



e-FILING REPORT COVER SHEET

COMPANY NAME:

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Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

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Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

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250 SW Taylor Street
Portland, OR 97204

503-226-4211
nwnatural.com

January 31, 2024

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attention: Filing Center
201 High Street SE, Suite 100
Salem, Oregon 97301-3398

Re: RG 102 — NW Natural Quarterly Residential Bill Discount Report

Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), submits the enclosed report for its Residential Bill Discount program that was approved in docket ADV 1390. The enclosed report includes data for the fourth quarter of 2023.

Please address questions and correspondence on this matter to me.

Sincerely,

/s/ Natasha Siores
Natasha Siores
Senior Manager, Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, OR 97204
(503) 610-7074
natasha.siores@nwnatural.com

Attachment

NW Natural
Residential Bill Discount Program
4th Quarter 2023

Cumulative Enrollments by Discount Tier

	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Grand Total
202310	16,328	8,506	7,652	5,389	37,875
202311	16,651	10,606	8,922	5,881	42,060
202312	15,007	9,885	8,807	5,987	39,686

**NW Natural
Residential Bill Discount Program
4th Quarter 2023**

Monthly Enrollments by Type

	Type	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Grand Total
202310	Auto-Enroll w Income Info	0	1	3	1	5
	Auto-Enroll Income Info not known	161				161
	Self-Enrolled					
	INBOUND CALL	338	294	231	161	1,024
	PAPER FORM	5	4	3	1	13
	WEB FORM	81	83	65	66	295
	October 2023 Total	585	382	302	229	1,498
202311	Auto-Enroll w Income Info	51	166	196	66	479
	Auto-Enroll Income Info not known	96				96
	Self-Enrolled:					
	INBOUND CALL	207	1,501	824	313	2,845
	PAPER FORM	18	47	20	13	98
	WEB FORM	94	451	281	145	971
	November 2023 Total	466	2,165	1,321	537	4,489
202312	Auto-Enroll w Income Info	53	69	54	4	180
	Auto-Enroll Income Info not known	111				111
	Self-Enrolled					
	INBOUND CALL	132	158	121	61	472
	PAPER FORM	16	12	5	3	36
	WEB FORM	53	72	45	70	240
	December 2023 Total	365	311	225	138	1,039

**NW Natural
Residential Bill Discount Program
4th Quarter 2023**

Discount Tier	Billing Information for All Enrolled Customers														
	October, 2023					November, 2023					December, 2023				
	15%	20%	25%	40%	Total	15%	20%	25%	40%	Total	15%	20%	25%	40%	Total
Averages															
Discount Amount	\$ (5)	\$ (7)	\$ (9)	\$ (15)	\$ (8)	\$ (11)	\$ (16)	\$ (19)	\$ (30)	\$ (17)	\$ (18)	\$ (26)	\$ (31)	\$ (50)	\$ (28)
Pre-Discount Bill	\$ 35	\$ 37	\$ 37	\$ 37	\$ 36	\$ 72	\$ 79	\$ 76	\$ 75	\$ 75	\$ 119	\$ 131	\$ 125	\$ 125	\$ 125
Post-Discount Bill	\$ 31	\$ 30	\$ 28	\$ 23	\$ 29	\$ 62	\$ 64	\$ 58	\$ 46	\$ 59	\$ 102	\$ 106	\$ 95	\$ 76	\$ 98
All Residential Bills					\$ 37					\$ 77					\$ 126
Customers in Arrears (%)															
Aged 31 - 60	14%	10%	9%	6%	40%	14%	11%	10%	6%	42%	12%	10%	8%	5%	37%
Aged 61 - 90	12%	9%	8%	5%	35%	10%	8%	7%	5%	31%	10%	8%	7%	4%	30%
Aged 91+	10%	8%	7%	4%	30%	9%	7%	6%	4%	28%	7%	6%	5%	3%	23%
Average Arrearage															
Aged 31 - 60	\$ 10	\$ 12	\$ 10	\$ 8	\$ 10	\$ 16	\$ 18	\$ 16	\$ 13	\$ 16	\$ 27	\$ 30	\$ 26	\$ 24	\$ 27
Aged 61 - 90	\$ 8	\$ 10	\$ 9	\$ 8	\$ 9	\$ 7	\$ 9	\$ 8	\$ 7	\$ 8	\$ 10	\$ 13	\$ 11	\$ 10	\$ 11
Aged 91+	\$ 44	\$ 61	\$ 55	\$ 56	\$ 52	\$ 39	\$ 53	\$ 49	\$ 51	\$ 47	\$ 27	\$ 38	\$ 33	\$ 42	\$ 33
Total Arrearage															
Aged 31 - 60	\$ 101,832	\$ 75,275	\$ 61,651	\$ 31,693	\$ 270,452	\$ 156,167	\$ 124,955	\$ 100,565	\$ 58,450	\$ 440,137	\$ 182,402	\$ 148,340	\$ 114,366	\$ 62,060	\$ 507,169
Aged 61 - 90	\$ 80,606	\$ 62,760	\$ 55,304	\$ 31,242	\$ 229,913	\$ 74,254	\$ 62,980	\$ 52,353	\$ 28,891	\$ 218,478	\$ 70,467	\$ 61,446	\$ 48,590	\$ 26,710	\$ 207,212
Aged 91+	\$ 453,874	\$ 391,979	\$ 323,947	\$ 230,634	\$ 1,400,434	\$ 384,071	\$ 370,736	\$ 313,681	\$ 220,707	\$ 1,289,195	\$ 186,698	\$ 183,888	\$ 145,892	\$ 107,155	\$ 623,633
Distinct Bills w/ Discount	10,272	6,450	5,901	4,151	26,774	9,954	6,982	6,347	4,359	27,637	6,839	4,880	4,376	2,577	18,672
Cumulative Bills w/ Discount	120,939	55,289	51,844	34,413	262,485	130,893	62,271	58,191	38,772	290,127	137,732	67,151	62,567	41,349	308,799
Discount Recipients with EA Received in prior 24 months	4,749	1,804	2,261	1,919	10,733	4,523	1,752	2,349	1,951	10,575	3,229	1,368	1,817	1,284	7,698

**NW Natural
Residential Bill Discount Program
4th Quarter 2023**

Monthly Enrollments by Discount Tier and Zip

	October 2023					November 2023					December 2023				
	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total
97002	8	7	5	3	23	7	8	5	4	24	8	9	4	4	25
97003	288	127	106	81	602	286	153	129	89	657	263	144	127	89	623
97004	5	1	1	2	9	5	2	1	2	10	4	2	1	2	9
97005	139	60	50	36	285	139	78	58	39	314	123	74	55	39	291
97006	222	94	74	71	461	222	117	83	74	496	207	118	83	77	485
97007	256	117	90	85	548	261	148	105	95	609	240	143	105	98	586
97008	128	64	48	44	284	133	74	55	46	308	122	68	55	46	291
97009	15	11	4	5	35	15	12	7	5	39	13	9	8	5	35
97013	43	40	19	8	110	45	55	25	8	133	36	50	26	8	120
97015	107	72	54	30	263	109	85	63	33	290	99	82	64	34	279
97016	4		2	1	7	4	1	2	1	8	3	1	2	1	7
97018	11	6	4	2	23	11	6	4	2	23	11	7	4	2	24
97020	1	3		2	7	1	4		1	7		4		1	6
97024	63	39	30	19	151	67	46	37	21	171	61	42	36	22	161
97026	10	8	8	5	31	10	9	9	6	34	9	8	8	6	31
97027	96	43	29	30	198	100	58	36	31	225	91	57	36	32	216
97030	239	151	123	73	586	246	196	143	78	663	211	181	140	78	610
97031	63	32	30	16	141	65	42	35	18	160	56	39	36	18	149
97032	27	15	16	8	66	27	19	18	9	73	24	18	17	9	68
97034	32	20	20	14	86	34	29	22	17	102	25	31	21	19	96
97035	66	43	25	23	157	66	56	32	28	182	55	52	31	30	168
97038	92	28	29	28	177	94	39	36	29	198	86	37	35	29	187
97042	1	1	3	2	7	1	1	3	2	7	1	1	3	2	7
97045	255	111	99	61	526	259	148	115	68	590	233	147	108	71	559
97048	17	8	6	8	39	18	13	7	8	46	14	11	7	9	41
97051	151	56	47	29	283	153	77	57	31	318	134	75	59	33	301
97053	8	5	2	1	16	8	5	3	1	17	8	4	3	1	16
97054	1	2			3	1	2			3	1	2		3	
97055	128	87	63	35	313	131	102	78	43	354	115	91	75	44	325
97056	61	24	20	15	120	63	35	24	18	140	55	33	22	18	128
97058	66	31	37	12	146	67	36	39	17	159	61	35	38	17	151
97060	129	87	67	33	316	133	103	86	35	357	116	89	85	36	326
97062	75	39	22	17	153	76	55	31	21	183	61	48	30	22	161
97064	41	16	14	18	89	42	19	16	19	96	39	17	15	20	91
97068	107	51	44	37	239	108	66	49	40	263	98	62	46	40	246
97070	65	44	21	24	154	67	56	26	28	177	60	51	25	28	164
97071	186	155	136	58	535	187	186	164	62	599	168	175	163	65	571
97078	282	130	110	61	583	286	156	131	67	640	263	139	132	70	604
97080	284	223	178	103	788	291	252	209	112	864	272	227	205	118	822
97086	165	93	97	60	415	166	119	111	66	462	145	109	109	65	428
97089	54	43	20	16	133	57	56	24	21	158	46	54	21	22	143
97101	12	7	6	6	31	13	8	7	5	33	12	7	7	5	31
97103	143	74	73	46	336	145	91	83	51	370	135	91	82	52	360
97106	17	4	4	1	26	17	8	5	1	31	14	7	5	1	27
97110	8	4	2	1	15	8	6	3	1	18	6	5	3	1	15
97113	147	53	48	25	273	150	64	57	27	298	141	57	58	27	283
97115	15	9	4	4	32	15	12	4	4	35	12	12	4	4	32
97116	108	38	33	25	204	108	50	39	29	226	101	50	40	29	220
97121	14	8	6	7	35	15	9	6	8	38	14	9	5	8	36
97123	423	192	157	113	885	419	234	185	123	961	385	220	186	123	914
97124	278	118	86	77	559	281	138	104	83	606	268	124	106	85	583
97127	26	23	12	3	64	27	27	15	3	73	25	24	14	4	67
97128	63	37	22	18	140	64	44	28	19	155	57	40	29	19	145
97132	101	65	44	31	241	103	82	57	30	272	91	75	58	31	255
97133	14	7	8	5	34	14	11	9	4	38	13	10	9	4	36
97138	81	50	46	21	198	81	61	51	24	217	75	60	49	24	208
97140	105	50	39	25	219	108	62	47	29	246	100	56	49	30	235
97146	72	34	22	25	153	71	39	23	26	159	67	39	24	28	158
97201	48	25	10	18	101	49	32	11	19	111	44	31	12	19	106
97202	140	86	83	81	390	143	113	92	85	433	117	111	93	85	406
97203	175	90	105	92	462	179	115	119	105	518	161	104	115	109	489
97205	28	17	35	27	107	30	25	35	27	117	27	26	36	29	118
97206	332	193	215	157	897	345	238	234	169	986	310	230	229	173	942
97209	43	24	19	37	123	43	34	22	38	137	39	32	22	37	130
97210	74	32	32	22	160	76	47	35	23	181	64	48	34	23	169
97211	261	136	144	105	646	270	174	151	116	711	241	173	146	120	680
97212	80	46	67	52	245	84	58	75	57	274	74	56	74	60	264
97213	203	105	87	72	467	209	140	100	77	526	177	137	99	80	493
97214	141	91	82	91	405	145	121	99	101	466	124	112	105	101	442
97215	75	38	30	25	168	79	53	38	28	198	66	50	37	28	181
97216	138	70	90	55	353	146	81	102	62	391	134	73	99	63	369
97217	238	150	131	114	633	245	186	153	127	711	215	178	148	132	673
97218	139	60	81	56	336	144	80	91	61	376	127	77	93	61	358
97219	131	75	77	78	361	134	99	88	82	403	114	96	88	86	384
97220	298	149	150	106	703	308	188	175	115	786	273	170	171	115	729
97221	15	17	14	11	57	15	18	16	11	60	14	17	16	11	58
97222	266	111	89	74	540	274	140	112	79	605	251	125	112	81	569
97223	265	109	99	83	556	267	137	113	89	606	250	133	109	89	581
97224	164	97	55	48	364	167	123	66	48	404	147	112	66	48	373
97225	92	43	31	27	193	94	65	36	30	225	79	64	36	31	210
97227	39	20	17	20	96	42	22	20	23	107	37	21	22	22	102
97229	242	107	63	80	492	245	134	79	86	544	218	123	73	88	502
97230	351	210	193	142	896	360	266	222	151	999	309	246	225	153	933
97231	9	6	6	6	27	9	8	7	8	32	7	7	7	8	29
97232	51	27	24	24	126	53	36	30	28	147	47	32	31	27	137
97233	366	183	211	145	905	368	216	240	160	984	340	201	235	162	938
97236	424	210	220	154	1,008	428	260	252	174	1,114	384	240	248	173	1,045
97239	29	25	21	20	95	30	32	22	23	107	24	30	21	23	98
97266	468	208	254	194	1,124	483	259	288	208	1,238	429	237	283	215	1,164
97267	212	123	70	56	461	217	154	89	62	522	192	141	90	62	485
97301	629	278	285	167	1,359	637	348	336	189	1,510	583	313	323	190	1,409

Monthly Enrollments by Discount Tier and Zip

	October 2023					November 2023					December 2023				
	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total
97302	226	127	122	75	550	230	146	142	86	604	217	129	137	89	572
97303	277	164	119	78	638	279	192	154	84	709	253	166	149	86	654
97304	110	77	73	42	302	115	96	85	45	341	103	87	82	45	317
97305	332	186	177	101	796	342	229	214	106	891	311	209	213	107	840
97306	208	118	115	59	500	213	145	132	66	556	197	130	133	69	529
97317	177	105	99	57	438	183	131	119	66	499	163	115	112	66	456
97321	227	136	89	60	512	225	159	117	63	564	213	143	116	65	537
97322	336	196	134	84	750	340	242	169	95	846	308	220	167	95	790
97325	14	4	16	3	37	15	5	17	4	41	14	5	16	4	39
97327	22	16	11	4	53	23	18	12	4	57	21	18	11	4	54
97330	164	95	120	74	453	167	107	138	81	493	160	98	134	83	475
97333	84	31	44	42	201	88	47	49	42	226	74	46	49	44	213
97338	151	64	57	30	302	154	76	66	29	325	150	70	68	29	317
97341	23	10	11	3	47	24	12	14	3	53	22	11	14	3	50
97347	73	6	12	5	96	73	9	13	5	100	70	9	14	5	98
97348	4	7	2	1	14	4	7	2	1	14	4	7	2	1	14
97351	71	41	34	13	159	76	56	38	14	184	63	52	36	14	165
97352	74	21	7	8	110	74	23	8	8	113	72	23	9	7	111
97355	250	125	142	67	584	252	158	161	75	646	230	150	158	75	613
97358	14	4	7	3	28	14	6	7	4	31	13	6	6	4	29
97360	26	12	15	14	67	26	14	18	18	76	24	12	16	18	70
97361	25	18	13	14	70	26	20	14	15	75	24	21	14	15	74
97362	23	8	8	9	48	25	17	9	9	60	20	18	9	9	56
97364	10	4	1	1	16	10	6	1	1	18	8	6	1	1	16
97365	40	20	27	15	102	38	27	33	17	115	33	22	33	18	106
97366	1		2	1	4	1		2	1	4	1		2	1	4
97367	80	45	59	21	205	80	61	66	23	230	69	57	64	23	213
97368	28	15	12	8	63	29	16	12	8	65	29	17	13	10	69
97370	25	16	11	7	59	26	20	11	7	64	22	21	11	7	61
97372	1				1	1				1	1				1
97374	6	8	5	7	26	6	9	6	7	28	5	8	6	7	26
97377	5		1		6	5				5	5	1			6
97378	56	18	20	14	108	60	23	26	18	127	55	18	25	18	116
97380	62	4	5	6	77	64	5	6	6	81	60	4	6	6	76
97381	61	44	37	21	163	65	57	41	22	185	53	55	41	22	171
97383	42	25	30	20	117	46	32	31	20	129	45	33	31	20	129
97384	3	2	1	1	7	3	2	1	1	7	3	2	1	1	7
97385	6	7	7	4	24	6	9	8	4	27	6	9	8	4	27
97386	118	62	61	31	272	121	75	72	35	303	113	66	73	36	288
97388	4	10	4	3	21	4	12	7	3	26	2	9	7	3	21
97389	14	8	8	2	32	15	9	8	3	35	14	9	8	3	34
97391	14	5	8	6	33	14	7	11	5	37	12	4	11	5	32
97392	22	14	20	7	63	24	17	20	8	69	23	17	19	8	67
97396	57	11	15	10	93	58	15	15	10	98	53	15	15	10	93
97401	106	54	46	58	264	108	63	56	59	286	100	59	53	60	272
97402	155	79	85	35	354	157	105	96	42	400	139	98	93	42	372
97403	26	15	10	14	65	26	19	13	17	75	22	16	14	17	69
97404	126	67	63	34	290	126	82	74	38	320	111	73	72	42	298
97405	92	66	38	35	231	93	77	46	35	251	85	73	46	36	240
97408	38	18	13	15	84	37	25	14	16	92	32	25	13	16	86
97420	21	7	12	5	45	22	10	12	5	49	20	10	12	5	47
97423	6	4	6		16	6	4	6		16	6	4	6		16
97424	181	53	53	40	327	182	71	56	41	350	170	73	64	40	347
97426	46	16	13	7	82	46	19	15	10	90	47	22	16	9	94
97446	16	11	10	3	40	19	16	11	3	49	14	16	11	3	44
97448	39	17	22	12	90	40	20	23	13	96	36	20	24	13	93
97455	5		1	1	7	5		1	1	7	5		1	1	7
97458	3	6	4	1	14	4	6	6	1	17	4	4	6	1	15
97459	17	4	7	4	32	18	6	8	4	36	17	5	9	4	35
97477	63	44	30	18	155	63	50	36	20	169	59	47	35	20	161
97478	36	32	19	25	112	35	39	21	27	122	28	39	22	26	115
97204	1	3	2	3	9	1	5	2	3	11	2	5	2	3	12
97250			1		1			1		1			1		1
97111	1				1	1				1	1				1
Grand Total	16,328	8,506	7,652	5,389	37,875	16,651	10,606	8,922	5,881	42,060	15,007	9,885	8,807	5,987	39,686

**NW Natural
Residential Bill Discount Program
4th Quarter 2023**

CUMULATIVE Enrollments by Discount Tier and Zip

	October 2023					November 2023					December 2023				
	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total
97002	8	7	5	3	23	7	8	5	4	24	8	9	4	4	25
97003	288	127	106	81	602	286	153	129	89	657	263	144	127	89	623
97004	5	1	1	2	9	5	2	1	2	10	4	2	1	2	9
97005	139	60	50	36	285	139	78	58	39	314	123	74	55	39	291
97006	222	94	74	71	461	222	117	83	74	496	207	118	83	77	485
97007	256	117	90	85	548	261	148	105	95	609	240	143	105	98	586
97008	128	64	48	44	284	133	74	55	46	308	122	68	55	46	291
97009	15	11	4	5	35	15	12	7	5	39	13	9	8	5	35
97013	43	40	19	8	110	45	55	25	8	133	36	50	26	8	120
97015	107	72	54	30	263	109	85	63	33	290	99	82	64	34	279
97016	4		2	1	7	4	1	2	1	8	3	1	2	1	7
97018	11	6	4	2	23	11	6	4	2	23	11	7	4	2	24
97020	1	3		2	7	1	4	1	1	7		4	1	1	6
97024	63	39	30	19	151	67	46	37	21	171	61	42	36	22	161
97026	10	8	8	5	31	10	9	9	6	34	9	8	8	6	31
97027	96	43	29	30	198	100	58	36	31	225	91	57	36	32	216
97030	239	151	123	73	586	246	196	143	78	663	211	181	140	78	610
97031	63	32	30	16	141	65	42	35	18	160	56	39	36	18	149
97032	27	15	16	8	66	27	19	18	9	73	24	18	17	9	68
97034	32	20	20	14	86	34	29	22	17	102	25	31	21	19	96
97035	66	43	25	23	157	66	56	32	28	182	55	52	31	30	168
97038	92	28	29	28	177	94	39	36	29	198	86	37	35	29	187
97042	1	1	3	2	7	1	1	3	2	7	1	1	3	2	7
97045	255	111	99	61	526	259	148	115	68	590	233	147	108	71	559
97048	17	8	6	8	39	18	13	7	8	46	14	11	7	9	41
97051	151	56	47	29	283	153	77	57	31	318	134	75	59	33	301
97053	8	5	2	1	16	8	5	3	1	17	8	4	3	1	16
97054	1	2			3	1	2			3	1	2			3
97055	128	87	63	35	313	131	102	78	43	354	115	91	75	44	325
97056	61	24	20	15	120	63	35	24	18	140	55	33	22	18	128
97058	66	31	37	12	146	67	36	39	17	159	61	35	38	17	151
97060	129	87	67	33	316	133	103	86	35	357	116	89	85	36	326
97062	75	39	22	17	153	76	55	31	21	183	61	48	30	22	161
97064	41	16	14	18	89	42	19	16	19	96	39	17	15	20	91
97068	107	51	44	37	239	108	66	49	40	263	98	62	46	40	246
97070	65	44	21	24	154	67	56	26	28	177	60	51	25	28	164
97071	186	155	136	58	535	187	186	164	62	599	168	175	163	65	571
97078	282	130	110	61	583	286	156	131	67	640	263	139	132	70	604
97080	284	223	178	103	788	291	252	209	112	864	272	227	205	118	822
97086	165	93	97	60	415	166	119	111	66	462	145	109	109	65	428
97089	54	43	20	16	133	57	56	24	21	158	46	54	21	22	143
97101	12	7	6	6	31	13	8	7	5	33	12	7	7	5	31
97103	143	74	73	46	336	145	91	83	51	370	135	91	82	52	360
97106	17	4	4	1	26	17	8	5	1	31	14	7	5	1	27
97110	8	4	2	1	15	8	6	3	1	18	6	5	3	1	15
97113	147	53	48	25	273	150	64	57	27	298	141	57	58	27	283
97115	15	9	4	4	32	15	12	4	4	35	12	12	4	4	32
97116	108	38	33	25	204	108	50	39	29	226	101	50	40	29	220
97121	14	8	6	7	35	15	9	6	8	38	14	9	5	8	36
97123	423	192	157	113	885	419	234	185	123	961	385	220	186	123	914
97124	278	118	86	77	559	281	138	104	83	606	268	124	106	85	583
97127	26	23	12	3	64	27	27	15	4	73	25	24	14	4	67
97128	63	37	22	18	140	64	44	28	19	155	57	40	29	19	145
97132	101	65	44	31	241	103	82	57	30	272	91	75	58	31	255
97133	14	7	8	5	34	14	11	9	4	38	13	10	9	4	36
97138	81	50	46	21	198	81	61	51	24	217	75	60	49	24	208
97140	105	50	39	25	219	108	62	47	29	246	100	56	49	30	235
97146	72	34	22	25	153	71	39	23	26	159	67	39	24	28	158
97201	48	25	10	18	101	49	32	11	19	111	44	31	12	19	106
97202	140	86	83	81	390	143	113	92	85	433	117	111	93	85	406
97203	175	90	105	92	462	179	115	119	105	518	161	104	115	109	489
97205	28	17	35	27	107	30	25	35	27	117	27	26	36	29	118
97206	332	193	215	157	897	345	238	234	169	986	310	230	229	173	942
97209	43	24	19	37	123	43	34	22	38	137	39	32	22	37	130
97210	74	32	32	22	160	76	47	35	23	181	64	48	34	23	169
97211	261	136	144	105	646	270	174	151	116	711	241	173	146	120	680
97212	80	46	67	52	245	84	58	75	57	274	74	56	74	60	264
97213	203	105	87	72	467	209	140	100	77	526	177	137	99	80	493
97214	141	91	82	91	405	145	121	99	101	466	124	112	105	101	442
97215	75	38	30	25	168	79	53	38	28	198	66	50	37	28	181
97216	138	70	90	55	353	146	81	102	62	391	134	73	99	63	369
97217	238	150	131	114	633	245	186	153	127	711	215	178	148	132	673
97218	139	60	81	56	336	144	80	91	61	376	127	77	93	61	358
97219	131	75	77	78	361	134	99	88	82	403	114	96	88	86	384
97220	298	149	150	106	703	308	188	175	115	786	273	170	171	115	729
97221	15	17	14	11	57	15	18	16	11	60	14	17	16	11	58
97222	266	111	89	74	540	274	140	112	79	605	251	125	112	81	569
97223	265	109	99	83	556	267	137	113	89	606	250	133	109	89	581
97224	164	97	55	48	364	167	123	66	48	404	147	112	66	48	373
97225	92	43	31	27	193	94	65	36	30	225	79	64	36	31	210
97227	39	20	17	20	96	42	22	20	23	107	37	21	22	22	102
97229	242	107	63	80	492	245	134	79	86	544	218	123	73	88	502
97230	351	210	193	142	896	360	266	222	151	999	309	246	225	153	933
97231	9	6	6	6	27	9	8	7	8	32	7	7	7	8	29
97232	51	27	24	24	126	53	36	30	28	147	47	32	31	27	137
97233	366	183	211	145	905	368	216	240	160	984	340	201	235	162	938
97236	424	210	220	154	1,008	428	260	252	174	1,114	384	240	248	173	1,045
97239	29	25	21	20	95	30	32	22	23	107	24	30	21	23	98
97266	468	208	254	194	1,124	483	259	288	208	1,238	429	237	283	215	1,164
97267	212	123	70	56	461	217	154	89	62	522	192	141	90	62	485
97301	629	278	285	167	1,359	637	348	336	189	1,510	583	313	323	190	1,409

CUMULATIVE Enrollments by Discount Tier and Zip

	October 2023					November 2023					December 2023				
	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total	Level - 15%	Level - 20%	Level - 25%	Level - 40%	Total
97302	226	127	122	75	550	230	146	142	86	604	217	129	137	89	572
97303	277	164	119	78	638	279	192	154	84	709	253	166	149	86	654
97304	110	77	73	42	302	115	96	85	45	341	103	87	82	45	317
97305	332	186	177	101	796	342	229	214	106	891	311	209	213	107	840
97306	208	118	115	59	500	213	145	132	66	556	197	130	133	69	529
97317	177	105	99	57	438	183	131	119	66	499	163	115	112	66	456
97321	227	136	89	60	512	225	159	117	63	564	213	143	116	65	537
97322	336	196	134	84	750	340	242	169	95	846	308	220	167	95	790
97325	14	4	16	3	37	15	5	17	4	41	14	5	16	4	39
97327	22	16	11	4	53	23	18	12	4	57	21	18	11	4	54
97330	164	95	120	74	453	167	107	138	81	493	160	98	134	83	475
97333	84	31	44	42	201	88	47	49	42	226	74	46	49	44	213
97338	151	64	57	30	302	154	76	66	29	325	150	70	68	29	317
97341	23	10	11	3	47	24	12	14	3	53	22	11	14	3	50
97347	73	6	12	5	96	73	9	13	5	100	70	9	14	5	98
97348	4	7	2	1	14	4	7	2	1	14	4	7	2	1	14
97351	71	41	34	13	159	76	56	38	14	184	63	52	36	14	165
97352	74	21	7	8	110	74	23	8	8	113	72	23	9	7	111
97355	250	125	142	67	584	252	158	161	75	646	230	150	158	75	613
97358	14	4	7	3	28	14	6	7	4	31	13	6	6	4	29
97360	26	12	15	14	67	26	14	18	18	76	24	12	16	18	70
97361	25	18	13	14	70	26	20	14	15	75	24	21	14	15	74
97362	23	8	8	9	48	25	17	9	9	60	20	18	9	9	56
97364	10	4	1	1	16	10	6	1	1	18	8	6	1	1	16
97365	40	20	27	15	102	38	27	33	17	115	33	22	33	18	106
97366	1		2	1	4	1		2	1	4	1		2	1	4
97367	80	45	59	21	205	80	61	66	23	230	69	57	64	23	213
97368	28	15	12	8	63	29	16	12	8	65	29	17	13	10	69
97370	25	16	11	7	59	26	20	11	7	64	22	21	11	7	61
97372	1				1	1				1	1				1
97374	6	8	5	7	26	6	9	6	7	28	5	8	6	7	26
97377	5		1		6	5				5	5	1			6
97378	56	18	20	14	108	60	23	26	18	127	55	18	25	18	116
97380	62	4	5	6	77	64	5	6	6	81	60	4	6	6	76
97381	61	44	37	21	163	65	57	41	22	185	53	55	41	22	171
97383	42	25	30	20	117	46	32	31	20	129	45	33	31	20	129
97384	3	2	1	1	7	3	2	1	1	7	3	2	1	1	7
97385	6	7	7	4	24	6	9	8	4	27	6	9	8	4	27
97386	118	62	61	31	272	121	75	72	35	303	113	66	73	36	288
97388	4	10	4	3	21	4	12	7	3	26	2	9	7	3	21
97389	14	8	8	2	32	15	9	8	3	35	14	9	8	3	34
97391	14	5	8	6	33	14	7	11	5	37	12	4	11	5	32
97392	22	14	20	7	63	24	17	20	8	69	23	17	19	8	67
97396	57	11	15	10	93	58	15	15	10	98	53	15	15	10	93
97401	106	54	46	58	264	108	63	56	59	286	100	59	53	60	272
97402	155	79	85	35	354	157	105	96	42	400	139	98	93	42	372
97403	26	15	10	14	65	26	19	13	17	75	22	16	14	17	69
97404	126	67	63	34	290	126	82	74	38	320	111	73	72	42	298
97405	92	66	38	35	231	93	77	46	35	251	85	73	46	36	240
97408	38	18	13	15	84	37	25	14	16	92	32	25	13	16	86
97420	21	7	12	5	45	22	10	12	5	49	20	10	12	5	47
97423	6	4	6		16	6	4	6		16	6	4	6		16
97424	181	53	53	40	327	182	71	56	41	350	170	73	64	40	347
97426	46	16	13	7	82	46	19	15	10	90	47	22	16	9	94
97446	16	11	10	3	40	19	16	11	3	49	14	16	11	3	44
97448	39	17	22	12	90	40	20	23	13	96	36	20	24	13	93
97455	5		1	1	7	5		1	1	7	5		1	1	7
97458	3	6	4	1	14	4	6	6	1	17	4	4	6	1	15
97459	17	4	7	4	32	18	6	8	4	36	17	5	9	4	35
97477	63	44	30	18	155	63	50	36	20	169	59	47	35	20	161
97478	36	32	19	25	112	35	39	21	27	122	28	39	22	26	115
97204	1	3	2	3	9	1	5	2	3	11	2	5	2	3	12
97250			1		1			1		1			1		1
97111	1				1	1				1	1				1
Grand Total	16,328	8,506	7,652	5,389	37,875	16,651	10,606	8,922	5,881	42,060	15,007	9,885	8,807	5,987	39,686

NW Natural
Residential Bill Discount Program
4th Quarter 2023

No survey data to report this quarter.

Availability of survey data will resume in Q1 2024.