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250 SW Taylor Street  
Portland, OR 97204

503-226-4211  
nwnatural.com

December 18, 2023

*VIA ELECTRONIC FILING*

Public Utility Commission of Oregon  
Attention: Filing Center  
201 High Street SE, Suite 100  
Salem, Oregon 97301-3398

**Re: RG 102 — NW Natural Quarterly Residential Bill Discount Report**

Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), submits the enclosed report for its Residential Bill Discount program that was approved in docket ADV 1390. The enclosed report includes data for the third quarter of 2023.

Please address questions and correspondence on this matter to me.

Sincerely,

*/s/ Natasha Siores*  
Natasha Siores  
Senior Manager, Regulatory Affairs  
NW Natural  
250 SW Taylor Street  
Portland, OR 97204  
(503) 610-7074  
natasha.siores@nwnatural.com

Attachment

**NW Natural**  
**Residential Bill Discount Program**  
**3rd Quarter 2023**

**Cumulative Enrollments by Discount Tier**

|        | <b>Level - 15%</b> | <b>Level - 20%</b> | <b>Level - 25%</b> | <b>Level - 40%</b> | <b>Grand Total</b> |
|--------|--------------------|--------------------|--------------------|--------------------|--------------------|
| 202307 | 14,795             | 7,412              | 6,792              | 4,679              | 33,678             |
| 202308 | 15,185             | 7,805              | 7,085              | 4,932              | 35,007             |
| 202309 | 14,884             | 7,772              | 7,058              | 4,908              | 34,622             |

**NW Natural  
Residential Bill Discount Program  
3rd Quarter 2023**

**Monthly Enrollments by Type**

|               | Type                              | Level - 15% | Level - 20% | Level - 25% | Level - 40% | Grand Total  |
|---------------|-----------------------------------|-------------|-------------|-------------|-------------|--------------|
| <b>202307</b> | Auto-Enroll w Income Info         | 0           | 0           | 0           | 0           | 0            |
|               | Auto-Enroll Income Info not known | 305         |             |             |             | 305          |
|               | Self-Enrolled                     |             |             |             |             |              |
|               | INBOUND CALL                      | 306         | 290         | 242         | 172         | 1,010        |
|               | OTHER*                            | 0           | 1           | 0           | 0           | 1            |
|               | PAPER FORM                        | 4           | 5           | 4           | 1           | 14           |
|               | WEB FORM                          | 53          | 66          | 35          | 57          | 211          |
|               | <b>July 2023 Total</b>            | <b>668</b>  | <b>362</b>  | <b>281</b>  | <b>230</b>  | <b>1,541</b> |
| <b>202308</b> | Auto-Enroll w Income Info         | 5           | 12          | 17          | 14          | 48           |
|               | Auto-Enroll Income Info not known | 286         |             |             |             | 286          |
|               | Self-Enrolled:                    |             |             |             |             |              |
|               | INBOUND CALL                      | 305         | 331         | 243         | 186         | 1,065        |
|               | OTHER*                            |             | 1           | 2           |             | 3            |
|               | PAPER FORM                        | 6           | 6           | 8           | 2           | 22           |
|               | WEB FORM                          | 61          | 70          | 47          | 71          | 249          |
|               | <b>August 2023 Total</b>          | <b>663</b>  | <b>420</b>  | <b>317</b>  | <b>273</b>  | <b>1,673</b> |
| <b>202309</b> | Auto-Enroll w Income Info         | 31          | 47          | 49          | 41          | 168          |
|               | Auto-Enroll Income Info not known | 307         |             |             |             | 307          |
|               | Self-Enrolled                     |             |             |             |             |              |
|               | INBOUND CALL                      | 222         | 228         | 189         | 131         | 770          |
|               | OTHER*                            | 1           |             | 1           |             | 2            |
|               | PAPER FORM                        | 6           | 5           | 2           | 1           | 14           |
|               | WEB FORM                          | 71          | 68          | 46          | 73          | 258          |
|               | <b>September 2023 Total</b>       | <b>638</b>  | <b>348</b>  | <b>287</b>  | <b>246</b>  | <b>1,519</b> |

\*This data is being analyzed and will be reclassified into another category after investigation.

**NW Natural  
Residential Bill Discount Program  
3rd Quarter 2023**

| Discount Tier   | Billing Information for All Enrolled Customers |            |            |            |              |              |            |            |            |              |                 |            |            |            |              |
|---|--|------------|------------|------------|--------------|--------------|------------|------------|------------|--------------|-----------------|------------|------------|------------|--------------|
|   | July, 2023                                     |            |            |            |              | August, 2023 |            |            |            |              | September, 2023 |            |            |            |              |
|   | 15%  | 20%        | 25%        | 40%        | Total        | 15%          | 20%        | 25%        | 40%        | Total        | 15%             | 20%        | 25%        | 40%        | Total        |
| <b>Averages</b>   |  |            |            |            |              |              |            |            |            |              |                 |            |            |            |              |
| Discount Amount   | \$ (4)   | \$ (6)     | \$ (7)     | \$ (11)    | \$ (6)       | \$ (4)       | \$ (5)     | \$ (6)     | \$ (10)    | \$ (5)       | \$ (4)          | \$ (5)     | \$ (7)     | \$ (10)    | \$ (6)       |
| Pre-Discount Bill                                       | \$ 27  | \$ 29      | \$ 28      | \$ 28      | \$ 28        | \$ 24        | \$ 25      | \$ 25      | \$ 25      | \$ 24        | \$ 25           | \$ 26      | \$ 26      | \$ 26      | \$ 26        |
| Post-Discount Bill                                      | \$ 24  | \$ 24      | \$ 22      | \$ 18      | \$ 22        | \$ 21        | \$ 21      | \$ 20      | \$ 16      | \$ 20        | \$ 22           | \$ 22      | \$ 20      | \$ 16      | \$ 21        |
| All Residential Bills                                   |  |            |            |            | \$ 29        |              |            |            |            | \$ 25        |                 |            |            |            | \$ 27        |
| <b>Customers in Arrears (%)</b>                         |  |            |            |            |              |              |            |            |            |              |                 |            |            |            |              |
| Aged 31 - 60  | 18%  | 12%        | 11%        | 7%         | 49%          | 17%          | 12%        | 10%        | 6%         | 46%          | 16%             | 11%        | 10%        | 6%         | 44%          |
| Aged 61 - 90  | 15%  | 10%        | 9%         | 6%         | 41%          | 14%          | 10%        | 8%         | 5%         | 39%          | 12%             | 9%         | 8%         | 5%         | 36%          |
| Aged 91+  | 12%  | 9%         | 8%         | 5%         | 34%          | 12%          | 9%         | 8%         | 5%         | 34%          | 11%             | 8%         | 7%         | 4%         | 31%          |
| <b>Average Arrearage</b>                                |  |            |            |            |              |              |            |            |            |              |                 |            |            |            |              |
| Aged 31 - 60  | \$ 16  | \$ 19      | \$ 18      | \$ 13      | \$ 17        | \$ 12        | \$ 15      | \$ 13      | \$ 10      | \$ 13        | \$ 11           | \$ 12      | \$ 12      | \$ 9       | \$ 11        |
| Aged 61 - 90  | \$ 20  | \$ 25      | \$ 23      | \$ 18      | \$ 21        | \$ 12        | \$ 16      | \$ 14      | \$ 11      | \$ 13        | \$ 9            | \$ 12      | \$ 11      | \$ 8       | \$ 10        |
| Aged 91+  | \$ 66  | \$ 93      | \$ 87      | \$ 85      | \$ 80        | \$ 61        | \$ 86      | \$ 81      | \$ 78      | \$ 74        | \$ 51           | \$ 71      | \$ 65      | \$ 64      | \$ 61        |
| <b>Total Arrearage</b>                                  |  |            |            |            |              |              |            |            |            |              |                 |            |            |            |              |
| Aged 31 - 60  | \$ 161,227                                     | \$ 115,430 | \$ 97,896  | \$ 51,479  | \$ 426,031   | \$ 125,702   | \$ 94,467  | \$ 76,363  | \$ 39,395  | \$ 335,927   | \$ 108,594      | \$ 78,217  | \$ 68,698  | \$ 37,385  | \$ 292,895   |
| Aged 61 - 90  | \$ 198,838                                     | \$ 147,365 | \$ 125,825 | \$ 67,436  | \$ 539,464   | \$ 120,534   | \$ 95,903  | \$ 77,315  | \$ 43,256  | \$ 337,008   | \$ 95,313       | \$ 76,811  | \$ 61,989  | \$ 33,752  | \$ 267,865   |
| Aged 91+  | \$ 674,545                                     | \$ 559,628 | \$ 486,684 | \$ 327,651 | \$ 2,048,508 | \$ 624,448   | \$ 531,326 | \$ 460,659 | \$ 305,824 | \$ 1,922,257 | \$ 528,001      | \$ 455,058 | \$ 383,253 | \$ 263,675 | \$ 1,629,987 |
| Distinct Bills w/ Discount                              | 10,167   | 6,012      | 5,591      | 3,859      | 25,629       | 10,184       | 6,181      | 5,684      | 3,932      | 25,981       | 10,329          | 6,367      | 5,852      | 4,089      | 26,637       |
| Cumulative Bills w/ Discount                            | 90,154   | 36,291     | 34,407     | 22,241     | 183,093      | 100,338      | 42,472     | 40,091     | 26,173     | 209,074      | 110,667         | 48,839     | 45,943     | 30,262     | 235,711      |
| Discount Recipients with EA Received in prior 24 months | 5,020  | 1,691      | 2,137      | 1,779      | 10,627       | 4,937        | 1,722      | 2,192      | 1,813      | 10,664       | 4,865           | 1,799      | 2,272      | 1,890      | 10,826       |

**NW Natural  
Residential Bill Discount Program  
3rd Quarter 2023**

**Monthly Enrollments by Discount Tier and Zip**

|       | July 2023      |                |                |                |       | August 2023    |                |                |                |       | September 2023 |                |                |                |       |
|-------|----------------|----------------|----------------|----------------|-------|----------------|----------------|----------------|----------------|-------|----------------|----------------|----------------|----------------|-------|
|       | Level -<br>15% | Level -<br>20% | Level -<br>25% | Level -<br>40% | Total | Level -<br>15% | Level -<br>20% | Level -<br>25% | Level -<br>40% | Total | Level -<br>15% | Level -<br>20% | Level -<br>25% | Level -<br>40% | Total |
| 97002 |                |                |                | 1              | 1     |                |                |                |                |       |                |                |                | 1              | 2     |
| 97003 | 11             | 7              | 1              | 3              | 22    | 9              | 8              | 6              | 6              | 29    | 13             | 7              | 2              | 1              | 23    |
| 97004 |                |                |                | 1              | 1     |                |                |                |                |       |                |                |                |                |       |
| 97005 | 2              | 3              | 3              |                | 8     | 6              | 1              | 1              | 1              | 9     | 2              | 3              | 1              |                | 6     |
| 97006 | 12             | 5              | 1              | 2              | 20    | 13             | 5              | 8              | 2              | 28    | 15             | 7              | 1              | 2              | 25    |
| 97007 | 10             | 3              |                | 1              | 14    | 10             | 5              | 3              | 3              | 21    | 8              | 1              | 4              | 2              | 15    |
| 97008 | 7              | 4              | 1              | 1              | 13    | 3              | 3              | 2              | 2              | 10    | 4              | 4              | 1              |                | 9     |
| 97009 | 1              | 1              | 1              | 1              | 4     | 1              | 1              |                | 1              | 3     | 2              |                |                | 2              | 4     |
| 97013 | 1              |                |                | 1              | 2     | 3              | 2              | 1              |                | 6     | 2              |                |                |                | 2     |
| 97015 | 1              | 3              | 3              |                | 7     | 4              | 6              | 3              | 5              | 18    | 6              | 1              |                |                | 7     |
| 97016 |                |                |                |                |       | 1              |                |                |                | 1     |                |                |                |                |       |
| 97018 |                | 1              |                |                | 1     |                |                |                | 1              | 1     |                |                |                | 1              | 2     |
| 97024 | 3              | 3              |                |                | 6     | 2              | 1              | 1              | 1              | 5     | 2              | 2              | 1              | 2              | 7     |
| 97026 | 1              | 1              | 2              |                | 4     |                |                | 1              |                | 1     | 2              | 1              | 1              |                | 4     |
| 97027 | 3              | 2              | 1              | 2              | 8     | 3              | 1              | 2              |                | 6     | 4              | 1              | 2              | 2              | 9     |
| 97030 | 9              | 6              | 3              | 4              | 22    | 6              | 9              | 8              | 5              | 28    | 7              | 5              | 4              | 5              | 21    |
| 97031 | 4              | 1              |                |                | 5     | 1              | 1              | 3              | 2              | 7     | 4              | 1              | 1              |                | 6     |
| 97032 | 1              | 1              | 1              |                | 3     |                | 1              |                |                | 1     | 3              |                | 1              | 1              | 5     |
| 97034 | 2              |                | 1              |                | 3     | 2              |                |                |                | 2     | 1              | 2              |                |                | 3     |
| 97035 | 3              | 1              |                | 1              | 5     | 1              |                | 1              |                | 2     | 7              | 1              | 1              | 2              | 11    |
| 97038 | 1              |                |                |                | 1     | 6              | 3              | 2              | 1              | 12    | 9              | 2              |                |                | 11    |
| 97045 | 11             | 5              | 7              | 5              | 28    | 5              | 7              | 2              | 3              | 17    | 11             | 1              | 1              | 4              | 17    |
| 97048 |                |                |                |                |       |                |                |                |                |       |                |                | 1              |                | 1     |
| 97051 | 7              | 2              | 1              |                | 10    | 7              | 2              | 1              | 3              | 13    | 4              | 2              |                | 2              | 8     |
| 97055 | 10             | 7              | 3              | 1              | 21    | 3              | 5              | 5              | 3              | 16    | 1              | 3              | 2              | 2              | 8     |
| 97056 |                |                |                |                |       |                | 2              | 2              | 2              | 6     | 2              |                | 1              |                | 3     |
| 97058 | 2              |                | 4              | 2              | 8     | 2              |                | 3              |                | 5     | 5              | 4              |                |                | 9     |
| 97060 | 3              | 2              | 3              | 1              | 9     | 5              | 7              | 5              | 1              | 18    | 1              | 7              | 2              | 1              | 11    |
| 97062 | 1              | 1              | 1              |                | 3     | 5              | 2              | 1              |                | 8     | 5              | 3              |                | 1              | 9     |
| 97064 | 1              |                | 2              | 1              | 4     |                | 2              |                |                | 2     | 1              | 2              |                |                | 3     |
| 97068 | 6              |                | 5              | 5              | 16    |                | 2              | 2              | 1              | 5     | 6              | 2              |                | 4              | 12    |
| 97070 | 4              | 3              | 1              | 1              | 9     | 3              | 2              |                | 1              | 6     |                | 1              | 1              | 1              | 3     |
| 97071 | 9              | 11             | 7              | 2              | 29    | 10             | 4              | 5              | 1              | 20    | 8              | 6              | 9              | 4              | 27    |
| 97078 | 7              | 7              | 6              | 2              | 22    | 12             | 14             | 3              | 5              | 34    | 15             | 4              | 3              | 1              | 23    |
| 97080 | 16             | 12             | 8              | 4              | 40    | 10             | 14             | 7              | 2              | 33    | 12             | 6              | 4              | 8              | 30    |
| 97086 | 8              | 6              | 10             | 2              | 26    | 6              | 4              | 2              | 3              | 15    | 6              | 3              | 4              | 3              | 16    |
| 97089 | 3              |                | 2              |                | 5     | 1              | 1              | 1              |                | 3     | 1              | 2              | 1              |                | 4     |
| 97101 |                |                | 2              |                | 2     | 1              |                | 1              | 1              | 3     | 2              |                |                | 1              | 3     |
| 97103 | 2              | 4              | 3              | 1              | 10    | 6              | 5              | 2              |                | 13    | 3              | 2              | 4              | 2              | 11    |
| 97106 | 1              |                |                | 1              | 2     | 1              |                |                |                | 1     |                | 1              |                |                | 1     |
| 97110 |                |                |                |                |       |                |                |                |                |       | 2              |                | 2              |                | 4     |
| 97113 | 3              | 5              |                |                | 8     | 8              | 6              | 1              | 1              | 16    | 6              | 3              | 2              | 1              | 12    |
| 97115 | 1              |                |                |                | 1     |                |                | 1              |                | 1     | 2              | 1              |                |                | 3     |
| 97116 | 5              | 3              | 1              | 1              | 10    | 3              | 4              |                |                | 7     | 3              | 2              |                |                | 5     |
| 97121 |                |                | 1              |                | 1     | 1              | 1              |                |                | 2     |                |                |                |                |       |
| 97123 | 12             | 8              | 9              | 3              | 32    | 5              | 10             | 2              | 10             | 27    | 17             | 5              | 3              | 1              | 26    |
| 97124 | 8              | 5              | 4              | 4              | 21    | 6              | 7              | 3              | 3              | 19    | 14             | 2              | 2              | 1              | 19    |
| 97127 | 4              |                |                |                | 4     | 2              |                |                |                | 2     | 1              | 1              | 1              |                | 3     |
| 97128 | 3              | 1              | 1              |                | 5     | 2              | 1              |                | 2              | 5     | 2              | 3              |                | 1              | 6     |
| 97132 | 6              | 2              | 1              | 2              | 11    | 3              | 5              | 5              | 1              | 14    | 3              | 1              | 3              | 2              | 9     |
| 97133 | 1              |                |                |                | 1     |                |                |                |                |       | 2              | 1              |                | 1              | 4     |
| 97138 | 1              | 2              |                |                | 3     | 3              | 1              | 1              | 1              | 6     | 5              | 5              | 1              | 2              | 13    |
| 97140 | 4              | 2              | 3              | 2              | 11    | 2              | 3              | 2              |                | 7     | 6              | 3              |                | 2              | 11    |
| 97146 | 5              | 2              | 1              | 1              | 9     | 5              | 1              | 3              | 1              | 10    | 2              | 3              | 1              | 2              | 8     |
| 97201 | 6              | 2              |                | 3              | 11    | 3              | 3              | 1              | 2              | 9     |                | 1              |                | 4              | 5     |
| 97202 | 4              | 7              | 4              | 4              | 19    | 11             | 4              | 6              | 2              | 23    | 9              | 8              | 5              | 5              | 27    |
| 97203 | 6              | 6              | 2              | 3              | 17    | 11             | 9              | 5              | 5              | 30    | 6              | 3              | 2              | 7              | 18    |
| 97204 |                |                |                | 1              | 1     |                |                |                |                |       |                |                |                |                |       |
| 97205 |                | 3              |                | 1              | 4     | 2              | 1              |                | 3              | 6     | 1              |                | 1              |                | 2     |
| 97206 | 22             | 13             | 7              | 5              | 47    | 14             | 6              | 12             | 7              | 39    | 10             | 1              | 17             | 11             | 39    |
| 97209 | 4              | 2              | 1              | 4              | 11    | 5              | 2              | 2              | 4              | 13    | 1              | 2              | 2              | 4              | 9     |
| 97210 | 4              | 4              | 2              | 1              | 11    | 9              | 2              |                | 4              | 15    |                | 1              | 2              | 1              | 4     |
| 97211 | 15             | 5              | 8              | 6              | 34    | 6              | 8              | 6              | 4              | 24    | 8              | 5              | 6              | 2              | 21    |
| 97212 | 2              | 2              |                | 2              | 6     | 1              |                | 3              | 3              | 7     |                | 2              | 2              | 2              | 6     |
| 97213 | 7              | 6              | 2              | 3              | 18    | 7              | 4              | 4              | 5              | 20    | 3              | 1              | 2              | 6              | 12    |
| 97214 | 10             | 7              | 4              | 5              | 26    | 11             | 7              | 3              | 4              | 25    | 5              | 3              | 2              | 2              | 12    |
| 97215 | 1              | 1              |                | 1              | 3     | 1              |                |                | 1              | 2     | 4              |                |                | 1              | 5     |
| 97216 | 4              | 2              | 4              | 2              | 12    | 8              | 6              | 5              |                | 19    | 5              | 4              | 2              | 1              | 12    |
| 97217 | 10             | 3              | 2              | 2              | 17    | 10             | 8              | 7              | 9              | 34    | 6              | 6              | 8              | 4              | 24    |
| 97218 | 3              | 1              | 7              | 2              | 13    | 6              | 3              | 3              | 4              | 16    | 6              | 5              | 3              | 1              | 15    |
| 97219 | 6              |                | 2              | 3              | 11    | 2              | 3              | 2              | 6              | 13    | 5              | 4              | 3              | 5              | 17    |
| 97220 | 16             | 7              | 6              | 4              | 33    | 12             | 7              | 3              | 5              | 27    | 12             | 7              | 3              | 3              | 25    |
| 97221 | 2              |                |                |                | 2     |                |                |                |                |       | 2              | 1              |                |                | 3     |
| 97222 | 5              | 2              |                | 2              | 9     | 6              | 4              | 1              | 2              | 13    | 10             | 1              | 4              |                | 15    |
| 97223 | 8              | 5              | 1              | 2              | 16    | 10             | 4              | 5              | 3              | 22    | 4              | 6              | 5              | 5              | 20    |
| 97224 | 6              | 5              | 3              | 3              | 17    | 4              | 3              | 3              | 3              | 13    | 6              | 6              | 1              | 2              | 15    |
| 97225 | 4              |                | 1              | 4              | 9     | 4              | 3              | 1              | 2              | 10    | 2              | 1              | 1              | 2              | 6     |
| 97227 | 1              | 3              |                |                | 4     | 3              | 2              |                | 1              | 6     | 1              | 1              |                | 1              | 3     |
| 97229 | 12             | 6              | 4              | 4              | 26    | 14             | 4              | 6              | 4              | 28    | 10             | 7              | 1              | 5              | 23    |
| 97230 | 17             | 7              | 9              | 9              | 42    | 12             | 8              | 12             | 10             | 42    | 11             | 7              | 11             | 3              | 32    |
| 97231 |                |                |                |                |       |                |                |                |                |       |                |                |                | 1              | 1     |
| 97232 | 1              |                | 1              | 2              | 4     | 4              | 1              | 2              | 1              | 8     | 2              | 2              | 2              | 1              | 7     |
| 97233 | 16             | 11             | 5              | 6              | 38    | 12             | 9              | 7              | 8              | 36    | 10             | 4              | 10             | 5              | 29    |
| 97236 | 17             | 7              | 5              | 7              | 36    | 16             | 9              | 12             | 4              | 41    | 14             | 6              | 12             | 5              | 37    |
| 97239 | 2              | 1              | 1              | 1              | 5     | 2              | 2              | 1              | 1              | 6     |                | 1              | 1              | 1              | 3     |
| 97266 | 25             | 10             | 9              | 3              | 47    | 13             | 9              | 10             | 11             | 43    | 23             | 13             | 10             | 7              | 53    |
| 97267 | 5              | 2              | 1              | 3              | 11    | 11             | 2              | 1              | 1              | 15    | 9              | 7              | 2              | 5              | 23    |
| 97301 | 34             | 11             | 11             | 8              | 64    | 40             | 14             | 11             | 6              | 71    | 37             | 14             | 5              | 6              | 62    |
| 97302 | 15             | 3              | 4              | 5              | 27    | 16             | 3              | 6              | 4              | 29    | 13             | 7              | 10             | 4              | 34    |
| 97303 | 11             | 6              | 4              | 1              | 22    | 10             | 5              | 1              | 1              | 17    | 13             | 8              | 2              | 1              | 24    |
| 97304 | 4              | 4              | 3              | 2              | 13    | 7              | 2              | 4              |                | 13    | 9              | 2              | 1              | 2              | 14    |

Monthly Enrollments by Discount Tier and Zip

|                    | July 2023   |             |             |             |              | August 2023 |             |             |             |              | September 2023 |             |             |             |              |
|--------------------|-------------|-------------|-------------|-------------|--------------|-------------|-------------|-------------|-------------|--------------|----------------|-------------|-------------|-------------|--------------|
|                    | Level - 15% | Level - 20% | Level - 25% | Level - 40% | Total        | Level - 15% | Level - 20% | Level - 25% | Level - 40% | Total        | Level - 15%    | Level - 20% | Level - 25% | Level - 40% | Total        |
| 97305              | 21          | 11          | 2           | 1           | 35           | 14          | 9           | 10          | 1           | 34           | 18             | 4           | 2           | 7           | 31           |
| 97306              | 10          | 3           | 5           | 4           | 22           | 13          | 6           | 4           | 1           | 24           | 12             | 3           | 4           | 3           | 22           |
| 97317              | 6           | 1           | 1           | 4           | 12           | 6           | 7           | 1           | 7           | 21           | 8              | 3           | 6           | 6           | 23           |
| 97321              | 8           | 2           | 1           |             | 11           | 11          | 9           | 5           | 5           | 30           | 2              | 2           | 1           | 1           | 6            |
| 97322              | 18          | 10          | 8           | 3           | 39           | 13          | 6           | 3           | 6           | 28           | 14             | 6           | 5           | 5           | 30           |
| 97325              |             |             | 1           |             | 1            |             |             |             |             |              | 1              |             | 1           |             | 2            |
| 97327              |             | 1           | 1           |             | 2            | 1           | 1           | 1           |             | 3            | 1              | 1           |             | 1           | 3            |
| 97330              | 5           | 6           | 9           | 8           | 28           | 7           | 8           | 14          | 8           | 37           | 2              | 6           | 6           | 3           | 17           |
| 97333              | 1           | 6           | 4           | 3           | 14           | 3           | 3           |             | 3           | 9            |                |             | 6           | 2           | 8            |
| 97338              | 4           | 3           | 1           | 1           | 9            | 8           | 2           | 1           | 2           | 13           | 5              | 3           | 1           | 2           | 11           |
| 97341              |             | 1           |             | 1           | 2            |             | 2           | 1           |             | 3            |                |             |             |             |              |
| 97347              |             | 1           | 1           |             | 2            | 2           |             | 1           |             | 3            |                | 1           | 2           |             | 3            |
| 97348              |             |             |             |             |              |             |             |             |             |              |                | 1           | 1           |             | 2            |
| 97351              | 2           | 1           |             | 1           | 4            | 5           | 1           |             |             | 6            | 2              |             | 2           | 1           | 5            |
| 97352              | 2           |             | 1           |             | 3            | 1           | 2           |             |             | 3            | 4              |             |             |             | 4            |
| 97355              | 12          | 3           | 4           | 6           | 25           | 11          | 5           | 4           | 6           | 26           | 6              | 14          | 7           | 6           | 33           |
| 97358              | 1           |             |             |             | 1            |             |             |             |             |              |                |             |             |             |              |
| 97360              |             |             |             | 1           | 1            |             |             |             |             |              | 4              |             | 2           |             | 6            |
| 97361              | 4           | 2           |             |             | 6            |             | 1           |             | 2           | 3            | 2              | 1           |             |             | 3            |
| 97362              | 1           |             | 1           |             | 2            | 1           |             |             | 1           | 2            |                |             |             |             |              |
| 97364              |             |             |             |             |              | 1           |             | 1           |             | 2            | 2              | 1           |             |             | 3            |
| 97365              |             |             |             | 1           | 1            | 1           |             | 2           |             | 3            | 3              |             |             |             | 3            |
| 97367              | 7           | 1           | 2           | 2           | 12           | 2           | 5           | 1           | 3           | 11           | 5              | 3           | 2           | 2           | 12           |
| 97368              |             | 1           | 1           |             | 2            |             | 1           | 1           |             | 1            | 1              |             | 1           | 1           | 3            |
| 97370              |             |             |             |             |              |             |             |             |             |              | 1              |             |             |             | 1            |
| 97374              | 1           | 1           |             |             | 2            | 1           |             |             |             | 1            | 2              | 1           |             | 2           | 5            |
| 97377              |             |             |             |             |              |             |             |             |             |              |                |             | 1           |             | 1            |
| 97378              | 3           |             | 1           |             | 4            | 1           |             |             |             | 1            | 3              | 2           |             | 1           | 6            |
| 97380              | 1           |             |             | 1           | 2            | 3           |             |             |             | 3            | 2              | 1           | 1           |             | 4            |
| 97381              | 4           |             |             | 1           | 5            | 4           | 3           | 2           |             | 9            | 1              | 2           | 1           | 1           | 5            |
| 97383              | 3           |             | 1           |             | 4            | 2           | 1           |             | 3           | 6            | 2              |             | 4           |             | 6            |
| 97384              | 1           |             |             |             | 1            |             |             |             |             |              |                | 1           |             |             | 1            |
| 97385              |             |             |             |             |              |             |             |             | 1           | 1            |                |             |             |             |              |
| 97386              | 4           | 4           | 1           | 2           | 11           | 3           | 6           | 2           |             | 11           | 4              | 4           | 2           | 2           | 12           |
| 97388              | 1           | 1           | 1           |             | 3            |             |             |             |             |              |                | 1           |             |             | 1            |
| 97389              |             | 2           |             |             | 2            |             |             |             |             |              | 1              |             |             |             | 1            |
| 97391              |             |             |             | 1           | 1            | 1           |             | 1           |             | 2            | 1              |             |             |             | 1            |
| 97392              | 3           |             | 2           | 1           | 6            | 2           |             | 1           |             | 3            | 1              |             |             |             | 1            |
| 97396              |             |             |             |             |              | 1           |             |             |             | 1            | 1              | 1           | 2           |             | 4            |
| 97401              | 6           | 2           | 3           | 2           | 13           | 8           | 3           | 2           | 4           | 17           | 7              | 2           | 2           | 7           | 18           |
| 97402              | 4           | 2           | 4           | 2           | 12           | 7           | 3           | 3           | 1           | 14           | 5              | 3           | 2           |             | 10           |
| 97403              |             | 1           |             | 2           | 3            | 1           | 1           | 2           | 2           | 6            |                | 1           |             | 1           | 2            |
| 97404              | 2           |             | 3           | 3           | 8            | 6           | 1           | 1           | 1           | 9            | 4              |             | 3           | 1           | 8            |
| 97405              | 4           | 1           |             | 2           | 7            | 4           | 7           | 1           | 5           | 17           | 3              | 2           | 1           | 4           | 10           |
| 97408              |             | 2           | 1           |             | 3            | 3           | 3           |             |             | 6            | 1              |             | 1           |             | 2            |
| 97420              | 1           | 1           | 1           |             | 3            | 1           |             | 1           |             | 2            | 1              | 1           | 1           |             | 3            |
| 97424              | 3           | 2           |             | 1           | 6            | 9           |             | 1           | 1           | 11           | 3              | 8           | 6           | 2           | 19           |
| 97426              | 2           |             | 1           |             | 3            | 1           |             |             |             | 1            | 1              | 1           | 2           |             | 4            |
| 97446              | 1           |             |             |             | 1            | 2           | 1           |             |             | 3            |                |             |             |             |              |
| 97448              |             | 1           |             | 1           | 2            | 5           | 2           | 2           | 2           | 11           | 3              |             |             |             | 3            |
| 97458              |             |             |             |             |              |             |             |             |             |              |                |             | 1           |             | 1            |
| 97459              |             |             |             |             |              | 5           | 1           |             | 1           | 7            |                | 1           |             |             | 1            |
| 97477              |             | 3           | 1           |             | 4            | 2           | 2           | 1           | 1           | 6            |                | 1           | 2           | 1           | 4            |
| 97478              | 1           |             | 1           | 2           | 4            |             | 2           | 1           | 1           | 4            | 3              |             |             | 1           | 4            |
| <b>Grand Total</b> | <b>668</b>  | <b>362</b>  | <b>281</b>  | <b>230</b>  | <b>1,541</b> | <b>663</b>  | <b>420</b>  | <b>317</b>  | <b>273</b>  | <b>1,673</b> | <b>638</b>     | <b>348</b>  | <b>287</b>  | <b>246</b>  | <b>1,519</b> |

**NW Natural  
Residential Bill Discount Program  
3rd Quarter 2023**

**CUMULATIVE Enrollments by Discount Tier and Zip**

|       | July 2023      |                |                |                |       | August 2023    |                |                |                |       | September 2023 |                |                |                |       |
|-------|----------------|----------------|----------------|----------------|-------|----------------|----------------|----------------|----------------|-------|----------------|----------------|----------------|----------------|-------|
|       | Level -<br>15% | Level -<br>20% | Level -<br>25% | Level -<br>40% | Total | Level -<br>15% | Level -<br>20% | Level -<br>25% | Level -<br>40% | Total | Level -<br>15% | Level -<br>20% | Level -<br>25% | Level -<br>40% | Total |
| 97002 | 6              | 6              | 4              | 2              | 18    | 6              | 6              | 4              | 2              | 18    | 6              | 6              | 4              | 2              | 18    |
| 97003 | 262            | 106            | 95             | 74             | 537   | 267            | 114            | 101            | 80             | 562   | 262            | 114            | 101            | 79             | 556   |
| 97004 | 5              | 1              | 1              | 2              | 9     | 5              | 1              | 1              | 2              | 9     | 5              | 1              | 1              | 2              | 9     |
| 97005 | 125            | 55             | 45             | 35             | 260   | 131            | 56             | 46             | 36             | 269   | 127            | 56             | 46             | 36             | 265   |
| 97006 | 196            | 76             | 65             | 64             | 401   | 205            | 80             | 73             | 65             | 423   | 198            | 78             | 70             | 65             | 411   |
| 97007 | 226            | 108            | 82             | 77             | 493   | 234            | 113            | 85             | 80             | 512   | 227            | 112            | 85             | 80             | 504   |
| 97008 | 116            | 54             | 42             | 42             | 254   | 116            | 56             | 44             | 44             | 260   | 114            | 55             | 44             | 43             | 256   |
| 97009 | 10             | 9              | 4              | 3              | 26    | 11             | 10             | 4              | 4              | 29    | 11             | 10             | 4              | 4              | 29    |
| 97013 | 33             | 35             | 17             | 8              | 93    | 36             | 37             | 18             | 8              | 99    | 36             | 37             | 18             | 8              | 99    |
| 97015 | 98             | 64             | 52             | 23             | 237   | 102            | 69             | 54             | 28             | 253   | 102            | 69             | 53             | 28             | 252   |
| 97016 | 3              |                | 2              | 1              | 6     | 4              |                | 2              | 1              | 7     | 4              |                | 2              | 1              | 7     |
| 97018 | 9              | 3              | 4              |                | 16    | 9              | 3              | 4              | 1              | 17    | 9              | 3              | 4              | 1              | 17    |
| 97020 | 1              | 2              |                | 2              | 5     | 1              | 2              |                | 2              | 5     | 1              | 2              |                | 2              | 5     |
| 97024 | 55             | 34             | 29             | 15             | 133   | 55             | 35             | 29             | 16             | 135   | 55             | 35             | 29             | 16             | 135   |
| 97026 | 7              | 7              | 6              | 5              | 25    | 7              | 7              | 7              | 5              | 26    | 7              | 7              | 7              | 5              | 26    |
| 97027 | 94             | 41             | 24             | 28             | 187   | 96             | 42             | 26             | 28             | 192   | 94             | 42             | 26             | 28             | 190   |
| 97030 | 221            | 139            | 105            | 63             | 528   | 224            | 146            | 112            | 66             | 548   | 223            | 144            | 111            | 66             | 544   |
| 97031 | 57             | 28             | 26             | 12             | 123   | 58             | 29             | 29             | 14             | 130   | 57             | 29             | 29             | 14             | 129   |
| 97032 | 21             | 15             | 15             | 7              | 58    | 21             | 16             | 15             | 7              | 59    | 21             | 16             | 15             | 7              | 59    |
| 97034 | 30             | 18             | 19             | 14             | 81    | 32             | 18             | 19             | 14             | 83    | 30             | 18             | 19             | 14             | 81    |
| 97035 | 54             | 39             | 21             | 18             | 132   | 53             | 39             | 22             | 18             | 132   | 53             | 39             | 22             | 18             | 132   |
| 97038 | 81             | 22             | 25             | 26             | 154   | 86             | 25             | 27             | 27             | 165   | 82             | 25             | 27             | 27             | 161   |
| 97042 | 1              | 1              | 2              | 2              | 6     | 1              | 1              | 2              | 2              | 6     | 1              | 1              | 2              | 2              | 6     |
| 97045 | 236            | 97             | 94             | 53             | 480   | 237            | 104            | 95             | 55             | 491   | 230            | 104            | 95             | 55             | 484   |
| 97048 | 16             | 8              | 5              | 8              | 37    | 16             | 8              | 5              | 8              | 37    | 16             | 8              | 5              | 8              | 37    |
| 97051 | 132            | 48             | 44             | 24             | 248   | 136            | 50             | 45             | 27             | 258   | 131            | 50             | 44             | 27             | 252   |
| 97053 | 6              | 5              | 2              | 1              | 14    | 6              | 5              | 2              | 1              | 14    | 6              | 5              | 2              | 1              | 14    |
| 97054 | 1              | 2              |                |                | 3     | 1              | 2              |                |                | 3     | 1              | 2              |                |                | 3     |
| 97055 | 115            | 81             | 53             | 29             | 278   | 117            | 85             | 57             | 32             | 291   | 116            | 84             | 57             | 32             | 289   |
| 97056 | 55             | 20             | 17             | 12             | 104   | 55             | 22             | 19             | 14             | 110   | 55             | 22             | 19             | 14             | 110   |
| 97058 | 58             | 25             | 34             | 11             | 128   | 60             | 25             | 37             | 11             | 133   | 60             | 25             | 36             | 11             | 132   |
| 97060 | 122            | 73             | 60             | 31             | 286   | 125            | 80             | 65             | 32             | 302   | 123            | 79             | 64             | 31             | 297   |
| 97062 | 66             | 31             | 20             | 16             | 133   | 71             | 33             | 21             | 16             | 141   | 69             | 33             | 21             | 16             | 139   |
| 97064 | 36             | 12             | 13             | 18             | 79    | 35             | 14             | 13             | 18             | 80    | 35             | 14             | 13             | 18             | 80    |
| 97068 | 94             | 46             | 38             | 31             | 209   | 92             | 48             | 40             | 32             | 212   | 91             | 48             | 40             | 32             | 211   |
| 97070 | 56             | 39             | 20             | 20             | 135   | 58             | 41             | 19             | 21             | 139   | 57             | 41             | 19             | 21             | 138   |
| 97071 | 163            | 143            | 117            | 52             | 475   | 167            | 147            | 121            | 52             | 487   | 164            | 147            | 120            | 52             | 483   |
| 97078 | 246            | 111            | 105            | 52             | 514   | 254            | 124            | 107            | 56             | 541   | 247            | 123            | 107            | 55             | 532   |
| 97080 | 253            | 197            | 164            | 88             | 702   | 258            | 211            | 170            | 90             | 729   | 255            | 211            | 170            | 90             | 726   |
| 97086 | 147            | 85             | 91             | 50             | 373   | 152            | 89             | 91             | 53             | 385   | 149            | 89             | 90             | 52             | 380   |
| 97089 | 51             | 39             | 18             | 16             | 124   | 50             | 40             | 19             | 16             | 125   | 50             | 40             | 19             | 16             | 125   |
| 97101 | 9              | 7              | 5              | 4              | 25    | 10             | 7              | 6              | 5              | 28    | 10             | 7              | 6              | 5              | 28    |
| 97103 | 128            | 60             | 64             | 43             | 295   | 133            | 65             | 66             | 43             | 307   | 130            | 65             | 66             | 43             | 304   |
| 97106 | 17             | 2              | 4              | 1              | 24    | 17             | 2              | 4              | 1              | 24    | 17             | 2              | 4              | 1              | 24    |
| 97110 | 6              | 3              |                | 1              | 10    | 6              | 3              |                | 1              | 10    | 6              | 3              |                | 1              | 10    |
| 97113 | 135            | 44             | 45             | 24             | 248   | 142            | 50             | 46             | 25             | 263   | 138            | 50             | 46             | 24             | 258   |
| 97115 | 14             | 9              | 3              | 4              | 30    | 14             | 9              | 4              | 4              | 31    | 14             | 9              | 4              | 4              | 31    |
| 97116 | 97             | 31             | 33             | 24             | 185   | 98             | 34             | 33             | 24             | 189   | 97             | 34             | 33             | 24             | 188   |
| 97121 | 12             | 7              | 6              | 7              | 32    | 13             | 8              | 6              | 7              | 34    | 13             | 8              | 6              | 7              | 34    |
| 97123 | 396            | 164            | 143            | 97             | 800   | 395            | 174            | 144            | 107            | 820   | 387            | 174            | 142            | 106            | 809   |
| 97124 | 256            | 106            | 73             | 68             | 503   | 257            | 112            | 76             | 71             | 516   | 253            | 112            | 76             | 71             | 512   |
| 97127 | 21             | 22             | 11             | 2              | 56    | 23             | 22             | 11             | 2              | 58    | 22             | 22             | 11             | 2              | 57    |
| 97128 | 55             | 30             | 22             | 15             | 122   | 57             | 31             | 22             | 17             | 127   | 57             | 31             | 22             | 17             | 127   |
| 97132 | 97             | 55             | 35             | 28             | 215   | 98             | 60             | 40             | 29             | 227   | 96             | 60             | 40             | 29             | 225   |
| 97133 | 11             | 6              | 8              | 4              | 29    | 11             | 6              | 8              | 4              | 29    | 11             | 6              | 8              | 4              | 29    |
| 97138 | 70             | 39             | 43             | 16             | 168   | 73             | 40             | 44             | 17             | 174   | 71             | 40             | 44             | 17             | 172   |
| 97140 | 88             | 41             | 35             | 21             | 185   | 88             | 44             | 37             | 21             | 190   | 87             | 44             | 37             | 21             | 189   |
| 97146 | 67             | 29             | 19             | 21             | 136   | 72             | 30             | 21             | 21             | 144   | 68             | 30             | 21             | 21             | 140   |
| 97201 | 38             | 18             | 10             | 11             | 77    | 40             | 21             | 11             | 13             | 85    | 39             | 21             | 11             | 13             | 84    |
| 97202 | 110            | 71             | 68             | 70             | 319   | 120            | 75             | 74             | 72             | 341   | 119            | 75             | 74             | 72             | 340   |
| 97203 | 153            | 75             | 95             | 79             | 402   | 161            | 84             | 99             | 84             | 428   | 158            | 84             | 99             | 84             | 425   |
| 97205 | 20             | 15             | 32             | 20             | 87    | 22             | 16             | 32             | 23             | 93    | 22             | 16             | 32             | 23             | 93    |
| 97206 | 307            | 176            | 177            | 135            | 795   | 309            | 180            | 189            | 141            | 819   | 304            | 177            | 189            | 141            | 811   |
| 97209 | 31             | 18             | 13             | 23             | 85    | 35             | 20             | 15             | 26             | 96    | 35             | 20             | 15             | 26             | 96    |
| 97210 | 62             | 28             | 28             | 16             | 134   | 69             | 30             | 28             | 16             | 147   | 68             | 30             | 28             | 16             | 146   |
| 97211 | 231            | 120            | 130            | 95             | 576   | 231            | 127            | 135            | 99             | 592   | 231            | 126            | 135            | 99             | 591   |
| 97212 | 77             | 46             | 60             | 45             | 228   | 78             | 45             | 63             | 48             | 234   | 76             | 45             | 63             | 48             | 232   |
| 97213 | 183            | 98             | 76             | 59             | 416   | 187            | 102            | 80             | 64             | 433   | 185            | 99             | 80             | 64             | 428   |
| 97214 | 116            | 76             | 73             | 73             | 338   | 125            | 83             | 75             | 77             | 360   | 124            | 83             | 74             | 77             | 358   |
| 97215 | 67             | 35             | 28             | 21             | 151   | 68             | 35             | 28             | 22             | 153   | 68             | 35             | 28             | 22             | 153   |
| 97216 | 118            | 56             | 81             | 48             | 303   | 125            | 61             | 86             | 48             | 320   | 123            | 61             | 86             | 48             | 318   |
| 97217 | 213            | 133            | 109            | 93             | 548   | 219            | 141            | 116            | 102            | 578   | 217            | 141            | 116            | 102            | 576   |
| 97218 | 135            | 47             | 73             | 49             | 304   | 140            | 50             | 75             | 53             | 318   | 137            | 50             | 75             | 53             | 315   |
| 97219 | 113            | 67             | 71             | 61             | 312   | 114            | 70             | 72             | 67             | 323   | 113            | 69             | 72             | 67             | 321   |
| 97220 | 275            | 131            | 141            | 96             | 643   | 281            | 138            | 144            | 101            | 664   | 278            | 137            | 144            | 101            | 660   |
| 97221 | 12             | 15             | 14             | 10             | 51    | 12             | 15             | 14             | 10             | 51    | 12             | 15             | 14             | 10             | 51    |
| 97222 | 245            | 97             | 81             | 68             | 491   | 249            | 101            | 82             | 70             | 502   | 247            | 101            | 82             | 70             | 500   |
| 97223 | 245            | 96             | 88             | 74             | 503   | 253            | 99             | 93             | 77             | 522   | 246            | 99             | 93             | 76             | 514   |
| 97224 | 151            | 85             | 49             | 42             | 327   | 154            | 87             | 52             | 45             | 338   | 152            | 87             | 51             | 45             | 335   |
| 97225 | 84             | 37             | 28             | 26             | 175   | 86             | 40             | 29             | 27             | 182   | 86             | 40             | 29             | 26             | 181   |
| 97227 | 36             | 17             | 16             | 15             | 84    | 39             | 19             | 16             | 16             | 90    | 37             | 19             | 16             | 16             | 88    |
| 97229 | 209            | 90             | 55             | 65             | 419   | 222            | 93             | 61             | 69             | 445   | 217            | 93             | 61             | 69             | 440   |
| 97230 | 331            | 193            | 168            | 124            | 816   | 332            | 201            | 179            | 134            | 846   | 324            | 198            | 179            | 131            | 832   |
| 97231 | 8              | 6              | 6              | 5              | 25    | 8              | 6              | 6              | 5              | 25    | 8              | 6              | 6              | 5              | 25    |
| 97232 | 42             | 25             | 19             | 24             | 110   | 46             | 26             | 21             | 24             | 117   | 45             | 26             | 21             | 24             | 116   |
| 97233 | 344            | 165            | 187            | 130            | 826   | 345            | 173            | 192            | 137            | 847   | 337            | 171            | 189            | 137            | 834   |
| 97236 | 402            | 192            | 184            | 141            | 919   | 410            | 201            | 196            | 145            | 952   | 405            | 201            | 194            | 142            | 942   |
| 97239 | 26             | 21             | 18             | 17             | 82    | 27             | 23             | 19             | 18             | 87    | 27             | 23             | 19             | 18             | 87    |
| 97266 | 456            | 183            | 226            | 172            | 1,037 | 458            | 190            | 236            | 183            | 1,067 | 447            | 190            | 236            | 183            | 1,056 |
| 97267 | 187            | 107            | 67             | 51             | 412   | 196            | 109            | 67             | 51             | 423   | 193            | 109            | 67             | 51             | 420   |
| 97301 | 587            | 235            | 260            | 151            | 1,233 | 602            | 249            | 270            | 156            | 1,277 | 582            | 248            | 267            | 156            | 1,253 |



**CUMULATIVE Enrollments by Discount Tier and Zip**

|                    | July 2023     |              |              |              |               | August 2023   |              |              |              |               | September 2023 |              |              |              |               |
|--------------------|---------------|--------------|--------------|--------------|---------------|---------------|--------------|--------------|--------------|---------------|----------------|--------------|--------------|--------------|---------------|
|                    | Level - 15%   | Level - 20%  | Level - 25%  | Level - 40%  | Total         | Level - 15%   | Level - 20%  | Level - 25%  | Level - 40%  | Total         | Level - 15%    | Level - 20%  | Level - 25%  | Level - 40%  | Total         |
| 97302              | 200           | 114          | 99           | 65           | 478           | 211           | 117          | 105          | 69           | 502           | 203            | 117          | 105          | 68           | 493           |
| 97303              | 248           | 144          | 112          | 74           | 578           | 250           | 149          | 113          | 74           | 586           | 245            | 149          | 113          | 74           | 581           |
| 97304              | 93            | 71           | 65           | 38           | 267           | 96            | 73           | 69           | 38           | 276           | 93             | 73           | 69           | 38           | 273           |
| 97305              | 296           | 164          | 157          | 91           | 708           | 302           | 172          | 167          | 92           | 733           | 295            | 172          | 167          | 92           | 726           |
| 97306              | 178           | 104          | 101          | 57           | 440           | 185           | 110          | 104          | 57           | 456           | 179            | 110          | 104          | 56           | 449           |
| 97317              | 169           | 89           | 90           | 45           | 393           | 169           | 96           | 91           | 51           | 407           | 165            | 96           | 91           | 51           | 403           |
| 97321              | 218           | 121          | 84           | 54           | 477           | 225           | 130          | 89           | 59           | 503           | 217            | 130          | 87           | 57           | 491           |
| 97322              | 323           | 173          | 116          | 69           | 681           | 325           | 179          | 119          | 75           | 698           | 320            | 177          | 119          | 75           | 691           |
| 97325              | 15            | 4            | 15           | 3            | 37            | 15            | 4            | 15           | 3            | 37            | 15             | 4            | 15           | 3            | 37            |
| 97327              | 19            | 13           | 10           | 3            | 45            | 19            | 14           | 11           | 3            | 47            | 18             | 14           | 11           | 3            | 46            |
| 97330              | 152           | 74           | 93           | 56           | 375           | 155           | 81           | 107          | 64           | 407           | 148            | 79           | 107          | 64           | 398           |
| 97333              | 74            | 26           | 36           | 36           | 172           | 77            | 28           | 36           | 39           | 180           | 77             | 28           | 36           | 39           | 180           |
| 97338              | 134           | 58           | 54           | 26           | 272           | 142           | 60           | 55           | 28           | 285           | 139            | 60           | 55           | 28           | 282           |
| 97341              | 21            | 7            | 10           | 3            | 41            | 21            | 9            | 11           | 3            | 44            | 21             | 9            | 11           | 3            | 44            |
| 97347              | 72            | 5            | 9            | 5            | 91            | 74            | 5            | 10           | 5            | 94            | 73             | 5            | 10           | 5            | 93            |
| 97348              | 6             | 5            | 1            | 1            | 13            | 6             | 5            | 1            | 1            | 13            | 6              | 5            | 1            | 1            | 13            |
| 97351              | 62            | 36           | 30           | 12           | 140           | 66            | 37           | 30           | 12           | 145           | 64             | 37           | 30           | 12           | 143           |
| 97352              | 68            | 17           | 6            | 8            | 99            | 68            | 19           | 6            | 8            | 101           | 68             | 19           | 6            | 8            | 101           |
| 97355              | 236           | 101          | 124          | 57           | 518           | 244           | 105          | 128          | 63           | 540           | 234            | 104          | 128          | 62           | 528           |
| 97358              | 10            | 4            | 7            | 3            | 24            | 10            | 4            | 7            | 3            | 24            | 10             | 4            | 7            | 3            | 24            |
| 97360              | 24            | 12           | 13           | 14           | 63            | 24            | 12           | 13           | 14           | 63            | 24             | 12           | 13           | 14           | 63            |
| 97361              | 21            | 14           | 13           | 12           | 60            | 21            | 15           | 13           | 14           | 63            | 21             | 15           | 13           | 14           | 63            |
| 97362              | 19            | 9            | 8            | 7            | 43            | 20            | 9            | 8            | 8            | 45            | 20             | 9            | 8            | 8            | 45            |
| 97364              | 7             | 3            |              | 1            | 11            | 8             | 3            | 1            | 1            | 13            | 8              | 3            | 1            | 1            | 13            |
| 97365              | 35            | 19           | 23           | 12           | 89            | 35            | 19           | 25           | 12           | 91            | 35             | 19           | 25           | 12           | 91            |
| 97366              | 1             |              | 2            |              | 3             | 1             |              | 2            |              | 3             | 1              |              | 2            |              | 3             |
| 97367              | 71            | 36           | 54           | 16           | 177           | 73            | 40           | 55           | 19           | 187           | 71             | 40           | 55           | 19           | 185           |
| 97368              | 27            | 12           | 11           | 6            | 56            | 26            | 13           | 11           | 6            | 56            | 26             | 13           | 11           | 6            | 56            |
| 97370              | 23            | 15           | 10           | 7            | 55            | 23            | 15           | 10           | 7            | 55            | 23             | 15           | 10           | 7            | 55            |
| 97372              | 1             |              |              |              | 1             | 1             |              |              |              | 1             | 1              |              |              |              | 1             |
| 97374              | 3             | 8            | 5            | 5            | 21            | 4             | 8            | 5            | 5            | 22            | 4              | 8            | 5            | 5            | 22            |
| 97377              | 5             |              |              |              | 5             | 5             |              |              |              | 5             | 5              |              |              |              | 5             |
| 97378              | 51            | 16           | 19           | 12           | 98            | 52            | 16           | 19           | 12           | 99            | 52             | 16           | 19           | 12           | 99            |
| 97380              | 61            | 3            | 3            | 6            | 73            | 63            | 3            | 3            | 6            | 75            | 61             | 3            | 3            | 6            | 73            |
| 97381              | 54            | 34           | 30           | 19           | 137           | 57            | 37           | 32           | 19           | 145           | 56             | 37           | 32           | 19           | 144           |
| 97383              | 45            | 23           | 27           | 16           | 111           | 44            | 24           | 27           | 19           | 114           | 43             | 24           | 26           | 19           | 112           |
| 97384              | 2             | 1            | 1            | 1            | 5             | 2             | 1            | 1            | 1            | 5             | 2              | 1            | 1            | 1            | 5             |
| 97385              | 5             | 7            | 7            | 3            | 22            | 5             | 7            | 7            | 4            | 23            | 5              | 7            | 7            | 3            | 22            |
| 97386              | 112           | 52           | 55           | 26           | 245           | 113           | 57           | 57           | 26           | 253           | 110            | 56           | 57           | 26           | 249           |
| 97388              | 3             | 9            | 4            | 2            | 18            | 3             | 9            | 4            | 2            | 18            | 3              | 9            | 4            | 2            | 18            |
| 97389              | 12            | 8            | 8            | 2            | 30            | 12            | 8            | 8            | 2            | 30            | 12             | 8            | 8            | 2            | 30            |
| 97391              | 13            | 5            | 7            | 5            | 30            | 14            | 5            | 8            | 5            | 32            | 13             | 5            | 8            | 5            | 31            |
| 97392              | 17            | 13           | 18           | 7            | 55            | 18            | 13           | 19           | 7            | 57            | 18             | 13           | 19           | 7            | 57            |
| 97396              | 51            | 10           | 13           | 10           | 84            | 52            | 10           | 13           | 10           | 85            | 52             | 10           | 13           | 10           | 85            |
| 97401              | 89            | 47           | 37           | 46           | 219           | 97            | 49           | 39           | 50           | 235           | 96             | 49           | 39           | 50           | 234           |
| 97402              | 139           | 69           | 77           | 30           | 315           | 145           | 72           | 80           | 30           | 327           | 143            | 71           | 80           | 30           | 324           |
| 97403              | 24            | 12           | 7            | 11           | 54            | 25            | 13           | 9            | 13           | 60            | 25             | 13           | 9            | 12           | 59            |
| 97404              | 116           | 60           | 57           | 32           | 265           | 121           | 61           | 58           | 32           | 272           | 119            | 61           | 58           | 32           | 270           |
| 97405              | 81            | 55           | 35           | 24           | 195           | 84            | 62           | 36           | 29           | 211           | 83             | 61           | 35           | 29           | 208           |
| 97408              | 31            | 15           | 11           | 12           | 69            | 34            | 18           | 11           | 12           | 75            | 33             | 18           | 11           | 12           | 74            |
| 97420              | 17            | 5            | 8            | 5            | 35            | 18            | 5            | 9            | 5            | 37            | 18             | 5            | 9            | 5            | 37            |
| 97423              | 6             | 3            | 6            |              | 15            | 6             | 3            | 6            |              | 15            | 6              | 3            | 6            |              | 15            |
| 97424              | 176           | 41           | 46           | 35           | 298           | 182           | 41           | 47           | 36           | 306           | 177            | 41           | 47           | 36           | 301           |
| 97426              | 42            | 13           | 10           | 7            | 72            | 43            | 13           | 10           | 7            | 73            | 43             | 13           | 10           | 7            | 73            |
| 97446              | 13            | 10           | 10           | 3            | 36            | 15            | 11           | 10           | 3            | 39            | 15             | 11           | 10           | 3            | 39            |
| 97448              | 29            | 12           | 19           | 9            | 69            | 34            | 14           | 21           | 11           | 80            | 32             | 14           | 21           | 10           | 77            |
| 97455              | 5             |              | 1            | 1            | 7             | 5             |              | 1            | 1            | 7             | 5              |              | 1            | 1            | 7             |
| 97458              | 3             | 5            | 3            |              | 11            | 3             | 5            | 3            |              | 11            | 3              | 5            | 3            |              | 11            |
| 97459              | 16            | 1            | 7            | 3            | 27            | 21            | 2            | 7            | 4            | 34            | 17             | 2            | 7            | 4            | 30            |
| 97477              | 58            | 40           | 28           | 15           | 141           | 60            | 42           | 29           | 16           | 147           | 58             | 42           | 28           | 16           | 144           |
| 97478              | 33            | 29           | 18           | 23           | 103           | 33            | 31           | 19           | 24           | 107           | 33             | 30           | 19           | 24           | 106           |
| 97204              | 1             | 1            | 1            | 2            | 5             | 1             | 1            | 1            | 2            | 5             | 1              | 1            | 1            | 2            | 5             |
| 97250              |               |              | 1            |              | 1             |               |              | 1            |              | 1             |                |              | 1            |              | 1             |
| 97111              | 1             |              |              |              | 1             | 1             |              |              |              | 1             | 1              |              |              |              | 1             |
| <b>Grand Total</b> | <b>14,794</b> | <b>7,411</b> | <b>6,792</b> | <b>4,677</b> | <b>33,674</b> | <b>15,184</b> | <b>7,804</b> | <b>7,085</b> | <b>4,931</b> | <b>35,004</b> | <b>14,883</b>  | <b>7,771</b> | <b>7,058</b> | <b>4,908</b> | <b>34,620</b> |

**NW Natural  
Residential Bill Discount Program  
3rd Quarter 2023**

Survey data through July 31, 2023. Going forward, quarterly reporting of this data is anticipated to be provided as NW Natural continues to refine the survey process.

