



# Oregon

Tina Kotek, Governor

## Public Utility Commission

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June 28, 2023



BY EMAIL

Qwest Corporation, dba Centurylink QC

Robyn.M.Crichton@lumen.com

RE: Advice No. 2023-002-PL

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 220. A receipted copy of the acknowledged sheets in your price list filing is attached.

*/s/ Nolan Moser*

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

# Qwest Corporation d/b/a CenturyLink QC

## PRICE LIST OREGON

EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION

SECTION 1  
4th Revised Sheet 4  
Cancels 3rd Revised Sheet 4

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 MARKET EXPANSION LINE SERVICE [1]

(C)

A. Description

MARKET EXPANSION LINE (MEL) is a service which allows a customer to obtain a telephone number which, when called, will automatically transfer the call to another telephone number. This number may be located in the same central office or in another central office. MEL is furnished in central offices where facilities and operating conditions permit.

B. Terms and Conditions

1. Rates for the MEL feature are in addition to applicable rates and charges for the service used.
2. MEL is not offered where the terminating station is a pay telephone.
3. The Company will not provide identification of the originating telephone number to the MEL customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, MEL is not guaranteed for satisfactory transmission of data.
5. A condition of providing MEL is that the customer orders sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional MEL are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to subscribe to additional MEL features and facilities. Should the customer refuse to subscribe to additional MEL features and/or facilities, the customer's MEL service will be subject to termination.

[1] Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.4 MARKET EXPANSION LINE SERVICE [1]

B. Terms and Conditions (Cont'd)

(C)

- 6. MEL is offered subject to availability of suitable facilities.
- 7. Where available, MEL will be offered to customers in conjunction with a delayed order alternatives and credits program. Eligible customers will receive a credit for the MEL nonrecurring charge and monthly rate until the Company can provide primary basic local service. See 2.2.2.C. of the Exchange and Network Services Tariff.
- 8. MEL cannot be used on Centrex, *CENTRAFLEX* or *CENTRON* lines.
- 9. Any distant exchange that has extended service with the MEL location exchange will be charged the Measured MEL Facility rate.
- 10. The message charges applicable to remotely forwarded calls are comprised of two separate charges:
  - a. A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.
  - b. A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.
- 11. To change the telephone number at the call forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, See 2.2.7 of the Exchange and Network Services Tariff.
- 12. One listing in the directory covering the exchange in which the call forwarding central office is located is provided.

[1] Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.4 MARKET EXPANSION LINE SERVICE <sup>[2]</sup> (Cont'd)**

(C)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• The first MEL facility to a distant exchange where a toll charge applies, each	RCF+	\$25.00	\$31.00
• Additional MEL facility to a distant exchange where a toll charge applies, each	RCA	25.00	31.00
• The first measured MEL facility to a different telephone number where no toll charge applies, each <sup>[1]</sup>	RD6	25.00	27.00
	RD5	25.00	31.00
• Additional measured MEL facility to a different telephone number where no toll charge applies, each <sup>[1]</sup>	RCA	25.00	31.00

<sup>[1]</sup> An additional usage element charge is applicable on each forwarded call. See 5.2.1 of the Exchange and Network Services Tariff.

<sup>[2]</sup> **Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.**

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (Cont'd)**

**5.4.11 HUNTING SERVICE [1]**

(C)

A. Description

This is an optional arrangement available to customers with two or more individual line or trunk services. Where facilities permit, such lines/trunks will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer.

Hunting Service is offered in two categories:

Series Completion Service

Permits calls to a busy telephone number to be routed to another telephone number in the same switching office. More than one telephone number can be routed to the same telephone number.

Multiline Hunt Service

Permits calls to a busy telephone number to be routed to other specified lines that do not require a telephone number. Hunting is done sequentially by terminal within the group. A line is associated with each terminal in the group.

**[1] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.**

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.11 HUNTING SERVICE [1] (Cont'd)**

(C)

**B. Terms and Conditions**

1. The availability and limitations of hunting arrangements is dependent on the type of central office equipment.
2. The nonrecurring charge applies to establish or rearrange Hunting Service, except when changing from series to multiline or vice versa.
3. Hunting Service as specified in this Section does not apply if it is inherent in the product.
4. Hunting Service will affect the operation or availability of some central office optional features on hunting lines.
5. There will be no charge to change hunting arrangements due to the removal of lines from a hunt group.
6. The nonrecurring charge does not apply for Circular Hunting when Circular Hunting is established at the same time the series completion list is established.
7. Hunting is not permitted between various types of basic exchange service.

**[1] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.**

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.11 HUNTING SERVICE [1] (Cont'd)**

(C)

C. Optional Features

Circular Hunting

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

Make Busy

This feature provides a method for making lines appear busy to the serving central office. The feature is activated by operation of customer provided dedicated keys at the customer's premises which in turn provides a busy appearance to the central office for a predetermined line or group of lines. The caller does not receive busy tone unless all numbers in the hunt sequence are found busy. Make Busy is available on an individual line, a terminal or group of terminals or an entire hunt group. Make Busy is available on series or on multiline hunt groups. Outgoing calls are not affected by this option.

Stop-Hunt

Stop-hunt allows the customer to stop the hunt sequence of specific lines/terminals in a hunt group by the operation of a customer-provided key at the customer's premise. Hunting will proceed until it reaches an idle line/terminal or a line/terminal associated with an active stop-hunt key. Outgoing calls are not affected by this option. Stop Hunt is available on multiline hunt groups only.

**[1] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.**

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.11 HUNTING SERVICE [3] (Cont'd)**

(C)

D. Rates and Charges

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
1. Hunting Service			
• Series Completion, per line	HSO	\$ 8.00	\$3.00
• Multiline Hunt Service, per terminal	HSHPT	8.00	3.00
2. Optional Features			
• Circular Hunt, per group	EH6, HCKPG	8.00	—
• Make Busy[1]			
- Per line/terminal	EHD	45.00	1.25
- Per group	EHC	45.00	1.25
• Stop-Hunt[1]	P89	13.00	2.20
3. Rearrangement of hunting terminals or telephone numbers[2]	N/A	11.00	—

[1] A term loop charge also applies for the channel to the customer's premises.

[2] Not applicable when removing a terminal or number from a group.

[3] **Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.**

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PRICE LIST OREGON

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.19 NUMBER FORWARDING - GRANDFATHERED

(C)

Effective June 1, 2023, Number Forwarding is grandfathered and will no longer be available to new customers.

(C)

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

- 1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.
2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.
3. Collect or third-number billing will not be allowed to the Number Forwarding number.
4. Number Forwarding is offered subject to the availability of facilities.
5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.
6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.
7. The service is not offered where the terminating telephone is a pay telephone.

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### 5. EXCHANGE SERVICES

#### 5.4 PREMIUM EXCHANGE SERVICES

#### 5.4.19 NUMBER FORWARDING - GRANDFATHERED (Cont'd)

(C)

##### C. Rates and Charges

1. The appropriate nonrecurring charge specified in this Section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.
2. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Number Forwarding number			
- Residence	VTL	\$10.00	\$18.00

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D. Rates and Charges (Cont'd)

2. Listing Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Business Service Additional Listings [2]				(C)
- Each listing for an individual, firm, corporation, association, or concern regularly subscribing to exchange business service or a customer of an interexchange carrier radiotelephone service system connected to the exchange and message toll network of the Company	CLT	\$10.00	\$6.10	
• Foreign listing [1] [2]	FAL	10.00	6.10	(C)

[1] Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.

[2] **Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.** (N)  
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### 5. EXCHANGE SERVICES

#### 5.7 DIRECTORY SERVICES

##### 5.7.1 LISTING SERVICES

- D. Rates and Charges  
2. Listing Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Residence Service Additional Listings[1-5] [6]				(C)
- Each listing for an individual(s) residing at a residence	RLT	\$4.00	\$4.08	
- Each listing for an individual(s) residing at a hotel (guest)	RLT	4.00	4.08	
• Foreign listing[5] [6]	FAL	4.00	4.08	(C)

[1] No charge applies if listing change is due to annoyance calls.

[2] No charge applies to change a listing for the same customer on Residence Service.

[3] No charge applies to remove or add an address to a customer's listing on Residence Service.

[4] When a business service is furnished in a residence, residence additional listings may be furnished for the customer, an employee, or a member of the customer's domestic establishment.

[5] Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.

[6] **Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.** (N)  
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### 5. EXCHANGE SERVICES

#### 5.7 DIRECTORY SERVICES

##### 5.7.1 LISTING SERVICES

###### D. Rates and Charges

###### 2. Listing Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Reference Listings <sup>[2]</sup>				(C)
- Each listing giving reference to service of the same or another customer				
- Business	CLT	\$10.00	\$6.10	
- Residence	RLT	4.00	4.08	
• Information Listings <sup>[1]</sup>				
- Each line of information in				
- Business	XLL	10.00	6.10	
- Residence	XLL	4.00	6.00	
• Secretarial Listing <sup>[1]</sup>	9FK	10.00	6.10	

<sup>[1]</sup> Effective March 1, 2021, this service is grandfathered to existing customers at existing locations.

<sup>[2]</sup> **Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.**

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**SECTION 14  
1st Revised Sheet 9  
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**14. INTEGRATED SERVICES DIGITAL NETWORK**

**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [1]**

(C)

Single Line ISDN Service is a business service and is compatible with National ISDN. Single Line Service includes circuit-switched voice, circuit-switched data and packet functionality.

**A. Standard Features and Functions**

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS. The two feature sets are as follows:

**1. Voice Features**

Call Appearance

Call Appearances are the position(s) on a terminal to which numbers are assigned. A Directory Number can be shared by more than one ISDN terminal. The quantity and/or position of Primary Directory Number (PDN), Secondary Directory Numbers (SDN), Analog Call Appearance (ACA) and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six call appearances per terminal are included in standard package.

**[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.**

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

(C)

- A. Standard Features and Functions
  - 1. Voice Features (Cont'd)

Call Exclusion

This feature has two options:

- Automatic Exclusion

This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

- Manual Exclusion

This option allows a user to restrict other users, which share a DN from bridging onto an active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

Call Forwarding-Busy Line-All Calls (Pre-programmed)

This feature allows all voice calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Pre-programmed)

This feature allows all voice calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Call Forwarding-Variable-All Calls

The user can forward all PDN voice calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provides for this feature on a feature button.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions
  - 1. Voice Features (Cont'd)

Call Hold

This feature allows the user to place a call on hold by depressing a button.

Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

Caller Identification Blocking - Per Call

This feature enables a customer to control the disclosure of his/her name and/or directory number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the directory number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or directory number. "Private status" prevents delivery of the name and/or directory number. Per Call Blocking is provided at no charge.

Calling Line Identification

Calling Line Identification is provided on both an incoming and outgoing basis.

- Incoming (ICLID)

Calling Line Identification is provided on both an incoming and outgoing basis. This feature displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is an optional feature. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to a Shared Directory Number. ICLID cannot just display to the PDN when the number is shared.

- Outgoing (OCLID)

This feature provides a user, who is originating a call, with information about the called party and the facility or destination.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions
  - 1. Voice Features (Cont'd)

Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

Drop

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

Intercom

Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package the user can select either Auto Intercom or Dial Intercom.

- Auto Intercom

This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.

- Dial Intercom

This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom button and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.

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**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2. SINGLE LINE ISDN SERVICE [1]**

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**A. Standard Features and Functions**

**1. Voice Features (Cont'd)**

Message Waiting Indication

This feature is available on PDN's and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a DSL, an additional PDN charge, will apply.

Ringling Options

Ringling options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the shared CAs of a DN. The ringling options available on a per-station basis for a shared DN are as follow:

- Abbreviated Ringing  
Assigned for a user who wants the station to begin ringing immediately for an incoming call and to stop ringing after "N" seconds.
- Delayed Ringing  
Assigned for an incoming call to be delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.
- No Ringing  
Assigned for a user who desires no ringing for an incoming call that terminates on a CA of that DN.
- Normal Ringing  
Ringing begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

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**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [1]**

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**A. Standard Features and Functions**

**1. Voice Features (Cont'd)**

Secondary Directory Number (SDN)

A SDN is any directory number other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance

This allows several users to share one or more call appearances for a particular directory number. Origination of and termination of calls on one terminal will affect all terminals sharing the call appearance. All Shared Call Appearances must be provisioned from the same serving central office. If more than two shared call appearances are assigned to a terminal, additional charges will apply.

Speed Calling

Speed calling permits the user to dial pre-programmed numbers using fewer digits than normally required. A speed call list allows for up to thirty preprogrammed numbers per terminal.

Standard Configuration Group

The standard arrangement which associates a button of an ISDN station set to a feature.

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**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [1]**

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**A. Standard Features and Functions (Cont'd)**

**2. B-Channel Circuit-Switched Data Features**

Call Forwarding-Busy Line For Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Don't Answer For Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Variable-All Calls For Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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A. Standard Features and Functions (Cont'd)

3. D-Channel Packet-Switched Data Features

X.25 Fast Select

This is a function of the CPE. It is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per DSL.

X.25 Reverse Charging

This is a function of the CPE. This packet function allows a user to assign billing to the called data telephone number on a per-call basis.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per-call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

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**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [1] (CONT'D)**

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**B. Optional Features and Functions**

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Included with each PDN will be the standard set of voice and data features.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a Single Line Service user's terminal. All Analog Call Appearances must be provisioned from the same serving central office as the Single Line Service. One appearance, per number, per terminal is allowed. Some analog services are not compatible with Single Line ISDN Service.

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a call appearance for the called Directory Number. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking - All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided herein. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party's ISDN terminal. The called party may receive a private or unavailable indicator, in that case the caller's name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification which is part of the Display standard feature.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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B. Optional Features and Functions (Cont'd)

CLASS Features

- Call Rejection  
This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.
- Continuous Redial  
This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.
- Last Call Return  
This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.
- Priority Call  
This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.
- Selective Call Forwarding  
This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [1]**

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**B. Optional Features and Functions (Cont'd)**

Key Short Hunt

This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.

Multiline Hunt Service

Hunting is available for circuit-switched voice and data on PDNs.

Hunting will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.

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B. Optional Features and Functions (Cont'd)

MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.
- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

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14.2.1 SINGLE LINE ISDN SERVICE [1]

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B. Optional Features and Functions (Cont'd)

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

Six-Way Conference

This feature allows the user to sequentially add additional parties (up to five), and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed calling lists directly from their terminal.

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipment (DTE) to be transmitted to the destination DTE with Fast Select. Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Reverse Charging Acceptance

This packet feature authorizes transmission of incoming call identified as Reverse Charge calls.

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**14.2.1 SINGLE LINE ISDN SERVICE [1] (CONT'D)**

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**C. Rates and Charges**

1. Extended Area Service increments and the Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.
2. The standard package includes up to a total of six Call Appearances (CAs), per terminal. The CAs must include one Primary Directory Number (PDN). Analog CAs are not considered to be one of the six standard CAs.
3. Additional CAs are available at rates and charges specified in Optional Features and Functions.

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**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [1]**

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**C. Rates and Charges (Cont'd)**

- 4. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for both nonrecurring charges and monthly rates. Single Line ISDN BRAs in quantities greater than 25 shall be priced on an Individual Case Basis. The following terms and conditions apply:
  - a. The customer may add Single Line Service at contracted rates during the term of the agreement subject to terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.
  - b. If the quantity of BRAs falls below a minimum billing level, the customer will be assessed a termination charge. Termination charges will be applied as specified in the Termination/Waiver Policy set forth in 2.2.14 of the Exchange and Network Services Tariff. There is no minimum service period.
  - c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.
  - d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.

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**14. INTEGRATED SERVICES DIGITAL NETWORK**

**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [2]**

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**C. Rates and Charges (Cont'd)**

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.

Single Line ISDN Service Basic Rate Access is offered as flat rated service. D-channel packet switching usage is included in the BRA monthly rates.

- a. Basic Rate Access including Standard Features and Functions, each

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>
(1) Month-to-Month		
• Flat	BAFHB	\$110.00
(2) Rate Stabilized Plan		
• Flat	BAFTB	
- 1 year		93.50
- 2 years		82.50
- 3 years		55.00
- 5 years		-

	<b>MONTHLY RATE PER RATE GROUP</b>		
	<b>1</b>	<b>2</b>	<b>3</b>
(1) Month-to-Month			
• Flat[1]	\$58.00	\$62.00	\$78.35
(2) Rate Stabilized Plan			
• Flat[1]			
- 1 year[1]	56.84	60.76	77.11
- 2 years[1]	55.68	59.52	75.87
- 3 years[1]	54.52	58.28	74.63
- 5 years[1]	52.20	55.80	74.45

[1] EAS rate increment also applies. See 5.1.1 of the Exchange and Network Services Tariff.

[2] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.**

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**EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION**

**PRICE LIST  
OREGON**

**SECTION 14**  
1st Revised Sheet 25  
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**14. INTEGRATED SERVICES DIGITAL NETWORK**

**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [3]**

(C)

C. Rates and Charges

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs. (Cont'd)

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
b. Optional Features and Functions			
• Additional Call Appearances, per appearance	ACS	\$ 7.00	\$1.00
• Additional Primary Directory Number, per PDN[1]	A6PPK	15.00	5.00
• Additional Secondary Directory Number, per SDN	A6QPN	10.00	1.00
• Additional Shared Call Appearance, per appearance	AS9	7.00	1.00
• Additional X.25 Logical Channel, per logical channel	NW9AL	12.00	–
• Analog Call Appearance, per number	MAZ	7.00	1.00
• Call Forwarding-Busy Line-All Calls, per number[2]	NQ5PN	12.00	–
• Call Forwarding-Don't Answer-All Calls, per number[2]	NQ6PN	12.00	–
• Call Forwarding-Variable-All Calls, per SDN[2]	NZGPN	12.00	–

[1] Inherent with the purchase of an additional PDN are all of the standard voice and data features for Single Line ISDN Service.

[2] Optional with Additional Secondary Directory Numbers.

[3] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.**

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**14. INTEGRATED SERVICES DIGITAL NETWORK**

**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [1]**

(C)

**C. Rates and Charges**

- 5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
  - b. Optional Features and Functions (Cont'd)

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Call Pickup, per number	NZHPN	\$12.00	–
• Caller Identification Blocking-All Calls, per PDN	NDD	15.00	–
• Calling Name Identification, per number	NMCPN	10.00	\$2.50
• CLASS Features			
- Call Rejection, per PDN	FKQPN	10.00	3.50
- Continuous Redial, per PDN	FKAPN	10.00	2.50
- Last Call Return, per PDN	FKDPN	10.00	2.00
- Priority Call, per PDN	NC8PN	10.00	2.50
- Selective Call Forwarding, per PDN	FKEPN	10.00	2.50
• Key Short Hunt			
- Per group	NHGPG	10.00	–
- Per number	NHGPN	10.00	2.00

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**EXCHANGE AND  
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**14. INTEGRATED SERVICES DIGITAL NETWORK**

**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [2]**

(C)

C. Rates and Charges

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
  - b. Optional Features and Functions (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Multiline Hunt Service[1]			
- Circular Hunt,			
- Data, per B-channel	HDT	\$10.00	\$2.00
- Data, per group	HDTPG	10.00	-
- Voice, per B-channel	NZS	10.00	2.00
- Voice, per group	NZSPG	10.00	-
- Regular Hunt,			
- Data, per B-channel	N2D	10.00	2.00
- Data, per group	N2DPG	10.00	-
- Voice, per B-channel	NZQ	10.00	2.00
- Voice, per group	NZQPG	10.00	-
- UCD Hunt,			
- Data, per B-channel	H6U	10.00	8.50
- Data, per group	H6UPG	20.00	-
- Voice, per B-channel	NZT	10.00	8.50
- Voice, per group	NZTPG	20.00	-

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

[2] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.**

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**14. INTEGRATED SERVICES DIGITAL NETWORK**

**14.2 BASIC RATE SERVICE OFFERINGS**

**14.2.1 SINGLE LINE ISDN SERVICE [1]**

(C)

**C. Rates and Charges**

- 5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
  - b. Optional Features and Functions (Cont'd)

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Non-Standard Configuration Group, per button	N3CPB	\$13.00	–
• Redirecting Number Delivery, per number	RD7PN	10.00	\$2.00
• Series Completion Hunt			
- Per group	SE3PG	10.00	–
- Per number	SE3PN	10.00	2.00
• Six-Way Conference, per terminal	NZ6PK	18.00	1.00
• Speed Calling 8, per terminal	NN8PK	15.00	1.00
• X.25 Fast Select Acceptance, per number	GXEPN	10.00	–
• X.25 Reverse Charge Acceptance, per number	G5BPN	10.00	–

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [3]

C. Rates and Charges

(C)

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs. (Cont'd)

	USOC	NONRECURRING CHARGE
c. Change Charges		
• Access changes made to a DSL will result in an access charge[1]	REA17	\$20.00
• Feature changes made to the standard package will result in a feature charge[1,2]	REA1B	12.00

[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

[2] Changes are allowed to be made once in the standard package within the first 45 days following the installation date at no charge. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.

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