

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: Sun Country Water Complaint - UM 2280  
**Date:** Monday, July 10, 2023 11:36:00 AM

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Comments received.

D [REDACTED]

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**From:** L [REDACTED] B [REDACTED]  
**Sent:** Wednesday, June 21, 2023 9:58 AM  
**To:** [REDACTED]  
**Subject:** Sun Country Water Complaint

[REDACTED]

From the meeting of June 5, 2023

Victoria stated that her telephone was not working. The two telephone numbers that are on their monthly billing statement have always worked for me, on a few occasions I have found one goes to voicemail, when this happens the recording states the mailbox is full.

Victorie also stated that their internet (Bend Broadband) is not working, BendBroadband was bought by TDS in 2014. Does Victoria know who is providing them service?

I believe Butch stated that he was going to pay some back taxes (property taxes?), as of this morning at 8:20 am all three properties in Saddleback have not been paid.

Victoria, as of today, still has not sent me their records regarding my bill.

I would like to see this come to some resolution, I have been dealing with SCW for a number of years and have seen no change in their business practices.

I support as of today SCW being fined \$100.00 per day. They will not pay for it anyway!

L [REDACTED] & T [REDACTED] B [REDACTED]