



# Oregon

Tina Kotek, Governor

## Public Utility Commission

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June 28, 2023



BY EMAIL

CenturyTel of Oregon, Inc., dba CenturyLink

Robyn.M.Crichton@lumen.com

RE: Advice No. 23-001

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 219. A receipted copy of the acknowledged sheets in your price list filing is attached.

*/s/ Nolan Moser*

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and  
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink  
Price List**

Section 5  
1st Revised Page 18

**REMOTE CALL FORWARDING SERVICE [1]**

(C)

5.9 CONDITIONS

- A. Remote Call Forwarding, hereinafter referred to as RCF, will automatically forward incoming calls placed to the remote call forwarding number, to a preselected telephone number located in another exchange area.
- B. Rates and charges for RCF Service are in addition to applicable rates and charges for other service and equipment provided.
- C. RCF Service is offered only in exchanges which have Electronic Switching System central offices where suitable facilities and operating conditions permit.
- D. A condition of providing RCF Service is that the customer orders sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any service offered by the Company. If, in the Company's opinion, additional RCF features and facilities are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to obtain additional RCF features and facilities. Should the customer refuse to subscribe to additional RCF features and/or facilities, the customer's RCF Service will be subject to termination.
- E. Transmission quality may vary depending upon the distance and routing necessary to complete the forwarded call.
- F. RCF Service is not suitable or recommended for satisfactory transmission of data.
- G. Call forwarding is not permitted at the RCF terminating location.
- H. RCF Service is not offered where the call is forwarded to a public coin telephone.
- I. Optional call screening and blocking service is available to prevent third number, credit card and collect calls from being billed to a RCF Service number.
- J. The Company does not provide identification of the originating telephone number to the RCF Service customer.
- K. One listing in the alphabetical section of the directory covering the exchange in which the call forwarding central office is located is provided with RCF Service.
- L. Customers to RCF Service are subject to the same rules, regulations and credit conditions as basic exchange access line service.

**[1] Effective June 1, 2023, Remote Call Forwarding Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.**

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**REMOTE CALL FORWARDING SERVICE [1]**

(C)

5.9 CONDITIONS (Cont'd)

- M. The charges applicable to remotely forwarded calls shall be comprised of two separate elements; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone (RCF location).
1. Between the calling telephone and the called RCF location, the calling party is responsible for the payment of the charges applicable for the type of call involved with the exception of those calls which are placed collect and accepted by the RCF Service customer.
  2. The RCF Service customer is responsible for the payment of the charges from the called telephone (RCF location) to the terminating telephone. The applicable charges for this portion of the remotely forwarded call shall be:
    - the EAS measured usage rate (See Tariff No. 6), or
    - the appropriate dial, station-to-station charge.

These charges apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

- N. RCF Service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.

RATES

	<u>Service Code</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
A. Each Remote Call Forwarding Service without call screening and blocking	RCF	*	\$26.00
with call screening and blocking	RCFB	*	27.50
B. Change of local telephone number	--	*	--
C. Change of number to the call forwarding location	--	*	--

\* A service charge as set forth in Section 3 applies.

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Section 6  
7th Revised Page 4

**DIRECTORY SERVICE**

6.1 DIRECTORY LISTINGS (Cont'd)

A. RESIDENCE AND BUSINESS RATES

Listings Service	NRC	Monthly Rate All Exchanges
Additional Listing <sup>(2)</sup>	\$5.00	\$5.00
Alternate Listing <sup>(2)</sup>	5.00	5.00
Cross-Reference Listing <sup>(2)</sup>	5.00	5.00
Foreign Listing, Alpha Section <sup>(2)</sup>	5.00	5.00
Lines of Information, per line <sup>(2)</sup>	5.00	5.00
Non-Published Listing	<sup>(1)</sup>	<sup>(1)</sup>
Non-Listed Listing	<sup>(1)</sup>	<sup>(1)</sup>

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<sup>(1)</sup> Rates for Non-Published and Non-Listed Services are found in the CenturyTel of Oregon d/b/a CenturyLink OR PUC Tariff No. 6.

<sup>(2)</sup> **Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.**

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Section 14  
1st Revised Page 1

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

**14.1 ISDN-BRI SERVICE [1]**

(C)

**A. Description**

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. It is a central office based service arrangement that consists of host central office interface equipment and software located on the Company premises. ISDN distributes voice, data, video and facsimile by using the Basic Rate Interface (BRI) method of access. This serving arrangement conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

**B. Definitions**

Basic Rate Interface

Basic Rate Interface (BRI) consists of up to three distinct channels on one pair of wires: two B (Bearer) channels and one D (Delta) channel. The D-channel is not presently available for customer use. BRI Service is available in non-measured or measured rated options.

B (Bearer) Channel

The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

Clear Channel Capability

The capability to transport 64 kbps over a channel with no constraint on the quantity or on the sequence of bits.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

14.1 ISDN-BRI SERVICE [1] (Cont'd)

(C)

B. Definitions (Cont'd)

D (Delta) Channel

The D-channel carries signaling and/or packet data information at speeds up to 16 kbps on BRI from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability. The D-channel is not presently available for customer use.

Loop Extension Charge

The charge that applies in those cases where the distance from the Central Office exceeds 18 kilofeet or where the signaling is weak.

C. Terms and Conditions

1. General

- a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.
- b. The customer is responsible for providing compatible premises equipment in order to utilize ISDN Service. All customer provided equipment used to interface with ISDN Service is required to conform with the Technical Reference Specification as used by the Company and found in the following technical references:

National ISDN Generic Guidelines for ISDN Terminal  
Equipment on Basic Rate Interface SR-NWT-00266

Generic Guidelines for ISDN Terminal Equipment on  
Basic Access Interfaces SR-NWT-001953

- c. It is the responsibility of the customer to provide a suitable supply of commercial power, including outlets, when and where the Company requires it for the operation of any equipment on the customer's premises. Such outlets shall be dedicated to the Company's use and be separately fused.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

14.1 ISDN-BRI SERVICE [1] (Cont'd)

(C)

C. Terms and Conditions (Cont'd)

1. General (Cont'd)

- d. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable) and CPE not owned by the Company, used in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN service.
- e. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized of ISDN Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- f. The customer shall reimburse the Company for all costs incurred to redesign ISDN service due to changes caused by CPE and wiring (including riser cable) not owned by the Company. Should ISDN service fail due to CPE and inside wiring (including riser cable) not owned by the Company or due to power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind.
- g. The Company shall terminate ISDN Service at the Company's demarcation point, at which point the customer accepts responsibility for the service.
- h. Initial installation of ISDN service includes two (2) hours of labor to the demarcation point, installations exceeding the two hour limit will incur time and material charges. In addition, time and material charges (if applicable) will be applied for all work performed beyond the demarcation point.
- i. A minimum service period of three months is required for each ISDN Service system installed.
- j. Suspension of ISDN (Vacation Number Reservation) is not permitted.
- k. Call Detail is not available with ISDN Service.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

14.1 ISDN-BRI SERVICE [1] (Cont'd)

(C)

C. Terms and Conditions (Cont'd)

1. General (Cont'd)

- i. One directory listing will be provided with each BRI Service. Additional directory listings will be furnished subject to the rates and conditions specified in the Directory Service section of this Price List.
- m. The two B-channels for BRI service may be bonded together to allow a larger bandwidth connection. When the bonding occurs, usage will be measured and charged as if each of the B-channels were being used separately.
- n. ISDN lines are powered locally from the customer's premises. In the event of a power outage at the customer's premises, emergency 911 service will not function on ISDN lines. The customer will need to subscribe to a Basic Access Line from the Company to receive 911 service when there is a power outage originating on the customer's CPE power source, which provides power to the ISDN system.
- o. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30 day month and shall be calculated by dividing the monthly rate for service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

14.1 ISDN-BRI SERVICE [1] (Cont'd)

(C)

C. Terms and Conditions (Cont'd)

2. Availability

- a. The rates and charges specified for BRI are applicable only to customers whose serving central office has been identified by the Company as having ISDN available. Customers whose serving central office has not been identified will have rates and charges determined on an individual case basis.
- b. Service is offered where facilities and equipment are available. BRI loop lengths may not be more than 18 kilofeet in length from the nearest ISDN capable switching center. A loop extension charge will apply in those cases where the 18 kilofeet limit is exceeded. The loop charge may also apply in circumstances where the signal is below acceptable transmission standards as determined by the Company.

A customer may combine local and ISDN service at the same premises.

The B-Voice/Circuit Switched Data channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-channels of a digital local line. The CSD mode operates at a maximum speed of 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps).

- c. Some services are not available and/or compatible with ISDN.

3. Indemnification

- a. The customer shall indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of the customer's material breach of the Tariff or Price List. Indemnification shall include, but is not limited to, costs and attorney's fees.
- b. The customer is responsible for the content of communications. Where the customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any nonparty, customer shall indemnify and hold the Company harmless.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

14.1 ISDN-BRI SERVICE [1] (Cont'd)

(C)

D. Protection of the Network

1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies facilities used in connection with provision of ISDN capabilities, such as customer provided equipment.
2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
3. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network.

The Company shall not be liable for and disclaims liability for losses that may be incurred as a result of disconnecting the service and further disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to loss, damage or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

14.1 ISDN-BRI SERVICE [1] (Cont'd)

(C)

E. Rates And Charges

1. Rate Regulations

Following are the monthly rates and nonrecurring charges for BRI service. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company tariffs.

BRI is offered in three allowance configurations; Option I - Unlimited Usage Allowance, Option II - 80 Hour Usage Allowance, and Option III - No Usage Allowance). Additional usage in excess of the prescribed allowances will incur usage charges. Usage charges as specified below will apply to both originating and terminating calls. The usage rate is applied separately for each B-channel.

2. Rates	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Option I - Unlimited Usage Allowance	\$96.91	\$125.00
Option II - 80 Hour Usage Allowance	\$57.91	\$125.00
Option III - No Usage Allowance	\$41.91	\$125.00
Usage Charges Applied to Originating and Terminating Calls (in excess of usage provided above)		Per Minute  \$0.01
		<u>Monthly Rate</u>
Loop Extension Charge Applies for weak signals or service beyond 18 kilofeet		Per Loop  \$32.00

Note: Rates do not include access to or the ability to transport data over the D-channel.

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