

BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON

UM 725, CP 414

In the Matter of the Application Of USOL Inc. (Formerly Firstlink Communications LLC) for Certificate of Authority to Provide Telecommunications Services in Oregon and Classification as a Competitive Telecommunications Provider.

Application for Relinquishment of Certificate of Authority to Provide Competitive Telecommunication in Oregon


USOL SUBSCRIBER NOTIFICATION OF ABANDONMENT AS REQUIRED BY OAR 860-032-0020(5)

Pursuant to OAR 860-032-0020(5), USOL Inc. ("USOL") respectfully submits the attached copy of a letter sent on November 9, 2005 notifying USOL Subscribers of USOL's intent to no longer provide telecommunications services as of January 9, 2006.

Dated: November 9, 2005

Respectfully Submitted

USOL Inc.


Dell Purdy

Regulatory Compliance Manager



November 9, 2005

«CustomerName»
«BillToStreet1»
«BillToCity» «BillToState» «BillToZip»

***IMPORTANT NEWS ABOUT YOUR U.S. ONLINE TELEPHONE SERVICE
PLEASE READ CAREFULLY***

Dear U.S. OnLine Telephone Subscriber:

Effective January 9, 2006, U.S. OnLine will no longer provide service in the Portland Metropolitan area. As a result, U.S. Online will no longer provide your local or long distance telephone services or such services to residents in your apartment complex. To avoid an interruption of your telephone service, you must choose an alternate telephone provider before January 9, 2006. Please consult your local telephone directory for a list of carriers available in your area. U.S. OnLine cannot transfer your account to a new provider -- you must contact another provider directly to establish service. You may be required to pay installation charges and other fees by your new phone provider.

Customers who sign up with a carrier that allows telephone number portability can keep their U.S. OnLine-issued phone number by calling our National Customer Service Center at 1-800-460-8765 between the hours of 6:00 a.m. and 6:00 p.m. PDT Monday through Friday. Your account must be in good standing and paid current at the time of the request. Payment can be made via credit card or EFT. It generally takes 2 to 4 weeks to transfer a phone number to a new carrier, so customers who wish to keep their existing phone number should make that request to U.S. OnLine as soon as possible.

U.S. OnLine will apply all credits or deposits toward any outstanding balances. Since long distance is billed in arrears, all credit refunds will be generated 45 business days after service has been disconnected.

We appreciate having had the opportunity to provide your telephone services, and apologize for the inconvenience that our departure will cause. If you have questions regarding the change in your phone service, or if we can be of any other assistance to you, please call our National Customer Service Center at 1-800-460-8765 or send correspondence to 4909 Canyon Drive, Amarillo, Texas, 79110.

Sincerely,

A handwritten signature in black ink, appearing to read "Dave Bennett".

Dave Bennett, COO
U.S. OnLine