



e-FILING REPORT COVER SHEET

COMPANY NAME: Avista Corporation, dba Avista Utilities

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
 Statute
 Order 20-324

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Avista's October 2020 COVID-19 Monthly Report, UM 2114

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Avista Corp.

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November 19, 2020

Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: UM 2114 - Avista Utilities October 2020 COVID-19 Monthly Report per order No. 20-324

Filing Center:

Avista Corporation, dba Avista Utilities (“Avista” and/or the “Company”), hereby submits its October 2020 COVID-19 Monthly Report per order No. 20-324 in Docket UM 2114.

If you have any questions regarding this filing please contact me at (509) 495-7950.

Sincerely,

/s/ Amanda Ghering

Amanda Ghering
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Avista Utilities
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POSTAL	a. Number of Customers by Customer Class				b. Fees assessed by Customer Class			
	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total
97417	103	0	320	423	0	0	0	0
97432	10	0	53	63	0	0	0	0
97442	32	1	152	185	0	0	0	0
97457	180	0	1470	1650	0	0	0	0
97462	36	0	274	310	0	0	0	0
97469	41	8	273	322	0	0	0	0
97470	877	4	3540	4421	0	0	0	0
97471	594	5	5031	5633	0	0	0	0
97479	237	3	1652	1892	0	0	0	0
97495	17	0	504	521	0	0	0	0
97496	115	2	1131	1248	0	0	0	0
97497	0	0	2	2	0	0	0	0
97501	1473	12	9091	10576	0	0	0	0
97502	639	3	6369	7012	0	0	0	0
97503	237	17	1679	1933	0	0	0	0
97504	1394	1	13013	14412	0	0	0	0
97520	915	1	7311	8227	0	0	0	0
97524	138	0	2720	2858	0	0	0	0
97525	62	0	591	653	0	0	0	0
97526	1260	7	6374	7644	0	0	0	0
97527	445	5	5520	5970	0	0	0	0
97528	0	0	2	2	0	0	0	0
97530	131	0	1233	1364	0	0	0	0
97535	141	0	1034	1175	0	0	0	0
97537	92	0	556	648	0	0	0	0
97539	42	0	214	256	0	0	0	0
97540	68	0	1229	1297	0	0	0	0
97601	846	9	6451	7306	0	0	0	0
97603	919	5	8786	9714	0	0	0	0
97623	10	0	55	65	0	0	0	0
97627	7	0	202	209	0	0	0	0
97632	32	1	127	160	0	0	0	0
97634	1	0	25	26	0	0	0	0
97824	31	1	315	347	0	0	0	0
97827	69	3	541	613	0	0	0	0
97841	16	1	130	147	0	0	0	0
97850	753	7	5033	5797	0	0	0	0
97867	27	0	145	172	0	0	0	0
97876	8	2	53	63	0	0	0	0
97883	63	1	768	832	0	0	0	0
Total	12061	99	93969	106148	0	0	0	0

c. Time Payment Agreement Active During Month			
Commercial	Industrial	Residential	Total
0	0	4	4
0	0	0	0
0	0	0	0
0	0	16	16
0	0	1	1
0	0	8	8
3	0	33	36
2	0	25	27
4	0	9	13
0	0	1	1
1	0	12	13
0	0	0	0
9	0	51	60
7	0	45	52
0	0	14	14
6	0	63	69
8	0	45	53
1	0	17	18
0	0	4	4
4	0	44	48
1	0	18	19
0	0	0	0
0	0	5	5
2	0	8	10
0	0	2	2
0	0	1	1
0	0	6	6
2	0	64	66
9	0	73	82
0	0	0	0
0	0	2	2
0	0	1	1
0	0	0	0
0	0	1	1
0	0	4	4
0	0	0	0
0	0	27	27
0	0	1	1
0	0	1	1
0	0	7	7
59	0	613	672

d. Time Payment Agreement Started During Month			
Commercial	Industrial	Residential	Total
0	0	3	3
0	0	0	0
0	0	0	0
0	0	11	11
0	0	1	1
0	0	7	7
2	0	17	19
2	0	19	21
2	0	6	8
0	0	1	1
0	0	7	7
0	0	0	0
4	0	32	36
3	0	18	21
0	0	9	9
3	0	41	44
7	0	34	41
1	0	10	11
0	0	2	2
2	0	29	31
1	0	10	11
0	0	0	0
0	0	2	2
1	0	4	5
0	0	1	1
0	0	0	0
0	0	3	3
1	0	34	35
2	0	38	40
0	0	0	0
0	0	2	2
0	0	0	0
0	0	0	0
0	0	1	1
0	0	4	4
0	0	0	0
0	0	20	20
0	0	0	0
0	0	1	1
0	0	6	6
31	0	373	404

Item j. Total number of residential and

Commercial - October 2020

POSTAL	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct	60+ Arrears	60 Avg Arrears	90 + Acct
97417	11	\$ 118.29	\$ 10.75	1	\$ 69.76	\$ 69.76	3
97432							
97442				1	\$ 34.68	\$ 34.68	2
97457	13	\$ 315.88	\$ 24.30	6	\$ 221.94	\$ 36.99	6
97462	3	\$ 90.86	\$ 30.29	1	\$ 34.68	\$ 34.68	3
97469	1	\$ 221.25	\$ 221.25	1	\$ 77.22	\$ 77.22	
97470	54	\$ 2,271.59	\$ 42.07	22	\$ 1,149.75	\$ 52.26	48
97471	30	\$ 2,046.08	\$ 68.20	8	\$ 947.43	\$ 118.43	9
97479	10	\$ 666.88	\$ 66.69	2	\$ 69.36	\$ 34.68	9
97495							1
97496	11	\$ 2,019.89	\$ 183.63	2	\$ 60.47	\$ 30.24	4
97497							
97501	87	\$ 8,155.79	\$ 93.74	30	\$ 3,185.40	\$ 106.18	105
97502	29	\$ 1,416.15	\$ 48.83	7	\$ 867.96	\$ 123.99	25
97503	11	\$ 879.96	\$ 80.00	2	\$ 56.87	\$ 28.44	10
97504	36	\$ 1,263.40	\$ 35.09	16	\$ 1,793.97	\$ 112.12	36
97520	60	\$ 4,017.77	\$ 66.96	27	\$ 2,519.87	\$ 93.33	51
97524	11	\$ 1,145.27	\$ 104.12	8	\$ 285.11	\$ 35.64	11
97525	9	\$ 207.22	\$ 23.02				2
97526	73	\$ 3,229.24	\$ 44.24	31	\$ 5,672.24	\$ 182.98	53
97527	18	\$ 382.77	\$ 21.27	8	\$ 782.77	\$ 97.85	13
97528							
97530	4	\$ 565.73	\$ 141.43	6	\$ 230.56	\$ 38.43	6
97535	9	\$ 436.59	\$ 48.51	1	\$ 20.70	\$ 20.70	7
97537	7	\$ 506.04	\$ 72.29	3	\$ 93.79	\$ 31.26	3
97539	1	\$ 61.61	\$ 61.61	1	\$ 41.25	\$ 41.25	2
97540	6	\$ 55.81	\$ 9.30	4	\$ 156.72	\$ 39.18	1
97601	27	\$ 616.88	\$ 22.85	19	\$ 1,243.24	\$ 65.43	41
97603	34	\$ 858.13	\$ 25.24	13	\$ 1,989.81	\$ 153.06	71
97623							1
97627							
97632							
97634							
97824							
97827	2	\$ 30.68	\$ 15.34	1	\$ 36.43	\$ 36.43	
97841							
97850	20	\$ 1,628.73	\$ 81.44	5	\$ 175.21	\$ 35.04	23
97867							
97876							
97883							
TOTAL	577	\$33,208.49	\$ 57.55	226	\$21,817.19	\$ 96.54	546

small commercial customers with arrears, segmented by 30-60 days; 61-90 days; 91+ days, by zip code

		Residential - Octob					
90+ Arrears	90 Avg Arrears	POSTAL	30+ Acc	30+ Arrears	30 Avg Arrears	60+ Acc	60+ Arrears
\$ 1,219.64	\$ 406.55	97417	22	\$ 423.96	\$ 19.27	13	\$ 647.10
		97432	6	\$ 105.21	\$ 17.54		
\$ 1,032.70	\$ 516.35	97442	12	\$ 180.13	\$ 15.01	2	\$ 127.88
\$ 2,598.45	\$ 433.08	97457	99	\$ 1,911.39	\$ 19.31	37	\$ 1,780.57
\$ 957.85	\$ 319.28	97462	14	\$ 180.34	\$ 12.88	2	\$ 59.60
		97469	21	\$ 439.66	\$ 20.94	14	\$ 484.56
\$ 10,888.02	\$ 226.83	97470	216	\$ 3,942.56	\$ 18.25	88	\$ 3,341.51
\$ 3,819.70	\$ 424.41	97471	219	\$ 4,439.13	\$ 20.27	88	\$ 3,522.09
\$ 4,469.59	\$ 496.62	97479	78	\$ 1,536.64	\$ 19.70	26	\$ 1,042.69
\$ 340.46	\$ 340.46	97495	20	\$ 369.43	\$ 18.47	3	\$ 104.18
\$ 471.45	\$ 117.86	97496	67	\$ 1,310.84	\$ 19.56	25	\$ 961.87
		97497					
\$ 46,096.52	\$ 439.01	97501	555	\$11,949.76	\$ 21.53	243	\$10,914.84
\$ 7,484.28	\$ 299.37	97502	244	\$ 5,388.36	\$ 22.08	101	\$ 4,331.55
\$ 10,875.81	\$ 1,087.58	97503	125	\$ 2,728.04	\$ 21.82	35	\$ 1,314.86
\$ 12,779.06	\$ 354.97	97504	399	\$10,280.07	\$ 25.76	167	\$ 8,156.10
\$ 16,033.33	\$ 314.38	97520	148	\$ 2,570.30	\$ 17.37	79	\$ 3,759.11
\$ 2,566.46	\$ 233.31	97524	111	\$ 2,473.70	\$ 22.29	35	\$ 1,491.50
\$ 828.97	\$ 414.49	97525	32	\$ 668.62	\$ 20.89	10	\$ 346.16
\$ 25,822.52	\$ 487.22	97526	261	\$ 5,068.87	\$ 19.42	108	\$ 4,797.24
\$ 7,178.25	\$ 552.17	97527	162	\$ 3,124.51	\$ 19.29	76	\$ 2,929.91
		97528					
\$ 3,264.21	\$ 544.04	97530	31	\$ 579.17	\$ 18.68	7	\$ 291.04
\$ 4,460.58	\$ 637.23	97535	34	\$ 622.41	\$ 18.31	18	\$ 990.96
\$ 937.41	\$ 312.47	97537	27	\$ 498.68	\$ 18.47	10	\$ 394.13
\$ 920.26	\$ 460.13	97539	3	\$ 57.34	\$ 19.11	2	\$ 51.03
\$ 75.05	\$ 75.05	97540	44	\$ 754.65	\$ 17.15	28	\$ 1,154.13
\$ 17,818.97	\$ 434.61	97601	240	\$ 4,864.57	\$ 20.27	116	\$ 4,606.24
\$ 14,087.45	\$ 198.41	97603	298	\$ 5,679.82	\$ 19.06	117	\$ 5,075.48
\$ 110.64	\$ 110.64	97623				1	\$ 22.68
		97627	4	\$ 33.89	\$ 8.47	4	\$ 215.04
		97632	4	\$ 71.13	\$ 17.78	3	\$ 81.58
		97634	2	\$ 68.72	\$ 34.36		
		97824	6	\$ 100.78	\$ 16.80		
		97827	10	\$ 129.34	\$ 12.93	1	\$ 12.03
		97841					
\$ 9,931.16	\$ 431.79	97850	171	\$ 3,969.58	\$ 23.21	54	\$ 2,376.55
		97867	2	\$ 62.16	\$ 31.08	3	\$ 81.90
		97876	1	\$ 28.04	\$ 28.04		
		97883	15	\$ 249.24	\$ 16.62	9	\$ 233.84
\$207,068.79	\$ 379.25	TOTAL	3,703	#####	\$ 20.76	1,525	\$65,699.95

er 2020			
60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears
\$ 49.78	34	\$ 5,742.95	\$ 168.91
	4	\$ 513.51	\$ 128.38
\$ 63.94	8	\$ 1,894.08	\$ 236.76
\$ 48.12	130	\$ 25,229.61	\$ 194.07
\$ 29.80	22	\$ 3,626.08	\$ 164.82
\$ 34.61	34	\$ 8,180.39	\$ 240.60
\$ 37.97	276	\$ 52,062.59	\$ 188.63
\$ 40.02	206	\$ 43,507.24	\$ 211.20
\$ 40.10	74	\$ 15,705.84	\$ 212.24
\$ 34.73	25	\$ 4,966.37	\$ 198.65
\$ 38.47	88	\$ 18,360.37	\$ 208.64
	1	\$ 87.06	\$ 87.06
\$ 44.92	694	\$ 137,589.55	\$ 198.26
\$ 42.89	305	\$ 67,056.49	\$ 219.86
\$ 37.57	134	\$ 26,218.88	\$ 195.66
\$ 48.84	481	\$ 104,428.12	\$ 217.11
\$ 47.58	292	\$ 57,359.02	\$ 196.44
\$ 42.61	104	\$ 20,272.30	\$ 194.93
\$ 34.62	48	\$ 10,409.53	\$ 216.87
\$ 44.42	352	\$ 65,355.36	\$ 185.67
\$ 38.55	301	\$ 59,239.00	\$ 196.81
\$ 41.58	32	\$ 7,023.37	\$ 219.48
\$ 55.05	56	\$ 13,454.84	\$ 240.27
\$ 39.41	26	\$ 4,562.66	\$ 175.49
\$ 25.52	8	\$ 1,788.48	\$ 223.56
\$ 41.22	71	\$ 11,287.28	\$ 158.98
\$ 39.71	434	\$ 93,200.32	\$ 214.75
\$ 43.38	467	\$ 109,443.99	\$ 234.36
\$ 22.68	5	\$ 666.22	\$ 133.24
\$ 53.76	15	\$ 2,326.01	\$ 155.07
\$ 27.19	7	\$ 1,351.36	\$ 193.05
	2	\$ 357.92	\$ 178.96
	11	\$ 789.71	\$ 71.79
\$ 12.03	32	\$ 8,135.64	\$ 254.24
	3	\$ 290.75	\$ 96.92
\$ 44.01	232	\$ 54,666.90	\$ 235.63
\$ 27.30	12	\$ 3,651.06	\$ 304.26
	3	\$ 513.34	\$ 171.11
\$ 25.98	36	\$ 8,045.49	\$ 223.49
\$ 43.08	5,065	\$1,049,359.68	\$ 207.18