

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** Friday, May 19, 2023 11:34 AM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: Sun country water - UM 2280

Public comment received.

[REDACTED]

-----Original Message-----

**From:** S [REDACTED] Z [REDACTED] <[REDACTED]>  
**Sent:** Thursday, May 18, 2023 7:23 AM  
**To:** PUC PUC.PublicComments \* PUC <puc.publiccomments@puc.oregon.gov>  
**Subject:** Sun country water

Wanted to comment that the billing is irratiic and when you try to contact them for clarification there is no response. I have had to send in pictures of my meter readings to correct their meter readings were way off and in their favor. Not sure why they cannot read my meter correctly.