

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Comment Docket UM 2280
Date: Friday, May 26, 2023 11:56:03 AM

Comments received.

[REDACTED]

From: K M [REDACTED]
Sent: Saturday, May 20, 2023 8:53 AM
To: [REDACTED]
Subject: Comment Docket UM 2280

PUC folks,

I hope this finds you well.

I am writing to note a billing discrepancy with Sun Country Water.

I called them on 5/10 to discuss this discrepancy and was asked by Victoria to please email her. I sent the below email:

As I noted my bill and water meter don't seem to match.

My bill that I received yesterday notes my current meter reading at 79871 cf.

I looked at my meter and it read 71985 cf.

I sent pictures of the meter as well. I hadn't looked at my meter in a long time (years?) until one of my neighbors said they had been billed incorrectly. I have yet to hear back from Sun Country Water and I have sent 1 follow up email.

Thanks for your review and time, take care.

K M [REDACTED]
[REDACTED]
[REDACTED]