

BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON

THE NORTHWEST PUBLIC
COMMUNICATIONS COUNCIL, on
behalf of PSPs A to Z, and NPCC
MEMBERS: Central Telephone, Inc;
Communication Management Services,
LLC; Davel Communications a/k/a Phonetel
Technologies, Inc., Interwest Tel, LLC;
Interwest Telecom Services Corporation;
NSC Communications Public Services
Corporation; National Payphone Services,
LLC; Pacific Northwest Payphones;
Partners in Communication; T & C
Management, LLC; Corban Technologies,
Inc.; and Valley Pay Phones, Inc.
Complainants,
v.
QWEST CORPORATION,
Defendant.

DOCKET NO. DR 26/UC 600

MEMORANDUM OF LAW IN
OPPOSITION TO QWEST'S MOTION
FOR SUMMARY JUDGMENT

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1 This memorandum of law is submitted on behalf of the Northwest Public
2 Communications Council (NPCC), representative of those unidentified Payphone Service
3 Providers A to Z, and the payphone service providers (PSPs) members of NPCC formerly
4 appearing by the NPCC and now appearing as the real parties in interest individually (NPCC and
5 the individual PSPs are hereinafter collectively referred to as the Complainants) in opposition to
6 the motion for summary judgment of Qwest Corporation (“Qwest”). This filing is without
7 prejudice to Complainants right to file a motion for summary judgment.

8 It is beyond dispute that it has already been judicially determined that Qwest had
9 grossly overcharged Complainants from 3 to 20 times the NST compliant rate during the period
10 (i) April 15, 1997 to August 28, 2003 in violation of federal law, and (ii) May 1, 1996 to August
11 28, 2003 in violation of Oregon State law. The entire purpose of Qwest’s defense is to find a
12 legal technicality to keep the illegally received overcharges from its much smaller competitors in
13 violation of Section 276 and the Waiver Order. It is an effort to obtain an unjust result under
14 cover of the law.

15 I. STATUS OF THE CASE AND RELATED PROCEEDINGS IN THE U.S.
16 DISTRICT COURT

17 The status of the current case is as follows. Complainants’ second amended complaint
18 was stricken by the PUC and the only remaining claim in the case is the claim for refund under
19 the Waiver Order (as defined below). Complainants moved to reconsider the striking of the
20 second amended complaint and to stay proceedings pending the decision of the U.S. District
21 Court, District of Oregon in a pending case between Complainants and Qwest under Docket No.
22 CV’09 1351 BR (the “Federal Action”) on Complainants’ application for declaratory relief on
23 the PUC’s subject matter jurisdiction to hear the remaining claim in this case. These motions
24

1 were denied and Complainants have appealed the decision to the Oregon Court of Appeals. That
2 appeal is presently pending. With respect to the issue of the denial of Complainants' claim for
3 refund of CustomNet overcharges on the basis of statute of limitations, Complainants have
4 effectively appealed that decision by filing a second action U.S. District Court, District of
5 Oregon against the PUC and Qwest under Docket No. 03-658HA (the "Second Federal Action").

6 In the Federal Action filed November 13, 2009, there is presently pending both a
7 motion to dismiss filed by Qwest and a motion for summary judgment filed by Complainants.
8 The Court is addressing the motion to dismiss first and has bifurcated the motion into separate
9 segments. The court will be addressing the statute of limitations first followed by jurisdictional
10 issues related to the PUC, including its subject matter jurisdiction. The statute of limitations
11 issues are presently under advisement.

12 II. SUMMARY OF QWEST'S ARGUMENTS

13 Qwest's argument can basically be distilled down to the following points. First, it did
14 not rely on the Waiver Order (as defined below) to collect Dial Around Compensation (as
15 defined below). Second, Qwest contends that the Waiver Order only required refunds for a
16 period of 45 days. Third, the claim is barred by the two year statute of limitations. None of
17 these arguments have merit and fly in the face of common sense and any rational reading of the
18 applicable statutes, regulations and the Waiver Order. However, before the merits of the motion
19 can be addressed, as a threshold matter the subject matter of this tribunal to adjudicate the claim
20 before it must be determined.

21 III. STATEMENT OF FACTS

22 Plaintiff Northwest Public Communications Council ("NPCC") is a regional trade
23 association representing companies and individuals that provide payphone services (as defined in

1 47 U.S.C. §276(d)) to the general public in Oregon and other states¹ (payphone services are
2 referred to herein as “Payphone Services”). Payphone Service providers (“PSPs” and
3 individually a “PSP”) provide Payphone Services that compete with the Payphone Services
4 provided by local exchange carriers, including Qwest (collectively “LECs” and individually a
5 “LEC”), in the areas in which the Complainants operate. Jones ¶5²
6 PSPs purchase public access lines (“PAL”) (the dial tone) and related telephone exchange
7 services and exchange access services³ from LECs to provide the PSPs’ own Payphone
8 Services to the public. NPCC’s PSP members purchase “smart” and “basic” PAL service directly
9 or indirectly from Qwest to connect their payphones to the local, national and international
10 telephone networks. Jones ¶¶6-7.

11 Qwest is a successor of U.S. WEST Communications, Inc. (a/k/a U.S. WEST
12 Communications Company) and is a “Bell operating company” (“BOC”) as that term is defined
13 in 47 U.S.C. §153(4). The BOCs (which are LECs) along with non BOC incumbent LECs had
14 regulated geographic monopolies in the provision of telephone exchange services and exchange
15 access prior to deregulation of the telecommunications industry in 1984 and the later
16 Telecommunications Act of 1996 (the “1996 Act”). The BOCs and independent LECs in
17 existence prior to deregulation are referred to herein as “Incumbent LECs” and individually as an
18 “Incumbent LEC”. With the break up of AT & T in 1984, regional Bell operating companies,
19 themselves either BOCs or the parent company of BOCs (collectively “RBOCs” and each

1 NPCC was formerly known as the Northwest Payphone Association.

2 References to the declaration of Charles Jones dated March 10, 2010 filed in the Federal Action are
denominated as “Jones ¶__” or “Jones Exhibit ____”.

3 Such terms are defined in 47 U.S.C. §153(47) and 47 U.S.C. §153(16), respectively.

1 individually a “RBOC”) were formed. Qwest at all relevant times has also been a RBOC.
2 Qwest, at relevant times, was the largest provider of jail and public Payphone Services in the
3 areas in which it operated as a LEC. Jones ¶8.

4 In 1996, Congress adopted the 1996 Act that significantly modified the
5 Telecommunications Act of 1934, 47 U.S.C. §§1 et seq. (as amended by the 1996 Act, the
6 “Act”). Among the modifications, was the adoption of 47 U.S.C. §276 which deregulated
7 payphone telephone services. Under deregulation, for the first time, owners of payphones were
8 to be compensated for all calls from their payphones. Prior to the adoption of Section 276
9 payphone owners only received compensation from coins deposited in the phone box and had
10 not been compensated for Toll Free calls (10xxx, 1-800, etc), credit card calls, and other similar
11 calls made from their payphones from which the long distance carriers derived the revenues
12 (compensation for such calls is referred to as “Dial Around Compensation” or “DAC”). Jones
13 ¶15

14 To foster competition and protect the PSPs from the BOC entrenched positions and
15 control of the pricing of the PALs, Section 276 of the Act prohibited the BOCs from subsidizing
16 their payphone operations from their non payphone revenues and prohibited them from
17 preferring or discriminating in favor of their Payphone Services as against those of competing
18 independent PSPs such as the Complainants. To equalize competition and foster the deployment
19 of independently owned payphones, Section 276 of the Act also required that BOCs provide
20 independent PSPs access to their telephone network at cost plus a reasonable amount of
21 overhead (based on forward looking methodologies without taking into account the historical
22 cost of building their telephone networks), but not profit. Section 276 applied to both interstate
23 and intrastate Payphone Service tariffs. 47 U.S.C. §276(b).

1 Section 276 required the Federal Communications Commission (the “FCC”) to
2 develop implementing regulations and Section 276 became effective upon adoption of such
3 regulations. 47 U.S.C. §276(a) and (b). Under 47 U.S.C. §276, any state regulations affecting
4 payphones that conflicted with the regulations the FCC issued were preempted. 47 U.S.C.
5 §276(c). The regulations implementing 47 U.S.C. §276 as required by 47 U.S.C. §276(b) were
6 issued in a series of orders over time beginning with the FCC proceeding conducted by the
7 Common Carrier Bureau (now the Wire Competition Bureau) captioned In the Matter of
8 Implementation of the Pay Telephone Reclassification and Compensation Provisions of the
9 Telecommunications Act of 1996, CC Docket No. 96-128 (the “Implementation Proceeding”).
10 During the Implementation Proceeding, the FCC issued a series of Orders which constituted the
11 regulations implementing Section 276.

12 On September 20, 1996, the FCC issued the first order implementing Section 276 (the
13 “First Payphone Order”)⁴. The First Payphone Order determined that “Because incumbent LECs
14 may have an incentive to charge their competitors unreasonably high prices for these services,
15 we conclude that the new services test is necessary to ensure that central office coin services are
16 priced reasonably.” First Payphone Order ¶146. Thus, for a payphone tariff to comply with 47
17 U.S.C. §§201, 202 and 276, it had to satisfy the new services test and other federal tariffing
18 requirements (collectively referred to as “NST compliant”). All payphone tariffs had to be filed
19 with the FCC by January 15, 1997 and were to be reviewed, approved and made effective by
20 April 15, 1997. First Payphone Order ¶¶146 and 351.

4 *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provision of the Telecommunications Act of 1996* CC Docket No. 96-128, First Report and Order, 11 F.C.C. R. 20541 (Sept. 20, 1996)

1 On November 8, 1996, the FCC issued an order reconsidering the First Payphone
2 Order (the “Reconsideration Order”)⁵. Under this order, it modified the First Payphone Order by
3 delegating rate making of intrastate payphones tariffs to State Commissions to develop intrastate
4 payphone tariffs that were NST compliant. It also confirmed its original determination that
5 BOCs such as Qwest could not collect DAC until all their interstate and intrastate payphone
6 tariffs had been reviewed for NST compliance, approved as NST compliant by the FCC or the
7 appropriate State Commission and made effective. First Payphone Order ¶¶127, Reconsideration
8 Order ¶¶131 and 163.

9 In December 1995, Qwest initiated a general rate case in PUC Docket UT 125 (the “Rate Case”)
10 in which the PUC was reviewing all of Qwest’s telecommunications tariffs, including its
11 payphone tariffs for justness and reasonableness. The PUC informed NPCC that any issues
12 concerning NST compliance of such intrastate payphone tariffs would be taken up in the Rate
13 Case. Accordingly, NPCC intervened in the Rate Case. The Rate Case was bifurcated into two
14 phases, the revenue requirement phase which would determine Qwest’s revenue requirements
15 and the design phase. The design phase was where the final rates would be determined. NPCC
16 was particularly concerned with the design phase of the case as that would determine NST
17 compliant payphone tariffs. Coincidentally, since refunds under Oregon law would be allocated
18 based on difference between higher interim rates and lower final rates, the determination of
19 refunds due PSPs under Oregon law would be calculated in the same manner as any refunds
20 would be calculated under the Waiver Order if excessive rates were charged prior to finalization
21 of the rate making process.

5 *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provision of the Telecommunications Act of 1996* CC Docket No. 96-128, 11 F.C.C.R. 21233 (Nov. 8, 1996).

1 On January 15, 1997, purportedly in compliance with the requirements of the First
2 Payphone Order and the Reconsideration Order, Qwest submitted Advice 1668 in which it
3 introduced “smart PAL” rates and reiterated its other PAL rates. The rates contained in Advice
4 No. 1668 were approved by the PUC at a public meeting of the PUC on April 1, 1997 and made
5 effective April 15, 1997. See Harris Ex. 2 at Patrick Ex. 14⁶ at p. 12.

6 However, in reviewing these proposed rates, the PUC never considered whether they
7 were NST compliant as required by the First Payphone Order and the Reconsideration Order.
8 See excerpts of the transcript of the April 1, 1997 public meeting at which Advice No. 1668 was
9 approved along with the Staff report both attached to Reichman as Ex.s 3 and 4, respectively at
10 Patrick Ex. 17 at pp. 9-15. Further, as is shown below, Qwest admitted it did not know that
11 tariffs such as those in Advice No. 1668 had to be NST compliant. Consequently, the rates
12 submitted in Advice No. 1668 were not reviewed or approved as NST compliant by the PUC as
13 required by the Reconsideration Order ¶¶131 and 163 because, at the time they were submitted
14 and reviewed, Qwest did not know they had to be NST compliant.

15 On April 4, 1997, the FCC issued an order clarifying BOC obligations under the First
16 Payphone and Reconsideration Orders (the “Clarification Order”)⁷. Of particular importance, it
17 rejected the RBOCs narrow interpretation of NST compliance and held that NST compliance
18 applied to *all* Payphone Service tariffs and was not limited to only those services provided to the
19 BOC’s own payphones. Clarification Order at ¶15 attached as Patrick Ex. 22 at p.5.

6 References to the Exhibits attached to the Declaration of Franklin G. Patrick dated March 10, 2010 filed in the Federal Action are denominated as “Patrick Ex. ____”.

7 *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provision of the Telecommunications Act of 1996* CC Docket No. 96-128, DA 97-678, 13 F.C.C. R. 1778 (April 4, 1997).

1 The Clarification Order also granted a limited waiver with respect to the filing of
2 federal tariffs for certain unbundled interstate Payphone Services. Those federal tariffs were to
3 be filed within 45 days of the release date of the Clarification Order and were to be reviewed and
4 made effective by the FCC 15 days thereafter. So long as the such tariffs were filed within 45
5 days of the April 4, 1997 release date of the Clarification Order, were effective within 15 days
6 thereafter *and*, the BOC met all the other requirements of NST compliance, the BOC was
7 eligible to receive DAC effective April 15, 1997. Other than this exception, all other interstate
8 and intrastate Payphone Service tariffs had to be in fact NST compliant, reviewed for NST
9 compliance, approved by the FCC or a State Commission as NST compliant and made effective
10 before Qwest could receive DAC. Reconsideration Order ¶¶131-132 at Patrick Ex. 4 at p. 60;
11 Clarification Order ¶21 at Patrick Ex. 22 at p. 7

12 In a letter dated April 10, 1997 (the “Waiver Request Letter”), the RBOCs, including
13 Qwest, requested a waiver of the requirement that previously filed intrastate tariffs (including
14 those in Advice No. 1668) be found by State Commissions to be NST compliant by April 15,
15 1997. The RBOCs claimed that until the issuance of the Clarification Order, they thought the
16 new services test only applied to new services tariffed at the federal level and *not previously*
17 *filed intrastate tariffs*. Waiver Request Letter at Patrick Ex. 20 at p. 1.

18 The RBOCs stated that while it would be “onerous to do so”, they would undertake to
19 review the previously filed intrastate tariffs for compliance with the new services test and, *where*
20 *they were not compliant, file new replacement tariffs*⁸. This review and certification of

8 The Reconsideration Order did not require previously filed intrastate tariffs that were determined to be NST compliant to be re-filed. Only where new replacement tariffs were required would such new tariffs have to be filed with the FCC and the State Commission. Reconsideration Order ¶163 at Patrick Ex. 4 at pp. 74-75.

1 compliance would be completed by the same deadline the Clarification Order provided for filing
2 tariffs for unbundled interstate services. The RBOCs acknowledged that, because of the variety
3 of the State regulatory processes, the state review and approval required before any previously
4 filed intrastate payphone tariffs, including any replacement intrastate tariffs, could be certified as
5 NST compliant and made effective could not be assured to be completed within the 15 days of
6 filing of replacement tariffs provided in the Clarification Order. Waiver Request Letter at
7 Patrick Ex. 20 at p. 2; Reichman as Ex. 2 at Patrick Ex. 17 at p. 7-8.

8 The RBOCs went on to say that they would make sure that the previously filed
9 intrastate tariffs were compliant and if they were not, they would file new tariffs. They
10 undertook that

11 Once the new state tariffs go into effect, to the extent the new tariff rates
12 are lower than the existing ones, we will undertake to reimburse or
13 provide a credit to those purchasing the services back to April 15, 1997.
14 (I should note that the filed-rate doctrine precludes either the state or
15 federal government from ordering such a retroactive rate adjustment.
16 However we can and do voluntarily undertake to provide one, consistent
17 with state regulatory requirements, in this unique circumstance. . . .)”
18 [parenthetical in the original] Waiver Letter at Patrick Ex. 20 at p. 2.
19

20 In making this undertaking to reimburse PSPs who paid the higher than allowed
21 tariffs, the RBOCs specifically offered to waive their right to the protection of the filed-rate
22 doctrine⁹. The RBOCs urged acceptance of their limited waiver request because

23 . . . granting the waiver in this limited circumstance will not undermine,
24 and is consistent with, the Commission’s overall policies in CC Docket
25 No. 96-128 to reclassify LEC payphone assets and ensure fair PSP
26 compensation for all calls originated from payphones. And competing
27 PSPs will suffer *no disadvantage*. Indeed the voluntary reimbursement

9 Complainants, consistent with the decision in *Davel Communications v. Qwest*, 460 F.3d 1075 (9th Cir. 2006), assert the filed rate doctrine is applicable.

1 mechanism discussed above - - - which ensure that PSPs are
2 compensated if rates go down, but does not require them to pay
3 retroactive additional compensation if rates go up - - will ensure that *no*
4 *purchaser of payphone services is placed at a disadvantage due to the*
5 *limited waiver.* [emphasis added] Waiver Letter at Patrick Ex. 20 at p. 3.
6

7 The offer to reimburse competing PSPs any overcharges arising from collecting non
8 NST compliant rates was designed to put the payphones of all PSPs, both those owned by
9 independent PSPs and those owned by RBOCs, on a level playing field consistent with the
10 Federal mandate. It also was an inducement, the quid pro quo, to the FCC and the PSPs who
11 were participating in the Implementation Proceeding to grant the waiver the RBOCs were
12 requesting so as to permit the RBOCs to commence collecting DAC on April 15, 1997 even
13 though their intrastate payphone rates were not then NST compliant and had not been reviewed
14 and approved as NST compliant and made effective as required by Section 276 and the FCC's
15 First Payphone Order, Reconsideration Order and Clarification Order. Waiver Request Letter at
16 Patrick Ex. 20 at pp. 2-3.

17 On April 15, 1997, the FCC issued the Waiver Order¹⁰ granting a waiver to the
18 RBOCs in response to the Waiver Request Letter. Waiver Order ¶3 at Patrick Ex. 12 pp. 2. The
19 Waiver Order made clear that in the absence of the Waiver Order, if a LEC's intrastate payphone
20 tariffs had not been reviewed for compliance with requirements for NST compliance and
21 approved as NST compliant and made effective by April 15, 1997 in a state, DAC could not be
22 collected in that state. Waiver Order ¶12. Any BOC relying on the Waiver Order had to
23 reimburse its customer for any overcharges if the NST Compliant Payphone Tariff were lower
24 than the tariffs previously in effect. Importantly, the FCC made clear that the waiver granted

10 *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provision of the Telecommunications Act of 1996*, DA 97-805 12 F.C.C. R. 21370 (1997)

1 only related to the LECs' ability to collect DAC and did not waive the requirement that the LEC
2 have NST compliant tariffs that were in effect by April 15, 1997 to comply with Section 276.
3 The FCC stated the following on the issue of compliance with the statute. "Under the terms of
4 this limited waiver, a BOC must have in place intrastate tariffs for payphone services that are
5 effective by April 15, 1997." Waiver Order ¶¶2 at Patrick Ex. 12 at p. 2. No appeal or
6 application for reconsideration of the Waiver Order was taken by any participant in the
7 Implementation Proceeding. Waiver Order ¶¶2, 11, 12 and 20 at Patrick Ex. 12 at pp. 2, 6 and
8 11

9 Thus, as a result of the Act and the Payphone Orders, BOCs, such as Qwest, that relied
10 on the Waiver Order to collect DAC as of April 15, 1997 were given until May 19, 1996 to be
11 charging Payphone Service rates based upon intrastate NST Compliant Payphone Tariffs.
12 However, this extension, while allowing them to collect DAC, did not absolve them of their
13 obligation to have intrastate NST Compliant Payphone Service Tariffs reviewed by a State
14 Commission for NST compliance, approved as NST compliant and made effective by April 15,
15 1997. If this deadline was not met and higher, non NST compliant rates were charged on and
16 after April 15, 1997, the BOC was in violation of Section 276 and liable for damages, including
17 the Waiver Order refund.

18 On or about May 20, 1997, Qwest sent to all interexchange carriers a form letter
19 certifying to Qwest's compliance with the Payphone Orders and its entitlement to receive DAC
20 specifying compliance by state, including Oregon. In that letter Qwest admitted relying on the
21 Waiver Order. Reichman Ex. 5 at Patrick Ex. 17 at p. 16-17.

1 All the RBOCs, including Qwest, are believed to have begun to collect millions of
2 dollars, if not billions of dollars, annually, in DAC commencing April 15, 1997, even though
3 intrastate NST compliant payphone tariffs were not reviewed for NST compliance, approved as
4 NST compliant and made effective on that date. In fact, in Oregon such intrastate NST
5 compliant tariffs did not go into effect until November 15, 2007, some ten and a half years after
6 Qwest began collecting DAC with respect to Oregon.

7 In the Rate Case, the revenue requirements phase of the Rate Case was resolved by a
8 settlement stipulation between PUC Staff (the "Staff") and Qwest, which settlement, as
9 modified, was approved by the PUC in Order Nos. 00-190 and 00-191 and accepted by Qwest.
10 Under the terms of the settlement, Qwest agreed to, and was ordered to, refund approximately
11 \$250 million to rate payers, including PSPs, for the period May 1, 1996 to September 2000. As
12 part of that settlement, PAL rates were effectively reduced prospectively by temporary bill
13 credits that went into effect in September 2000 but were not in fact NST compliant.

14 This case was filed in May 2001 as a precautionary matter to avoid any potential
15 statute of limitations issue. However, since Qwest's liability for refunds could not be
16 determined until final rates in the design phase of the Rate Case were established, by consent of
17 Qwest and NPCC the case was held in abeyance awaiting federal clarification of the Waiver
18 Order. See PUC Order No. 05-208 in this case.

19 In the design phase of the Rate Case, NPCC argued that the PAL rates proposed by
20 Qwest (and effectively accepted by Staff), while substantially lower than the existing rates were
21 still too high and not NST compliant. On that basis, PSPs were, in fact, entitled to a higher
22 refund than would be paid based on the difference between the final lower rate and the higher

1 interim rates (this was the standard the PUC adopted and Qwest accepted for allocating the
2 refund among rate payers) given the final rate made effective in PUC Order No. 07-497. They
3 would also be entitled to lower rates going forward than was reflected in the proposed temporary
4 bill credits. Over NPCC's objection, the PUC adopted Order No. 01-810 setting Qwest's final
5 telecommunications tariffs, including those for payphone services.

6 The NPCC moved for reconsideration of Order No. 01-810, which was denied by
7 Order No. 02-009 dated January 2, 2002. NPCC appealed Order Nos. 01-810 and 02-009 to the
8 Marion County Circuit Court. By order dated October 1, 2002, the Marion County Circuit Court
9 affirmed the orders of the PUC. NPCC appealed this decision to the Oregon Court of Appeals.
10 By decision and order dated November 10, 2004, the Oregon Court of Appeals reversed the
11 decision of the Marion County Circuit Court and the PUC and remanded the case for further
12 proceedings in accordance with the decision of the Court of Appeals. The Court of Appeals
13 specifically found that the PAL rates established by the PUC were not NST compliant and new
14 NST compliant rates had to be determined. With respect to CustomNet, the Court held that
15 insufficient cost data was available to determine whether such rates were NST compliant and
16 directed the PUC, on remand, to take additional evidence to determine compliance.

17 Qwest realized that the Oregon Court of Appeals decision meant that PSPs would
18 receive both a higher refund than previously paid and lower rates and sought to recoup the
19 revenue shortfall from other rate payers in the Rate Case. The PUC rejected Qwest's arguments
20 finding that under the terms of the settlement of the revenue requirement phase of the Rate Case,
21 Qwest was obligated to pay the higher refund and **suffer the** revenue reduction required by the
22 Oregon Court of Appeals decision without any offsetting rate increases. Order No. 06-515

1 Patrick Ex. 9 at p. 10. On the remand, Qwest, NPCC and Staff stipulated to the NST compliant
2 rates which were subsequently reviewed and approved by the PUC by Order No. 07-497 dated
3 November 15, 2007. Patrick Ex. 11. These NST compliant rates were from 3 to 20 times lower
4 than the unlawful rates Qwest had previously charged during the period May 1, 1996 to August
5 28, 2003 resulting in a refund obligation under both the Waiver Order and Section 276 as well as
6 under Oregon law. Jones ¶¶20-28

7 In March and August 2003, Qwest unilaterally reduced its PAL and CustomNet rates
8 to levels it alleged were NST compliant. However, this reduction was made without providing
9 the cost data required by the First Payphone and Reconsideration Orders and was without
10 prejudice to Qwest's positions before the Oregon Court of Appeals that the rates approved in
11 Order No. 01-810 were NST compliant and its position before the DC Circuit Court of Appeals
12 challenging the FCC's determination that all payphone rates had to be NST compliant and
13 computed in the manner the Common Carrier Bureau had determined as early as 2000.

14 Having reaped the DAC benefits it sought based on the representations and promises it
15 made in its Waiver Request Letter to obtain the Waiver Order, and having reaped the benefit of
16 the settlement of the revenue requirement phase of the Rate Case where its refund liability was
17 reduced from \$102 million per year to \$52 million per year, it now seeks to avoid its obligation
18 to pay the very refunds it promised on the basis of a variety of specious arguments. None of
19 these arguments have merit and are addressed below.

20 However, before addressing these arguments, this tribunal must consider whether it
21 has subject matter jurisdiction of the claim before it. Whether the PUC has subject matter
22 jurisdiction of a claim under the Waiver Order is a question of federal law as the PUC

1 acknowledged when it originally held this case in abeyance while seeking guidance from the
2 FCC. The U.S. District Court in the pending case before it involving the same parties to this
3 proceeding as an integral part of its decision making process has stated that it will address the
4 PUC's subject matter jurisdiction to hear this or any other claim under the Act.

5 IV. THE PUC LACKS SUBJECT MATTER JURISDICTION OF THE CLAIM

6 In May 2001, at the time this action was filed, no definitive decision had been
7 rendered by a federal court in this Circuit on the jurisdiction of tribunals other than the U.S.
8 District Court or the FCC to adjudicate claims under the Act. Exclusive jurisdiction of claims
9 under the Act is vested concurrently in the U.S. District Court and the FCC. 47 U.S. §207.
10 Given the delegation of rate making authority to the PUC under Reconsideration Order ¶¶162
11 and 163, it was conceivable that that delegation might have carried with it the power to complete
12 the ministerial task of calculating refunds where an unlawful non NST compliant interim rate
13 had been charged that was higher than the NST compliant rate that was finally established by the
14 PUC in accordance with federal law. However, in *AT&T Corp. v. Coeur d'Alene Tribe*, 283
15 F.3d 1156 (9th Cir. 2002), *amd, reprinted as amd* 295 F.3d 899 (9th Cir. 2002) the Ninth Circuit
16 held that by its express language, Sec. 207 establishes concurrent jurisdiction in the FCC and the
17 federal district courts only, leaving no room for adjudication in any other forum—be it state, tribal
18 or otherwise. Given the strong language of *Coeur d'Alene, supra*, and the fact that once
19 Congress determines what tribunal will have subject matter jurisdiction of a claim, that mandate
20 cannot be altered by an administrative agency, a court or the agreement of the parties, it seemed
21 unlikely that the PUC would jurisdiction of a claim for refunds under the Waiver Order.

1 The Waiver Order and its interpretation arises from the authority granted to the FCC
2 under the Act. Enforcement of the FCC's orders is clearly within the subject matter jurisdiction
3 of the FCC and the U.S. District Court. A private right to enforce an order of the FCC exists if
4 such order's violation would be equivalent of a violation of the Act itself. *Metrophones*
5 *Communications, Inc. v. Global Crossing Telecommunications, Inc.*, 423 F.3d 1056 (9th Cir.
6 2005); *Global Crossing Telecommunications, Inc. v. Metrophones Telecommunications, Inc.*,
7 550 U.S.45, 127 S. Ct. 1513,167 L. Ed. 2d 422 (2007). Such claims are within the subject matter
8 jurisdiction of the FCC and the U.S. District Court. 47 U.S.C. §207. Assuming, *arguendo*, that
9 the FCC had the authority to delegate subject matter jurisdiction to the PUC, there is nothing in
10 the FCC regulations indicating such a delegation. This fact coupled with the strong language of
11 *Coeur d'Alene, supra*, leads Complainants to the conclusion that the PUC lacks the subject
12 matter jurisdiction to adjudicate a claim for refunds under the Waiver Order. This is the reason,
13 Complainants sought to stay this claim until declaratory relief could be obtained from the U.S.
14 District Court on this particular issue.

15 The issue of subject matter jurisdiction can be addressed at any time in the proceeding
16 and cannot be waived. *Embassy of the Arab Republic of Egypt*, 603 F.3d 1166 (9th Circuit 2010)
17 *citing Am. Fire & Cas. Co. v. Finn*, 341 U.S. 6, 18 n.17, 71 S. Ct. 534, 95 L. Ed. 702 (1951). It
18 is for this reason that when Complainants current counsel assumed responsibility for the case,
19 they sought a ruling from the federal court so that these proceedings would not be a waste of the
20 PUC's and the litigants' valuable time.

21 Assuming, *arguendo*, that the PUC has subject matter jurisdiction of the claim before
22 it, Qwest's motion for summary judgment must be denied for the reasons discussed below.

1 V. QWEST HAS BENEFITTED FROM ITS PRIOR POSITION BEFORE THE FCC
2 PRESENTED IN THE WAIVER REQUEST LETTER THAT IT WOULD PAY
3 REFUNDS IF THE NST COMPLIANT RATES WERE LOWER THAN HIGHER
4 INTERIM NON NST COMPLIANT RATES, THEREFORE , IT IS JUDICIALLY
5 ESTOPPED NOW FROM DISPUTING ITS OBLIGATION TO PAY SUCH
6 REFUNDS TO THE COMPLAINANTS BASED ON THE CORRECT FINAL
7 RATES.

8 Judicial estoppel is a common law doctrine designed to protect the courts from
9 litigants playing fast and loose with the court by changing their positions and causing the court
10 to contradict its own earlier rulings. In Oregon, judicial estoppel bars a party from assuming a
11 position in one judicial proceeding that is inconsistent with the position the party has taken in
12 another judicial proceeding. *Hampton Tree Farms, Inc. v. Jewett*, 320 Or. 599, 609-610, 892
13 P.2d 683 (1995) citing *Fleck v. KDI Sylvan Pools, Inc.*, 981 F.2d 107, 121-22 (3d Cir.1992). In
14 order to establish judicial estoppel in Oregon, the following three elements must be present: (i)
15 benefit in the earlier proceeding, (ii) different judicial proceedings, and (iii) inconsistent
16 positions. *Glover v. Bank of New York*, 208 Or.App. 545, 147 P.3d 336 (Or.App. 2006) citing
17 *Hampton Tree, supra*. The court in *Glover, supra*, specifically rejected the argument that the
18 tribunal in the prior proceeding had to rely on the position taken by the person to be estopped. In
19 the instant case, this standard would also be met if it were applicable.

20 Judicial estoppel is a well recognized concept in the federal courts. In the federal
21 courts, the doctrine is imposed where a party assumes a position in a litigation and succeeds in
22 maintaining that position. Having achieved his goal, he may not change position to the contrary,
23 especially if it would be to the prejudice of the party who acquiesced in the position formerly
24 taken. *Zedner v. U.S.*, 547 U.S. 489, 126 S.Ct. 1976, 164 L.Ed.2d 749 (2006); *New Hampshire*
25 *v. Maine*, 532 U.S. 742, 121 S.Ct. 1808, 149 L.Ed.2d 968 (2001); 31 *Corpus Juris Secundum*

1 Estoppel and Waiver §181. The court has discretion to invoke doctrine. However, where the
2 following factors are present, the doctrine will be imposed under federal law: (1) inconsistency
3 of the positions, (2) whether the court accepted the earlier position so that accepting the later
4 position would create the perception that either the first or second court was misled, and (3)
5 whether the person taking the inconsistent position would derive an unfair advantage or impose
6 an unfair detriment on the opposing party if not estopped. *Zedner supra*; 31 *Corpus Juris*
7 *Secundum* Estoppel and Waiver §187. Judicial estoppel does not require reliance by the party
8 urging estoppel. *Ryan Operations G.P. v. Santiam-Midwest Lumber Co.*, 81 F.3d 355 (3rd Cir.
9 1996); 31 *Corpus Juris Secundum* Estoppel and Waiver §189.

10 It has long been settled that statements made in administrative tribunals or quasi
11 judicial proceedings may be the basis for judicial estoppel. *Rissetto v. Plumbers and*
12 *Steamfitters Local 343*, 94 F.3d 597, 604 (9th Cir. 1996); *Chaveriat v. Williams Pipe Line Co.*, 11
13 F.3d 1420, 1427 (7th Cir. 1993); *Smith v. Montgomery Ward & Co.*, 388 F.2d 291 (6th Cir. 1968);
14 *Simon v. Safelite Glass Corp.*, 128 F.3d 68 (2d Cir. 1997). In *Rissetto, supra*, the court held
15 that federal law governs application of judicial estoppel in federal court as the integrity of the
16 court that was at risk is the federal court. *Rissetto, supra* at 603. The court went on to say (1)
17 that it was aware of no case in which judicial estoppel had not been applied because the prior
18 statement was in an administrative proceeding, (2) that the inconsistent statements could be in
19 different cases, and (3) that the 9th Circuit had not determined whether to adopt the majority view
20 that the original position had to be adopted by the court or tribunal in the prior proceeding. For
21 the reasons discussed below, under either the Oregon State law standard for judicial estoppel or

1 the federal standard as applied by the majority of the Circuit Courts of Appeal, Qwest is
2 judicially estopped from disputing its obligation to pay the refunds at issue in this case.

3 In the Waiver Request Letter, Qwest and the other RBOCs specifically requested that
4 the FCC grant them a waiver from having intrastate NST Compliant Payphone Tariffs reviewed
5 and approved for NST compliance and made effective by each State Commission by April 15,
6 1997 as a condition to Qwest collecting DAC in such state. Waiver Request Letter at Patrick Ex.
7 20 at p. 3 . To assure the FCC and the representatives of the independent PSPs that they would
8 operate on the basis of NST compliant payphone tariffs notwithstanding the waiver, they
9 undertook to review all the previously filed intrastate payphone tariffs for NST compliance, and,
10 where they found those tariffs not to be NST compliant, they would file new tariffs that were
11 compliant. Waiver Request Letter at Patrick Ex. 20 at p. 2. The effect of this statement was a
12 representation by the RBOCs that if no new tariff was filed, the previously filed tariffs had been
13 determined to be NST compliant. Equally, inherent in the representation is the commitment that
14 if the rates represented to be compliant were found not to be compliant, the RBOCs would
15 refund the overcharge¹¹.

16 The RBOCs made clear that one of their concerns was having intrastate payphone
17 tariffs handled within the same time frames that interstate unbundled features were being
18 handled under the waiver granted by the Clarification Order. The RBOCs were concerned that
19 even if they filed the intrastate NST compliant payphone tariffs by May 19, 1997, there was no

11 Any other interpretation would be nonsensical as it would mean Qwest would only be liable for refunding overcharges where it admitted the earlier tariff was not NST compliant but would not be liable for refunding overcharges where it claimed the tariffs were NST compliant, no matter how specious the claim, and the PUC or the FCC later determined that they were not NST compliant.

1 assurance that State Commissions could complete their review of the tariffs for NST compliance
2 and make them effective within 15 days after filing. Waiver Request Letter at Patrick Ex. 20 at
3 p. 2.

4 As an inducement to the FCC and the independent PSPs to accept their waiver
5 proposal, they offered to refund any overcharges from non NST compliant rates. Qwest and the
6 other RBOCs took the position that the refund they were offering could not be ordered by any
7 federal or state government because the filed-rate doctrine precluded either the state or federal
8 government from ordering such a retroactive rate adjustment¹². This offer was a waiver of the
9 filed rate doctrine defense. This refund was represented as preventing any disadvantage to the
10 PSPs arising from any overcharges. Waiver Request Letter at Patrick Ex. 20 at p. 2-3.

11 The FCC issued the Waiver Order as requested by the Waiver Request Letter. Waiver
12 Order ¶3 at Patrick Ex. 12 at p. 2. Thus, Qwest and the other RBOCs sought and obtained a
13 waiver so they could be paid DAC as of April 15, 1997. The RBOCs offered and the FCC and
14 the independent PSPs accepted their waiver proposal, that any overcharges during the period
15 April 15, 1997 to the date the final NST compliant payphone tariffs became effective would be
16 refunded. Qwest and the other RBOCs succeeded in their request and, in response, the FCC
17 issued the Waiver Order. For Qwest to now claim that they are not obligated to pay the very
18 refunds they agreed to pay to obtain the Waiver Order and the millions of dollars of DAC to
19 which it gave them access would be wholly inconsistent with the position they took before the

12 Complainants reject this interpretation of the filed rate doctrine.

1 FCC and would allow Qwest to defraud the FCC and the PUC through its blatant reversal of
2 position.

3 There is no question the FCC accepted Qwest’s earlier position that it would pay the
4 refunds. Finally, it is beyond dispute that Qwest has both derived an unfair advantage and
5 imposed an unfair burden on the Plaintiffs and other similarly situated PSPs through the abuse of
6 the PUC process. Qwest received DAC in Oregon for 10 and half years without complying with
7 its obligation to charge NST Compliant Payphone Tariffs. In addition, it has overcharged the
8 PSP Plaintiffs and other similarly situated PSPs to their detriment and pocketed those
9 overcharges over the period. As a direct result, it has starved for cash these much smaller
10 competitors while engorging itself with its ill gotten gains. One could not imagine a more just
11 case for the imposition of judicial estoppel and immediately requiring Qwest to calculate and
12 pay the long past due refunds with interest at the highest rate permitted by law.

13 VI. QWEST DID RELY ON THE WAIVER ORDER AND RECEIVED DIAL AROUND
14 COMPENSATION BEGINNING APRIL 15, 1997 SOLELY ON THE BASIS OF
15 THE WAIVER ORDER
16

17 Qwest’s claim that the “did not rely” on the Waiver Order borders on the ludicrous.
18 Under the First Payphone Order ¶127 and Reconsideration Order ¶¶131 and 163 and confirmed
19 in the Waiver Order ¶12, Qwest could not receive DAC in a state where intrastate payphone
20 tariffs had not been reviewed for NST compliance, approved as NST compliant and made
21 effective by a State Commission. Under the First Payphone and Reconsideration Orders, Qwest
22 could not qualify for DAC by self certifying that it had NST compliant rates. Only review and
23 approval of NST compliance by the FCC or the PUC by April 15, 1997 could qualify Qwest to
24 receive DAC beginning April 15, 1997 under those orders. On April 15, 1997, the PUC had

1 clearly not gone through this process as required by the implementing regulations and the
2 Waiver Order and it is believed no state had reviewed their intrastate payphone rates by that
3 date. The rates contained in Advice No. 1668 filed by Qwest in January 1997 and approved by
4 the PUC April 1, 1997 could not meet the test as Qwest admitted that it and the other RBOCs did
5 not know such rates had to be NST compliant. As shown in the minutes of the PUC meeting at
6 which these rates were approved, there is no discussion of whether such rates are NST
7 compliant. Patrick Ex. 17 at p. 9.

8 The fact that NST compliance was not considered when Advice No. 1668 was
9 reviewed by the PUC is further demonstrated by the lengthy discussion in Order No. 01-810 of
10 whether the PAL tariffs as agreed to be reduced by Qwest, including those reflected in Advice
11 No. 1668, were NST compliant when the final rates were established in Order No. 01-810.
12 When the PUC process was finally completed those rates were determined to be non NST
13 compliant rates that were higher than NST compliant rates. Without the Waiver Order, Qwest
14 could not have received DAC in Oregon or any where else beginning April 15, 1997 because the
15 PUC did not complete its rate evaluation (albeit erroneously) until the issuance Order No. 01-
16 810 in 2001. Nonetheless, Qwest was receiving DAC from Oregon beginning April 15, 1997.
17 Only in reliance on the Waiver Order could it legally collect DAC. A reliance it admitted in its
18 letter to the interexchange carriers seeking payment of DAC. See Patrick Ex. 17 at p. 17

19 VII. REFUNDS ARE FOR THE ENTIRE PERIOD OF THE OVERCHARGE AND NOT
20 JUST FOR 45 DAYS

21 The argument that refunds were only to be paid for 45 days even if Qwest relied on the
22 Waiver Order is even more fanciful than the previous argument that it did not rely on the Waiver
23 Order. The whole purpose of requesting the Waiver Order was because they did not believe

1 State Commissions could act within the 60 day period allowed in the Clarification Order for the
2 FCC to Act (45 days to submit compliant rates if previously filed rates were not compliant and
3 15 days for the FCC to act). Under this theory, Qwest could collect DAC from April 15, 1997
4 forward without any termination and would be entitled to keep the illegal overcharges it received
5 for over six years and only have an obligation to refund 45 days of these illegal charges. It
6 simply is ridiculous for Qwest to ask the PUC to take the position that the FCC would allow the
7 passage of the 45 days to result in the nullification of a refund obligation by continued
8 noncompliance. No party would ever comply if the noncompliance results in a limitation of
9 liability. Besides flying in the face of the plain language of the Waiver Order, it has another
10 fundamental problem. No FCC waiver was granted from the obligation to have NST compliant
11 rates charged beginning April 15, 1997. Any charges in excess of those rates is a violation of
12 Sections 276, 201 and 202 of the Act. Not only did the FCC not purport to waive such
13 compliance, the FCC would not have the authority to effectively repeal the express provisions of
14 Section 276 that its provisions became effective when the implementing regulations became
15 effective, which was April 15, 1997.

16 VIII. THE WAIVER ORDER CLAIM IS NOT BARRED BY THE STATUTE OF
17 LIMITATIONS

18 Qwest claims that the statute of limitations on the Waiver Order refund claim began to
19 run in April 1997. However, under the Waiver Order no refund is due until the final rate has
20 been established and is shown to be lower than the interim rate. In Oregon, that did not happen
21 until November 15, 2007. Complainants were involved in challenging these rates in the Rate
22 Case in which they intervened in 1996, prior to the effective date of the 1996 Act. It was the
23 efforts of Complainants that led to the overturning of the unlawful rates Qwest had been

1 charging since April 15, 1997 but always maintained were in compliance with federal law.
2 Qwest maintained their compliance with federal law while consistently refusing to provide the
3 cost data they are required to provide by federal law to support their assertion. Once that data
4 was provided as it was ultimately by order of the Oregon Court of Appeals, the non compliant
5 nature of the prior higher rates became readily apparent. This data was not provided until well
6 after the Oregon Court of Appeals decision in 2004 sometime in 2006. The concealing of this
7 data that was in the exclusive possession of Qwest alone would require tolling of the statute of
8 limitations. As this is a fact intense issue, summary judgment in favor of Qwest is precluded.

9 In order for a claim to accrue, you must be able to enforce the claim. *United States v.*
10 *One 1961 Red Chevrolet Impala Sedan*, 457 F.2d 1353 (5th Cir. 1972) and particularly *Hartford*
11 *Life Insurance Co., v. Title Guarantee*, 520 F.2d 1170 (D.C. Cir. 1975). In *One Red Chevrolet*,
12 *supra*, the court held that where there was no reasonable possibility of successfully pursuing a
13 claim until there was a change in the law, the claim did not arise until the law was changed.
14 Thus, the claim did not arise when the property in question was forfeited but when the Supreme
15 Court made the change in the law that permitted the claim.

16 The court pointed out that the claim does not always accrue at the time of wrong,
17 citing *Cooper v. United States*, 442 F.2d 908 (7th Cir. 1971). In *Hodge v. Service Machine*
18 *Company*, 438 F.2d 347 (6th Cir. 1971) the court stated "A cause of action accrues when a suit
19 may be maintained upon it. Black's Law Dictionary 37 (4th ed. 1951). A cause of action does
20 not exist until all its elements coalesce. In civil actions for damages, two elements must coalesce
21 before a cause of action can exist: (a) a breach of some legally recognized duty owed by the
22 defendant to the plaintiff; (b) which causes the plaintiff some legally cognizable damage."

1 *Hodge, supra* at p. 349. The product liability claim at issue in that case did not arise or accrue
2 until all the elements of the claim coalesced. This meant the claim did not accrue when the
3 defective product was purchased but when the injury was sustained because there was no legally
4 cognizable damage on the date of sale. See also *Mack Trucks, Incorporated v.*
5 *Bendix-Westinghouse Automotive Air Brake Company*, 372 F.2d 18 (3d Cir. 1966) for the well
6 known proposition that “the statute begins to run when the cause of action arises, as determined
7 by the occurrence of the final significant event necessary to make the claim suable.” *Mack*
8 *Truck, supra* at p. 20.

9 Applying the foregoing standards, a claim that plaintiffs were overcharged for Oregon
10 PAL tariffs does not accrue until it can be shown that the rate being charged is unlawful. That
11 cannot be known until the lawful rate is finally established. Then and only then could the
12 existing rate be compared against the lawful rate and shown to be lower than the tariffs
13 previously in place. Until a final rate is determined, you cannot have a claim for the overcharge
14 because the standard for comparison is not known. This is precisely what the court in *Davel*,
15 *supra*, ruled when it found that the claim for refund under the Waiver Order with respect to PAL
16 rates was not time barred because the claim did not arise until the NST compliant tariffs were in
17 place. *Davel, supra*, In Oregon that occurred on November 15, 2007.

18 The fact that the claims in question could not arise until after November 15, 2007 is
19 demonstrated by hypothetically assuming that Plaintiffs could prove to the PUC on June 1, 1997
20 the facts that the Court of Appeals found, to wit, that (1) Qwest PAL rates included rate elements
21 that were prohibited from being considered by Section 276 and Payphone Orders, in this case the
22 rate elements were certain costs, and (2) the PUC had not obtained and considered sufficient cost

1 data to determine an NST compliant CustomNet tariff under Section 276 and the Payphone
2 Orders. As will be shown below, not only could damages not be determined but whether Qwest
3 had *any* liability for overcharges could not be found.

4 One would assume that by eliminating the improper rate elements, the final rates
5 would have to be lower than the rates developed with the prohibited rate elements. However, it
6 is well established that elimination of a rate element does not necessarily mean the final rate will
7 be reduced. This is demonstrated by an order issued by the PUC, PUC Order No. 08-487 issued
8 in the case of *In the Matter of the Application of Portland General Electric Company for an*
9 *Investigation the Least Cost Plan Retirement*, et al, PUC Docket No. DR 10, UE 88 & UM 989
10 dated September 30, 2008. The PUC had to develop rates on remand consistent with the Oregon
11 Court of Appeals determination that in setting rates that had been reversed because of the
12 improper inclusion of a rate of return for a large investment. In redeveloping the rates without
13 the inclusion of the improper rate of return element, the PUC said the following about the rate
14 making process.

15 It may *seem* logical to conclude that the inclusion of an improper *rate*
16 *element* necessarily results in unlawful *rates*. But such a conclusion is
17 contrary to the well-established principle that it is the legality of the end
18 result of the ratemaking process, and not the legality of each calculation
19 or import used doing that process that controls: PUC Order No. 08-487
20 at page 22
21

22 The PUC then cited the following cases as support for this proposition: *Federal Power*
23 *Commission v. Hope Natural Gas Co.*, 320 U.S. 591, 602, 64 S.Ct. 281, 88 L.Ed. 333 (1944);
24 *Duquesne Light Co. v. Barasch*, 488 U. S. 299, 314, 109 S. Ct. 609, 102 L.Ed.2d 646 (1989);
25 *Valley & Selitz, R. Co. v. Flagg*, 195 Oregon 683, 699, 247 P.2d 639 (1952).

1 In that case, the PUC determined that even after eliminating the rate of return as a rate
2 element to be taken into account, and redetermining what the rates would have been had this
3 element not been included, the PUC determined that the rates would have been *higher* than the
4 rates the Oregon Court of Appeals reversed and therefore the rates established using the
5 improper rate element were nonetheless just and reasonable and no refund with respect to such
6 rates was required. See Conclusion at p. 79 of Order No. 08-487.

7 Thus, even if Plaintiffs were able to prove all the things the Court of Appeals found in
8 reversing the unlawful rates, no court could have entered a judgment of liability against Qwest
9 because until the PUC determined what the final NST compliant rates were, there was no
10 assurance that the final compliant rates would be less than the rates previously charged as was
11 precisely the case in Order No. 08-487. For this reason, without the determination of the NST
12 compliant rate, the threshold question of is there an overcharge cannot be determined. Not just
13 to what degree there has been an overcharge but the *fact* of whether or not there was an unlawful
14 rate is based on the final rate determination.

15 The foregoing discussion demonstrates that Plaintiffs' claims did not begin to accrue
16 on or after April 15, 1997 or at any time prior to November 15, 2007 for statute of limitations
17 purposes because before that time Complainants had no claim on which they could recover
18 because there was no enforceable claim. Qwest claims that the statute of limitations began to
19 run at various times prior to November 15, 2007¹³. For the reasons discussed above, this

13 Complainants submit the statute does not begin to run until a reasonable time after expiration of the time to appeal or reconsider Order No. 07-497 and the time Qwest could calculate and pay refunds. However for ease of reference and not by way of concession, we will refer to November 15, 2007 as the latest date to which the statute of limitations would be tolled.

1 assertion is clearly wrong. However, assuming, *arguendo*, that Plaintiffs' claims arose at various
2 points of time prior to November 15, 2007, the statute of limitations was tolled until no earlier
3 than November 15, 2007 at the issuance of the final rate order in the Rate Case.

4 NPCC intervened in the Rate Case to challenge the rates in question in the only
5 proceeding that was determining what the compliant rates were. In September 2000, Qwest
6 admitted the PAL rates were illegally high and agreed to temporary bill credits to effectively
7 reduce those rates going forward. In the Rate Case, there was no question that NPCC was
8 challenging Qwest rates and seeking higher refunds. It filed this case within less than a year of
9 the Qwest admission. While this case, *arguendo*, may be in the wrong tribunal, it still serves to
10 toll the statute of limitations from the date it was filed which we contend was the Rate Case.

11 The PUC ordered refunds in that case and its jurisdiction to set the rates in that proceeding and
12 to order refunds has not been challenged. Before the Rate Case terminated, NPCC filed this
13 case. If this is the wrong tribunal, it was not clearly so at the time the suit was filed and
14 therefore the statute is further tolled until a final non appealable order made that clear.

15 It is well established that where suit is filed in a forum which does not have
16 jurisdiction of the claim, the statute of limitations is tolled upon the filing of the case unless it is
17 clear that the forum in question did not have subject matter jurisdiction of the claim. *Shofer v.*
18 *Hack Co.*, 970 F.2d 1316 (4th Cir. 1992), 118 ALR Fed. 717; to same effect *Miller v.*
19 *International Telephone and Telegraph Corp.*, 755 F.2d 20 (2nd Cir. 1985), cert. denied 106 S.Ct.
20 148, 474 U.S. 851, 88 L.Ed.2d 122, rehearing denied 106 S.Ct. 552, 474 U.S. 1015, 88 L.Ed.2d
21 479; *Silverberg v. Thomson McKinnon Securities, Inc.*, 787 F.2d 1079 (6th Cir. 1986); *Glavor v.*

1 *Shearson Lehman Hutton, Inc.*, 879 F.Supp. 1028 (N.D.Cal. 1994) aff'd 89 F.3d 845 (9th Cir.
2 1996).

3 At the time this case was filed, the Ninth Circuit decision in *Coeur d'Alene, supra*,
4 had not been rendered. That decision was not rendered for about a year after the case was filed
5 assuming that *Coeur d'Alene, supra*, made it clear that the PUC did not have subject matter
6 jurisdiction. Although it may not have subject matter jurisdiction, the PUC clearly had the
7 delegated duty to set the intrastate payphone rate. Although Complainants' counsel have
8 concluded that the PUC does not have such jurisdiction, it is clear that Qwest is taking the
9 opposite view and has never challenged the subject matter jurisdiction of the PUC.

10 IX. SUMMARY

11 For the reasons set forth above, Qwest's motion for summary judgment should be
12 denied in all respects.

13 Dated: July 29, 2010

Respectfully submitted,

14
15
16
17 /s Franklin G. Patrick
18 Franklin G. Patrick, OSB ID Number 760228
19
20

1
2
3 BEFORE THE PUBLIC UTILITY COMMISSION
4 OF OREGON
5

6 THE NORTHWEST PUBLIC
7 COMMUNICATIONS COUNCIL, on behalf
8 of PSPs A to Z, and NPCC MEMBERS:
9 Central Telephone, Inc; Communication
10 Management Services, LLC; Davel
11 Communications a/k/a Phonetel Technologies,
12 Inc., Interwest Tel, LLC; Interwest Telecom
13 Services Corporation; NSC Communications
14 Public Services Corporation; National
15 Payphone Services, LLC; Pacific Northwest
16 Payphones; Partners in Communication; T & C
17 Management, LLC; Corban Technologies, Inc.;
18 and Valley Pay Phones, Inc.

14 Complainants,
15 v.

16 Qwest Corporation,

17 Respondent.

DOCKET NO. DR 26/UC 600
DECLARATION IN SUPPORT OF NPCC
RESPONSE TO QWEST SUMMARY
JUDGEMENT MOTION

19 The undersigned, Frank G. Patrick does submit this Declaration in Support of the
20 Response of the Complainants (NPCC et al) to the Qwest Motion Motion for Summary
21 Judgment. I make this declaration of my own personal knowledge of the facts below recited:

- 22 1. I am counsel for the Complainants.
23 2. The attached Exhibits are accurate copies and excerpts from the referenced documents
24 on information and belief, and have been retrieved from the dockets referenced at the PUC the
25 FCC and the Courts respectively as follows:
26

1 Exhibit 4 FCC Order on Reconsideration
2 Exhibit 9 PUC Order No. 06-515
3 Exhibit 11 PUC Order No. 07-497
4 Exhibit 12 Waiver Order dated April 15, 1997
5 Exhibit 14 Affidavit of Sheila Harris with exhibits submitted by Qwest on NPCC motion and
6 Qwest cross motion for summary judgment in the Refund Case
7 Exhibit 17 Affidavit of Lawrence Reichman with exhibits submitted by Qwest on NPCC
8 motion and Qwest cross motion for summary judgment in the Refund Case
9 Exhibit 20 Waiver Request Letter dated April 10, 1997 addressed to the FCC
10 Exhibit 22 FCC Clarification Order

11
12
13 3. The Declaration of Charles W. Jones is that which has been submitted to the Federal
14 Court in consideration of the matter proceeding in that case.

15 4. The Complainants rely on the entire record of this proceeding, DR 26 in support of its
16 response.

17 “I hereby declare that the above statement is true to the best of my knowledge and belief, and
18 that I understand it is made for use as evidence in a PUC (court) proceeding and is subject to
19 penalty for perjury.”

20 DATED this JULY 29, 2010.

21 /s/
22 _____
FRANK G. PATRICK, OSB 76022
Attorney for Plaintiff