

[REDACTED]

[REDACTED]

Subject:

[REDACTED]

FW: Comment Docket UM 2280

Comments received,

From: E [REDACTED] W [REDACTED]
Sent: Thursday, May 11, 2023 9:26 PM
[REDACTED]
Subject: Comment Docket UM 2280

To the PUC, Regarding Sun Country Water in Saddleback...

I urge the PUC to appoint a regent ASAP. It's painfully clear that Sun Country Water cannot fulfill their responsibilities. The billing issues are only the tip of the iceberg. Sun Country Water is not willing and/or not able to run a properly functioning water utility. Examples include:

- Over \$43,000 in unpaid taxes
- Over \$100,000 in personal and business debts related to the water system in Saddleback
- Poor system maintenance practices
- Multiple missed commitments on getting the Silverado backup well operational again for almost 2 years
- Multiple operational issues with the cistern on Saddleback Lane
- Multiple water outages for clusters of residents in Saddleback
- Marginal responsiveness to PUC demands and filings

Please provide regency oversight of this company.

Thank you.

E [REDACTED] W [REDACTED]