



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Avista Corp.

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Spokane, Washington 99220-0500
Telephone 509-489-0500
Toll Free 800-727-9170

July 20, 2023

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

Re: RG 100 – Avista Utilities LIRAP Quarterly Report

Filing Center:

On July 26, 2022, the Oregon Public Utility Commission (Commission) approved the filing of Avista Corporation, dba Avista Utilities (Avista or the Company) in the above-referenced docket. As part of this approval of the Company's Low-Income Rate Assistance Program (LIRAP) Bill Discount and Arrearage Assistance offerings, Avista was further directed to take several post-implementation actions. This filing is intended to be responsive to the following requirement:

4. Report on energy discount program and participant metrics by month and zip code in quarterly increments. Metrics include, but are not limited to:
 - a. Total number of customers enrolled in the program
 - b. Total dollars provided to customers, by discount tier
 - c. Average discount provided to customers, by discount tier
 - d. Dollars spent on administrative costs, by descriptive cost category
 - e. Total enrollments through Avista (does not need to be by zip code)
 - f. Total enrollments through community partners (by agency).

As noted in prior reporting, reporting administrative costs by stated deadlines continues to be an issue for some of Avista's partner Community Action Agencies (Agencies) and, as such, this Q3 data may be absent administration costs from such Agencies; any omitted data will be provided in subsequent quarterly reporting. If you have any questions regarding this filing, please contact me at (509) 495-7839 or jaime.majure@avistacorp.com.

Sincerely,

/s/ Jaime Majure

Jaime Majure
Regulatory Affairs Manager

MER Enrollments	2022-2023 PY				
	Q1	Q2	Q3	Q4	Total
OHCS Updates			560		560
AUTO	2,511	23	23		2,557
CSR	432	781	839		2,052
WEB	177	341	410		928
MAIL	8	7	114		129
Avista enrolled (excl. Auto)	617	1,129	1,923	-	3,109
Total Avista Enrolled	3,128	1,152	1,946	-	6,226
AGENCY	395	411	270		1,076
Total	3,523	1,563	2,216	-	7,302

e.

a.

MER Billing	2022-2023 PY				
	Q1	Q2	Q3	Q4	Total
Bills	5,309	10,968	14,899		31,176
Bill Total Pre-Discount	\$ 588,224	\$ 1,472,455	\$ 1,030,184		3,090,863
Discount Total	\$ (90,045)	\$ (325,233)	\$ (252,901)		(668,179)
Bill Total Post-Discount	\$ 498,180	\$ 1,147,223	\$ 777,283	\$ -	2,422,686

b.

c.

Average Discount	2022-2023 PY				
	Q1	Q2	Q3	Q4	Total
0-5%	\$ 63.86	\$ 114.57	\$ 43.40		\$ 70.66
6-20%	\$ 38.21	\$ 72.01	\$ 25.59		\$ 45.94
21-40%	\$ 20.89	\$ 32.13	\$ 13.21		\$ 20.27
41-60%	\$ 11.65	\$ 16.54	\$ 8.55		\$ 12.46
Total	\$ 16.26	\$ 29.62	\$ 16.12		\$ 21.24

f.

Enrollments by Agency	2022-2023 PY				
	Q1	Q2	Q3	Q4	Total
ACCESS	260	183	140		583
CCNO	3	11	21		35
KLCAS	57	125	61		243
UCAN DOCO	49	34	29		112
UCAN JOCO	26	58	19		103
Total	395	411	270	-	1,076

NOTE: Program Year (PY) for Avista's Low-Income Rate Assistance Program (LIRAP) is October 1, 2022-September 30, 2023
 MER - "My Energy Rate" (LIRAP Bill Discount)

**AVISTA UTILITIES LIRAP
CALCULATION OF ADMINISTRATIVE/PROGRAM EXPENDITURES**

For the Quarter Ending: **Date: Dec 2022**

Date: Mar 2023

Date: June 2023

	Date: Oct 2022				Date: Nov 2022				Date: Dec 2022				YTD LIRAP Cost					
	1st Month of Quarter LIRAP Cost	2nd Month of Quarter LIRAP Cost	3rd Month of Quarter LIRAP Cost	Quarterly LIRAP Cost	1st Month of Quarter LIRAP Cost	2nd Month of Quarter LIRAP Cost	3rd Month of Quarter LIRAP Cost	Quarterly LIRAP Cost	1st Month of Quarter LIRAP Cost	2nd Month of Quarter LIRAP Cost	3rd Month of Quarter LIRAP Cost	Quarterly LIRAP Cost						
Administration																		
Personnel Costs (Salary & Fringe)		722.94	826.86	667.81	\$	2,217.61	1,442.26	1,049.60	803.55	\$	3,295.41	726.50	576.05	553.74	\$	1,856.29	\$	7,369.31
Space Costs		544.92	442.26	363.26	\$	1,350.44	394.63	318.09	291.75	\$	1,004.47	279.14	324.65	74.48	\$	678.27	\$	3,033.18
Communications		479.36	415.79	408.36	\$	1,303.51	556.98	340.20	386.14	\$	1,283.32	218.59	627.09	-	\$	845.68	\$	3,432.51
Postage		-	-	-	\$	-	-	-	-	\$	-	-	-	-	\$	-	\$	-
Office Supplies		18.35	23.82	67.43	\$	109.60	243.50	85.49	53.68	\$	382.67	62.68	38.27	116.73	\$	217.68	\$	709.95
Printing/Copying		2.52	-	-	\$	2.52	-	-	-	\$	-	-	-	-	\$	-	\$	2.52
Mileage/Travel		299.11	1.19	1.19	\$	301.49	3.98	3.86	3.49	\$	11.33	2.49	2.49	7.59	\$	12.57	\$	325.39
Registration/Dues		-	-	-	\$	-	-	-	-	\$	-	-	-	-	\$	-	\$	-
Training		-	-	-	\$	-	-	-	-	\$	-	-	-	-	\$	-	\$	-
Professional Fees		6.29	6.29	6.29	\$	18.87	20.98	20.32	18.36	\$	59.66	13.11	13.11	39.99	\$	66.21	\$	144.74
General Expenses		200.68	4,042.38	4,053.87	\$	8,296.93	3,061.62	2,271.72	3,356.92	\$	8,690.26	2,651.56	2,611.99	1.27	\$	5,264.82	\$	22,252.01
Total Administration		2,274.17	\$5,758.59	\$5,568.21	\$	13,600.97	\$5,723.95	\$4,089.28	\$4,913.89	\$	14,727.12	\$3,954.07	\$4,193.65	\$793.80	\$	8,941.52	\$	37,269.61
Program Support																		
Personnel Costs (Salary & Fringe)		2,101.40	1,819.35	1,520.92	\$	5,441.67	2,102.89	2,357.46	1,596.85	\$	\$6,057.20	1,141.72	1,459.10	2,286.44	\$	4,887.26	\$	16,386.13
Space Costs		384.72	45.45	30.15	\$	460.32	88.93	100.80	72.81	\$	262.54	51.49	53.94	157.03	\$	262.46	\$	985.32
Communications		2,111.91	-	-	\$	2,111.91	-	1,330.15	167.70	\$	1,497.85	-	-	-	\$	-	\$	3,609.76
Postage		-	-	1,263.55	\$	1,263.55	-	1,263.55	1,762.51	\$	3,026.06	-	-	-	\$	-	\$	4,289.61
Office Supplies		51.64	51.64	51.64	\$	154.92	172.35	774.81	150.81	\$	1,097.97	107.72	107.72	328.54	\$	543.98	\$	1,796.87
Printing/Copying		-	-	-	\$	-	-	-	-	\$	-	-	-	-	\$	-	\$	-
Mileage/Travel		-	-	-	\$	-	-	-	-	\$	-	-	-	-	\$	-	\$	-
Professional Fees		1,387.50	-	-	\$	1,387.50	-	-	-	\$	-	-	-	-	\$	-	\$	1,387.50
General Expenses		7.04	22.78	143.12	\$	172.94	6.21	78.95	5.43	\$	91.59	3.88	3.88	11.83	\$	19.59	\$	19.59
Agency Admin Allocations		1,230.39	3,995.10	7,549.76	\$	12,775.25	7,439.82	6,636.19	7,749.01	\$	21,825.02	5,220.50	3,022.19	1,210.51	\$	9,453.20	\$	44,053.47
Total Program Support		7,274.60	\$5,934.32	\$10,559.14	\$	23,768.06	9,810.20	\$12,541.91	\$11,505.12	\$	\$33,766.64	6,525.31	4,646.83	\$3,994.35	\$	\$15,166.49	\$	\$72,508.66
Total Administration and Program Support Expe		\$9,548.77	\$11,692.91	\$16,127.35	\$	\$37,369.03	\$15,534.15	\$16,631.19	\$16,419.01	\$	\$48,493.76	\$10,479.38	\$8,840.48	\$4,788.15	\$	\$24,108.01	\$	\$109,970.80