



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)  
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR  
Statute  
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

**Avista Corp.**

1411 East Mission, P.O. Box 3727  
Spokane, Washington 99220-0500  
Telephone 509-489-0500  
Toll Free 800-727-9170

January 19, 2024

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Salem, OR 97301-3612

**Re: RG 100 – Avista Utilities LIRAP Quarterly Report**

Filing Center:

Avista Corporation, dba Avista Utilities (Avista or the Company), hereby submits, in compliance with the post-implementation actions required in Docket No. UM 1410, its Low-Income Rate Assistance Program (LIRAP) Quarterly Report (Report).

As noted in prior reporting, the reporting of administrative costs by stated deadlines continues to be an issue for some of Avista's partner Community Action Agencies (Agencies) and, as such, this quarterly data may be absent administration costs from such Agencies; any omitted data will be provided in subsequent quarterly reporting.

If you have any questions regarding this filing, please contact me at (509) 495-7839 or [jaime.majure@avistacorp.com](mailto:jaime.majure@avistacorp.com).

Sincerely,

*/s/ Jaime Majure*

Jaime Majure  
Regulatory Affairs Manager

MED Enrollments	2023-2024 PY				
	10/2023 - 12/2024	1/2024 - 3/2024	4/2024 - 6/2024	7/2024 - 9/2024	Total
OHCS*	5				5
AUTO	-				-
CSR	576				576
WEB	2,152				2,152
MAIL	7				7
Avista enrolled (excl. Auto)	2,729				2,729
<b>Total Avista Enrolled</b>	<b>2,740</b>				<b>2,740</b>
AGENCY	405				405
<b>Total Enrollments**</b>	<b>3,145</b>				<b>3,145</b>
<b>Total Active Participants**</b>	<b>8,531</b>				<b>8,531</b>

MED - "My Energy Discount" (LIRAP Bill Discount), formerly MER/My Energy Rate.

NOTE: Program Year (PY) for Avista's Low-Income Rate Assistance Program (LIRAP) is October 1, 2022 - September 30, 2023.

\* OHCS data includes both new customer enrollments as well as auto enrolled customers whose enrollment information was updated based off of information provided by OHCS.

\*\* "Total Active Participants" each quarter are cumulative customer counts. It should also be noted that any differences between "Total Enrollments" and "Total Active Participants" can also be attributed to the following: 1) auto-enrolled participants that have contacted Avista or an Agency to update their attestation are counted again under total enrollments, but are still only considered one active participant; 2) participants who no longer have service with Avista; 3) participants who have been removed from the program because they no longer qualify.

MED Billing	2023-2024 PY				
	10/2023 - 12/2024	1/2024 - 3/2024	4/2024 - 6/2024	7/2024 - 9/2024	Total
Bills	20,368				20,368
Bill Total Pre-Discount	\$ 1,585,769				1,585,769
Discount for Income Tier 0-5%	\$ (78,094)				\$ (78,094)
Discount for Income Tier 6-20%	\$ (128,598)				\$ (128,598)
Discount for Income Tier 21-40%	\$ (140,356)				\$ (140,356)
Discount for Income Tier 41-60%	\$ (82,271)				\$ (82,271)
Discount Total	\$ (429,321)				(429,321)
Bill Total Post-Discount	\$ 1,156,448				1,156,448

Average Discount	2023-2024 PY				
	10/2023 - 12/2024	1/2024 - 3/2024	4/2024 - 6/2024	7/2024 - 9/2024	Total
0-5%	\$ 54.65				\$ 54.65
6-20%	\$ 38.80				\$ 38.80
21-40%	\$ 17.36				\$ 17.36
41-60%	\$ 10.92				\$ 10.92
<b>Total</b>	<b>\$ 21.08</b>				<b>\$ 21.08</b>

Enrollments by Agency	2023-2024 PY				
	10/2023 - 12/2024	1/2024 - 3/2024	4/2024 - 6/2024	7/2024 - 9/2024	Total
ACCESS	329				329
CCNO	10				10
KLCAS	21				21
UCAN DOCO	14				14
UCAN JOCO	31				31
<b>Total</b>	<b>405</b>				<b>405</b>



