

ZiPLY Fiber  
135 Lake Street S Suite 155  
Kirkland, WA 98033  
M. (503) 431-0458  
jessica.epley@ziPLY.com



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December 13, 2023

Sent via electronic mail to [puc.filingcenter@state.or.us](mailto:puc.filingcenter@state.or.us)

Attn: Filing Center  
Oregon Public Utilities Commission  
201 High Street S.E., Suite 100  
Salem, Oregon 97301

Re: Advice No. 2023-06 for ZiPLY Fiber Northwest, LLC dba ZiPLY Fiber

Dear Filing Center:

ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber, hereby submits the attached revisions to the Oregon Statewide Price List with an effective date of January 2, 2024.

The purpose of the filing is to increase the monthly rate for certain residential telephone bundles. The bundle prices will be increased to reflect the increase in the access line rate.

Customers received notification of the increase via bill message beginning on November 20, 2023 and will continue to receive messages through January, 2024.

The following sheets are included in this filing:

Section 2, 4<sup>th</sup> Revised Sheet 2  
Section 2, 4<sup>th</sup> Revised Sheet 28  
Section 2, 4<sup>th</sup> Revised Sheet 31  
Section 2, 4<sup>th</sup> Revised Sheet 33  
Section 2, 4<sup>th</sup> Revised Sheet 35  
Section 16, 3<sup>rd</sup> Revised Sheet 70  
Section 16, 3<sup>rd</sup> Revised Sheet 72  
Section 16, 3<sup>rd</sup> Revised Sheet 73  
Section 16, 3<sup>rd</sup> Revised Sheet 75

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

A handwritten signature in black ink, appearing to read "JEpley".

Jessica Epley  
VP - Regulatory & External Affairs

## 2. PACKAGED/BUNDLED SERVICES

<p>Regional Calling Value or Regional Essentials is not available:</p> <ul style="list-style-type: none"> <li>with any other package or bundled offering on the same line;</li> <li>with ISDN service;</li> <li>with affiliate discounts;</li> <li>with optional toll discount calling plans</li> </ul>										
<p>Feature Package <sup>12</sup></p> <p>The Feature Package for Regional Essentials will automatically be provided to customers newly subscribing to Regional Essentials on or after April 18, 2010. Customers subscribing to Regional Essentials prior to April 18, 2010 will be eligible to receive the Feature Package upon customer request.</p>										
<p>If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package. Additionally, if the customer requests the removal of any of the individual features included in the Feature Package, the entire feature package will be removed.</p>										
<p><b>4. Rates</b></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 70%;"></th> <th style="text-align: right; width: 20%;">Monthly Rate <sup>13</sup></th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td style="padding-left: 20px;">Regional Calling Value</td> <td style="text-align: right;">\$41.04 <sup>12</sup></td> <td style="text-align: center;">(l)</td> </tr> <tr> <td style="padding-left: 20px;">Regional Essentials</td> <td style="text-align: right;">43.04</td> <td style="text-align: center;">(l)</td> </tr> </tbody> </table>		Monthly Rate <sup>13</sup>		Regional Calling Value	\$41.04 <sup>12</sup>	(l)	Regional Essentials	43.04	(l)	
	Monthly Rate <sup>13</sup>									
Regional Calling Value	\$41.04 <sup>12</sup>	(l)								
Regional Essentials	43.04	(l)								

<sup>12</sup> Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Northwest Fiber, LLC Post Rates, Terms and Conditions.

<sup>13</sup> Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

## 2. PACKAGED/BUNDLED SERVICES

<p>I. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials while they are away, a minimum of one (1) month and up to nine (9) months in a rolling year for a reduced rate.</p> <p>(1) Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.</p>											
<p>(2) A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.</p>											
<p>(3) The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.</p>											
<p>(4) Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.</p>											
<p>(5) The cost of the service includes the Subscriber Line Charge.</p>											
<p>(6) This service does not change any other terms and conditions of the product.</p>											
<p>(7) Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.</p>											
<p>(8) The Federal Subscriber Line Charge is included in the monthly rate.</p>											
<p>(9) All applicable taxes and surcharges apply.</p>											
<p><b>3. Rates</b></p>											
<p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>											
<p>b. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section IV apply to the installation of individual components of the package.</p>											
<p>c. Digital Phone Essentials package is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Digital Phone Essentials</td> <td style="text-align: right;">\$32.99</td> <td rowspan="3" style="vertical-align: middle; text-align: right;">(l)</td> </tr> <tr> <td style="text-align: left;">Feature Package</td> <td style="text-align: right;">6.99</td> </tr> <tr> <td style="text-align: left;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Essentials	\$32.99	(l)	Feature Package	6.99	Stay Connected Seasonal Offering	9.99	
	<u>Monthly Rate</u>										
Digital Phone Essentials	\$32.99	(l)									
Feature Package	6.99										
Stay Connected Seasonal Offering	9.99										

## 2. PACKAGED/BUNDLED SERVICES

<p>c. Digital Phone Unlimited package is provided at the following rates:</p>	<p><u>Monthly Rate</u></p>															
Digital Phone Unlimited	\$42.99	(l)														
Feature Package	6.99															
Stay Connected Seasonal Offering	9.99															
<p><b>N. <u>Digital Phone Unlimited (Challenger)</u></b></p>																
<p>1. <i>General</i></p> <p>The Digital Phone Unlimited (Challenger) Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p>																
<p>a. Basic Package</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Local Exchange Network Access Line</td> <td style="width: 50%;">Caller ID Number Only</td> </tr> <tr> <td>Unlimited Extended Area Service Call Waiting ID</td> <td>Call Waiting/Cancel Call Waiting</td> </tr> </table>			Local Exchange Network Access Line	Caller ID Number Only	Unlimited Extended Area Service Call Waiting ID	Call Waiting/Cancel Call Waiting										
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Unlimited Extended Area Service Call Waiting ID	Call Waiting/Cancel Call Waiting															
<p>b. Feature Package</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">*66 Busy Number Redial</td> <td style="width: 50%;">Basic Call Forward</td> </tr> <tr> <td>*69 Call Return</td> <td>Speed Call 8 <sup>32</sup></td> </tr> <tr> <td>Anonymous Call Block/Rejection</td> <td>Distinctive Ring</td> </tr> <tr> <td>Call Forward No Answer</td> <td>3-Way Calling</td> </tr> <tr> <td>Selective Call Forward</td> <td>Call Forward Busy/No Answer</td> </tr> <tr> <td>Selective Call Acceptance</td> <td>Selective Call Rejection</td> </tr> <tr> <td>Priority Call</td> <td></td> </tr> </table>			*66 Busy Number Redial	Basic Call Forward	*69 Call Return	Speed Call 8 <sup>32</sup>	Anonymous Call Block/Rejection	Distinctive Ring	Call Forward No Answer	3-Way Calling	Selective Call Forward	Call Forward Busy/No Answer	Selective Call Acceptance	Selective Call Rejection	Priority Call	
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Selective Call Forward	Call Forward Busy/No Answer															
Selective Call Acceptance	Selective Call Rejection															
Priority Call																
<p>2. <i>Regulations</i> <sup>33</sup></p>																
<p>a. The package is available only where facilities and operating systems are available and technically feasible.</p>																
<p>b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.</p>																
<p>c. When the customer disconnects any component of the package, the remaining components of the package will be billed at their individually tariffed and/or Price Listed rates.</p>																

<sup>32</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

<sup>33</sup> No discounts will be given to subscribers that do not use all the features or have some features turned off.

## 2. PACKAGED/BUNDLED SERVICES

<p>3. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>															
<p>b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.</p>															
<p>c. Digital Phone Unlimited (Challenger) package is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right; border-bottom: 1px solid black;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Digital Phone Unlimited (Challenger)</td> <td style="text-align: right;">\$32.99</td> <td style="text-align: right;">(l)</td> </tr> <tr> <td style="text-align: left;">Feature Package</td> <td style="text-align: right;">6.99</td> <td></td> </tr> <tr> <td style="text-align: left;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> <td></td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Unlimited (Challenger)	\$32.99	(l)	Feature Package	6.99		Stay Connected Seasonal Offering	9.99				
	<u>Monthly Rate</u>														
Digital Phone Unlimited (Challenger)	\$32.99	(l)													
Feature Package	6.99														
Stay Connected Seasonal Offering	9.99														
<p>O. <u>Digital Phone Unlimited Plus (Challenger)</u></p> <p>1. <i>General</i></p> <p>The Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two (2) flat-rate residential one-party service access lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p> <p>a. Basic Bundle</p> <p style="margin-left: 20px;">Two Flat Rate Access Lines          Unlimited Extended Area Service          Call Waiting ID          Caller ID Name Only          Call Waiting/Cancel Call Waiting</p>															
<p>b. Feature Package</p> <table style="margin-left: 20px; border: none;"> <tr> <td style="width: 50%;">Call Waiting/Cancel Call Waiting</td> <td style="width: 50%;">Basic Call Forward</td> </tr> <tr> <td>*66 Busy Number Redial</td> <td>Speed Call 8<sup>34</sup> or 30</td> </tr> <tr> <td>*69 Call Return</td> <td>Distinctive Ring</td> </tr> <tr> <td>Anonymous Call Block/Rejection</td> <td>3-Way Calling</td> </tr> <tr> <td>Call Forward No Answer</td> <td>Call Forward Busy</td> </tr> <tr> <td>Selective Call Forward</td> <td>Anonymous Call Block/Rejection</td> </tr> <tr> <td>Selective Call Acceptance</td> <td>Priority Call</td> </tr> </table>	Call Waiting/Cancel Call Waiting	Basic Call Forward	*66 Busy Number Redial	Speed Call 8 <sup>34</sup> or 30	*69 Call Return	Distinctive Ring	Anonymous Call Block/Rejection	3-Way Calling	Call Forward No Answer	Call Forward Busy	Selective Call Forward	Anonymous Call Block/Rejection	Selective Call Acceptance	Priority Call	
Call Waiting/Cancel Call Waiting	Basic Call Forward														
*66 Busy Number Redial	Speed Call 8 <sup>34</sup> or 30														
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Anonymous Call Block/Rejection	3-Way Calling														
Call Forward No Answer	Call Forward Busy														
Selective Call Forward	Anonymous Call Block/Rejection														
Selective Call Acceptance	Priority Call														

<sup>34</sup> This evidence offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

## 2. PACKAGED/BUNDLED SERVICES

<p>h. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.</p>													
<p>4. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.</p>													
<p>b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.</p>													
<p>c. Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right; border-bottom: 1px solid black;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Digital Phone Unlimited Plus (Challenger)</td> <td style="text-align: right;">\$32.99</td> <td style="text-align: right;">(l)</td> </tr> <tr> <td style="text-align: left;">Feature Package</td> <td style="text-align: right;">6.99</td> <td></td> </tr> <tr> <td style="text-align: left;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> <td></td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Unlimited Plus (Challenger)	\$32.99	(l)	Feature Package	6.99		Stay Connected Seasonal Offering	9.99		
	<u>Monthly Rate</u>												
Digital Phone Unlimited Plus (Challenger)	\$32.99	(l)											
Feature Package	6.99												
Stay Connected Seasonal Offering	9.99												
<p>P. <u>OneVoice</u></p> <p>1. <i>Applicability</i></p> <p>Applicable to Single-party Business Flat rate service.</p>													
<p>2. <i>Territory</i></p> <p>Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing OneVoice Service as said exchanges are defined on the maps contained in Network Access Services Tariff No. 18.</p>													
<p>3. <i>General</i></p> <p>OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.</p> <p>a. Basic Bundle</p> <table style="margin-left: 40px; border: none;"> <tr> <td>Single Party Flat Rate Access Line</td> <td>Anonymous Call Block</td> </tr> <tr> <td>Call Forwarding Busy/No Answer</td> <td>Call Forward</td> </tr> <tr> <td>Unlimited Extended Area Service</td> <td>Multi-line Hunting</td> </tr> <tr> <td>Call Waiting/Cancel Call Waiting</td> <td>3-Way Calling</td> </tr> <tr> <td>Caller ID</td> <td></td> </tr> </table>	Single Party Flat Rate Access Line	Anonymous Call Block	Call Forwarding Busy/No Answer	Call Forward	Unlimited Extended Area Service	Multi-line Hunting	Call Waiting/Cancel Call Waiting	3-Way Calling	Caller ID				
Single Party Flat Rate Access Line	Anonymous Call Block												
Call Forwarding Busy/No Answer	Call Forward												
Unlimited Extended Area Service	Multi-line Hunting												
Call Waiting/Cancel Call Waiting	3-Way Calling												
Caller ID													

**XVII. GRANDFATHERED SERVICES**

<p><b>3. Stay Connected Seasonal Offering</b></p> <p>Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials 3-2010 while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.</p> <p>a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.</p>												
<p>b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.</p>												
<p>c. Customer’s line will be available for 911 calls only at the time of suspension.</p>												
<p>d. The time that the customer is on the “Stay Connected” Seasonal Service will count for the fulfillment of the contract time.</p>												
<p>e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.</p>												
<p>f. The cost of the service includes the SLC.</p>												
<p>g. This service does not change any other terms and conditions of the product.</p>												
<p><b>4. Rates</b></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 80%;"></th> <th style="text-align: center; width: 15%;"><u>Monthly Rate</u></th> <th style="width: 5%;"></th> </tr> </thead> <tbody> <tr> <td>Digital Phone Essentials 3-2010 Package</td> <td style="text-align: center;">\$30.99</td> <td rowspan="3" style="vertical-align: middle; text-align: center;">(l)</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td style="text-align: center;">9.99</td> </tr> <tr> <td>Unlimited Feature Pack</td> <td style="text-align: center;">4.99</td> </tr> </tbody> </table>			<u>Monthly Rate</u>		Digital Phone Essentials 3-2010 Package	\$30.99	(l)	Stay Connected Seasonal Offering	9.99	Unlimited Feature Pack	4.99	
	<u>Monthly Rate</u>											
Digital Phone Essentials 3-2010 Package	\$30.99	(l)										
Stay Connected Seasonal Offering	9.99											
Unlimited Feature Pack	4.99											
<p><b>AA. <u>Digital Phone State Unlimited With Essentials 3-2010 – Grandfathered as of August 1, 2012</u></b></p> <p><b>1. General</b></p> <p>The Digital Phone State Unlimited with Essentials 3-2010 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line, Unlimited Extended Area Service and local features.</p> <p>Basic Package:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Flat Rate Access Line</td> <td style="width: 50%;">Speed Dialing – Eight Number Capacity</td> </tr> <tr> <td>Unlimited Extended Area Service</td> <td>Call Waiting/Cancel Call Waiting</td> </tr> <tr> <td>Caller ID Plus Name</td> <td>Call Waiting ID</td> </tr> <tr> <td>Call Forwarding</td> <td>Busy Redial</td> </tr> </table>			Flat Rate Access Line	Speed Dialing – Eight Number Capacity	Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting	Caller ID Plus Name	Call Waiting ID	Call Forwarding	Busy Redial		
Flat Rate Access Line	Speed Dialing – Eight Number Capacity											
Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting											
Caller ID Plus Name	Call Waiting ID											
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**16. GRANDFATHERED SERVICES**

<p>4. <i>Rates</i></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 80%;"></th> <th style="text-align: right; width: 15%;"><u>Monthly Rate</u></th> <th style="width: 5%;"></th> </tr> </thead> <tbody> <tr> <td>Digital Phone State Unlimited with Essentials 3-2010</td> <td style="text-align: right;">\$32.99</td> <td rowspan="6" style="vertical-align: middle; text-align: center;">(l)</td> </tr> <tr> <td>One Feature</td> <td style="text-align: right;">5.99</td> </tr> <tr> <td>Two Features</td> <td style="text-align: right;">7.99</td> </tr> <tr> <td>Three Features</td> <td style="text-align: right;">9.99</td> </tr> <tr> <td>All listed features</td> <td style="text-align: right;">12.99</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone State Unlimited with Essentials 3-2010	\$32.99	(l)	One Feature	5.99	Two Features	7.99	Three Features	9.99	All listed features	12.99	Stay Connected Seasonal Offering	9.99	
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<p><b>BB. <u>Digital Phone Nationwide Unlimited With Essentials 3-2010 – Grandfathered as of August 1, 2012</u></b></p>																	
<p>1. <i>General</i></p> <p>The Digital Phone Nationwide Unlimited with Essentials 3-2010 Service is a package offering available to residential customers and includes one (1) flat-rate residential one-party service access line, Unlimited Extended Area Service and the customer's choice of the features and services listed below.</p> <p>a. Features and Services</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Call Forward Busy/Don't Answer</td> <td style="width: 50%;">Busy Redial</td> </tr> <tr> <td>Caller ID - Name and Number</td> <td>Speed Dialing – Eight Number Capacity</td> </tr> <tr> <td>Call Waiting/Cancel Call Waiting</td> <td>*69</td> </tr> <tr> <td colspan="2">Voice Mail with Message Waiting Indication (non-regulated)</td> </tr> </table>			Call Forward Busy/Don't Answer	Busy Redial	Caller ID - Name and Number	Speed Dialing – Eight Number Capacity	Call Waiting/Cancel Call Waiting	*69	Voice Mail with Message Waiting Indication (non-regulated)								
Call Forward Busy/Don't Answer	Busy Redial																
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Call Waiting/Cancel Call Waiting	*69																
Voice Mail with Message Waiting Indication (non-regulated)																	
<p>b. Digital Phone Enhanced Feature Pack</p> <p>Features will be available to the Digital Phone Nationwide Unlimited with Essentials 3-2010 package at a special price. The following features are available:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Speed Dialing – Thirty Number Capacity</td> <td style="width: 50%;">Three-Way Calling</td> </tr> <tr> <td>Call Forwarding Busy/Don't Answer</td> <td>Call Block</td> </tr> <tr> <td>Call Forwarding Busy Line</td> <td>Special Call Acceptance</td> </tr> </table>			Speed Dialing – Thirty Number Capacity	Three-Way Calling	Call Forwarding Busy/Don't Answer	Call Block	Call Forwarding Busy Line	Special Call Acceptance									
Speed Dialing – Thirty Number Capacity	Three-Way Calling																
Call Forwarding Busy/Don't Answer	Call Block																
Call Forwarding Busy Line	Special Call Acceptance																
<p>2. <i>Regulations</i></p> <p>a. The Digital Phone Nationwide Unlimited with Essentials 3-2010 is available where technically feasible.</p>																	
<p>b. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.</p>																	
<p>c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.</p>																	



## 16. GRANDFATHERED SERVICES

d. Customers may add or delete any features offered in the package without a service order charge.	
e. No discounts will be given to subscribers that do not use all the features or have some features turned off.	
f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes will apply.	
g. The package is offered on a month to month.	
h. The package will appear as a single line item on the bill.	
i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.	
<b>3. Stay Connected Seasonal Offering</b>	
Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine (9) months for a reduced rate.	
a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.	
b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
c. Customer's line will be available for 911 calls only at the time of suspension.	
d. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.	
e. The cost of the service includes the Subscriber Line Charge.	
f. This service does not change any other terms and conditions of the product.	
<b>4. Rates</b>	
	<u>Monthly Rate</u>
Digital Phone State Unlimited with Essentials 3-2010	\$38.99
Digital Phone Enhanced Feature Pack	4.99
Stay Connected Seasonal Offering	9.99
	(l)

## 16. GRANDFATHERED SERVICES

h. The package will appear as a single line item on the bill.											
i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.											
<p><b>3. Stay Connected Seasonal Offering</b></p> <p>Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.</p> <p>a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.</p>											
b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.											
c. Customer's line will be available for 911 calls only at the time of suspension.											
d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.											
e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.											
f. The cost of the service includes the Subscriber Line Charge.											
g. This service does not change any other terms and conditions of the product.											
<p><b>4. Rates</b></p> <table style="width: 100%; margin-left: 20px;"> <thead> <tr> <th style="width: 80%;"></th> <th style="text-align: right; width: 15%;"><u>Monthly Rate</u></th> <th style="width: 5%;"></th> </tr> </thead> <tbody> <tr> <td>Digital Phone Nationwide Unlimited Plus with Essentials 3-2010</td> <td style="text-align: right;">\$38.99</td> <td rowspan="3" style="vertical-align: middle; text-align: center;">(l)</td> </tr> <tr> <td>Digital Phone Enhanced Feature Pack</td> <td style="text-align: right;">4.99</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Nationwide Unlimited Plus with Essentials 3-2010	\$38.99	(l)	Digital Phone Enhanced Feature Pack	4.99	Stay Connected Seasonal Offering	9.99	
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<p><b><u>DD. Regional Essentials/Regional Calling Value Bundle Discounts – Grandfathered as of November 1, 2008</u></b></p> <p><b>1. General</b></p> <p>Monthly discounts may apply when Regional Essentials or Regional Calling Value is bundled with an unlimited long distance calling plan plus the following:</p> <p style="margin-left: 40px;">High Speed Internet Direct TV purchased through the Company</p>											