

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: UM 2280, Sun Country Water in Saddleback: Major Leak
Date: Tuesday, July 11, 2023 2:35:22 PM

Comments received.

D [REDACTED]

From: E W [REDACTED]
Sent: Sunday, July 9, 2023 2:02 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: UM 2280, Sun Country Water in Saddleback: Major Leak

[REDACTED]

To the PUC - The attached photo was taken on July 8, 2023 at approximately 11:00am. It shows water gushing from a broken hydrant connection on Saddleback Lane, below the SCW reservoir tank. Approximate coordinates are: 44.0979, -121.3692.

This major leak has been ongoing since a break occurred on June 12, 2023. The day after the incident, we were advised by the owner of SCW that he was waiting for parts and would make a permanent repair as soon as he obtained those parts.

As you know, we also had a 2.5 hour water outage on July 6, 2023 when SCW allowed the reservoir to run dry. Again.

Please apply pressure (no pun intended!) to help our neighborhood get these types of operational issues resolved and improve the water system's reliability.

Thank you for your continued involvement.

E W [REDACTED]

