr@swwc.com) or telephone at 646-599-2415. Thank you.

Sincerely,

**/s/ Craig Gott**

Craig Gott  
President, Oregon Water Utilities – Mountain Lakes, Inc.

Oregon Water Utilities - Mountain Lakes, Inc.

Docket No. UM 2065

March 1, 2020 - September 30, 2020

<u>UM 2120 Agreement</u>		
<u>Paragraph 15</u>	<u>Description</u>	<u>Costs/Benefits</u>
Item a	Direct Costs (personal protective equipment and cleaning supplies)	462.82
Item b	Late Payment Fees Not Assessed	163.06
Item c	Bad Debt Expense Above Baseline	unknown
Item d	Forgone Reconnection and Field Visit Charges	unknown
Item e	Forgone Reconnection Charges Related to Disconnections Prior to March 13, 2020	-
Item f	Deferral Balance	-
	<b>Total</b>	<b>625.88</b>