

[REDACTED]

[REDACTED]

[REDACTED]

Subject: Public Comments - Um 2280

Good morning,

The customer asked that the two emails below be submitted as public comments to UM 2280. I thought I had already forwarded this but was unable to locate an email that I had!

[REDACTED]

[REDACTED]

Subject: Re: Upper Saddleback Water Outages




Hi [REDACTED]

Your email may have gone to my spam folder, but now that I have access to the docket and can make public comments I will do so in the future. If you could forward my emails from 4/26 and today that would be wonderful.

Thanks,

W [REDACTED]


Founder – drive21

drive21
SPORTS • ENTERTAINMENT
C +1 917 660 4203
2900 NW Clearwater Drive, 1st Floor
Bend, OR 97703
drive21.com   

From: W [REDACTED] G [REDACTED] [REDACTED]

Sent: Friday, May 5, 2023 8:45 AM

[REDACTED]

Subject: Re: Upper Saddleback Water Outages




Water outage today at 7.00am, reported to Butch at 7.02am, water back on at 8.30am - but the kicker is that my wife called Butch at 8.15am to ask why the water was not back on yet, and Butch got very defensive saying there was 80lbs of pressure and everything was fine, until after much back and forth he admitted that the reservoir had run dry. He had allowed the water reservoir that serves all the houses in upper Saddleback to run dry and had not checked it.

We can't continue with these conditions.

Thanks,

[REDACTED]


Founder – *drive21*

drive21
SPORTS • ENTERTAINMENT
C +1 917 660 4203
2900 NW Clearwater Drive, 1st Floor
Bend, OR 97703
drive21.com   

On Wed, Apr 26, 2023 at 8:03 AM [REDACTED]

Water outage today at 7.15am, reported to Butch at 7.20am, water back on at 8.01am

Thanks,

W [REDACTED]


Founder – *drive21*

drive21
SPORTS • ENTERTAINMENT
C +1 917 660 4203
2900 NW Clearwater Drive, 1st Floor
Bend, OR 97703
drive21.com 