

ZiPLY Fiber  
4155 SW Cedar Hills Blvd,  
Beaverton, OR 97005  
Jessica Epley  
M. (503) 431-0458  
jessica.epley@ziPLY.com



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September 26, 2022

Sent via electronic mail to [puc.filingcenter@state.or.us](mailto:puc.filingcenter@state.or.us)

Attn: Filing Center  
Oregon Public Utilities Commission  
201 High Street S.E., Suite 100  
Salem, Oregon 97301

Re: Advice No. 2022-6 for ZiPLY Fiber Northwest, LLC dba ZiPLY Fiber

Dear Filing Center:

ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber, hereby submits the attached revisions to OR Statewide Price List No. 2 with an effective date of October 2, 2022.

The purpose of the filing is to increase the rate of directory assistance calls as well as to increase the rate of feature packages associated with residential lines. Certain package prices have been updated to reflect this increase as well as standalone feature packs. Customers were notified of the increases on September 1, 2022.

The following sheets are included in this filing:

Statewide Pricelist No. 2  
Section 2, 2<sup>nd</sup> Revised Sheet 2  
Section 2, 2<sup>nd</sup> Revised Sheet 28  
Section 2, 2<sup>nd</sup> Revised Sheet 31  
Section 2, 2<sup>nd</sup> Revised Sheet 33  
Section 2, 2<sup>nd</sup> Revised Sheet 35  
Section 4, 1<sup>st</sup> Revised Sheet 2  
Section 4, 1<sup>st</sup> Revised Sheet 3  
Section 16, 1<sup>st</sup> Revised Sheet 2

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

A handwritten signature in black ink, appearing to read 'JEpley', with a long horizontal stroke extending to the right.

Jessica Epley  
VP - Regulatory & External Affairs

[ziplyfiber.com](http://ziplyfiber.com)

## 2. PACKAGED/BUNDLED SERVICES

<p>Regional Calling Value or Regional Essentials is not available:</p> <ul style="list-style-type: none"> <li>with any other package or bundled offering on the same line;</li> <li>with ISDN service;</li> <li>with affiliate discounts;</li> <li>with optional toll discount calling plans</li> </ul>										
<p>Feature Package <sup>12</sup></p> <p>The Feature Package for Regional Essentials will automatically be provided to customers newly subscribing to Regional Essentials on or after April 18, 2010. Customers subscribing to Regional Essentials prior to April 18, 2010 will be eligible to receive the Feature Package upon customer request.</p>										
<p>If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package. Additionally, if the customer requests the removal of any of the individual features included in the Feature Package, the entire feature package will be removed.</p>										
<p><b>4. Rates</b></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 70%;"></th> <th style="text-align: right; width: 20%;">Monthly Rate <sup>13</sup></th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td>Regional Calling Value</td> <td style="text-align: right;">\$35.04 <sup>12</sup></td> <td style="text-align: center;">(l)</td> </tr> <tr> <td>Regional Essentials</td> <td style="text-align: right;">37.04</td> <td style="text-align: center;">(l)</td> </tr> </tbody> </table>		Monthly Rate <sup>13</sup>		Regional Calling Value	\$35.04 <sup>12</sup>	(l)	Regional Essentials	37.04	(l)	
	Monthly Rate <sup>13</sup>									
Regional Calling Value	\$35.04 <sup>12</sup>	(l)								
Regional Essentials	37.04	(l)								

<sup>12</sup> Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Northwest Fiber, LLC Post Rates, Terms and Conditions.

<sup>13</sup> Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

## 2. PACKAGED/BUNDLED SERVICES

<p>I. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials while they are away, a minimum of one (1) month and up to nine (9) months in a rolling year for a reduced rate.</p> <p>(1) Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.</p>													
<p>(2) A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.</p>													
<p>(3) The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.</p>													
<p>(4) Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.</p>													
<p>(5) The cost of the service includes the Subscriber Line Charge.</p>													
<p>(6) This service does not change any other terms and conditions of the product.</p>													
<p>(7) Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.</p>													
<p>(8) The Federal Subscriber Line Charge is included in the monthly rate.</p>													
<p>(9) All applicable taxes and surcharges apply.</p>													
<p><b>3. Rates</b></p>													
<p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>													
<p>b. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section IV apply to the installation of individual components of the package.</p>													
<p>c. Digital Phone Essentials package is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Digital Phone Essentials</td> <td style="text-align: right;">\$26.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td style="text-align: left;">Feature Package</td> <td style="text-align: right;">6.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td style="text-align: left;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> <td></td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Essentials	\$26.99	(1)	Feature Package	6.99	(1)	Stay Connected Seasonal Offering	9.99		
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Stay Connected Seasonal Offering	9.99												

## 2. PACKAGED/BUNDLED SERVICES

<p>c. Digital Phone Unlimited package is provided at the following rates:</p>	<p><u>Monthly Rate</u></p>															
Digital Phone Unlimited	\$36.99	(l)														
Feature Package	6.99	(l)														
Stay Connected Seasonal Offering	9.99															
<b>N. <u>Digital Phone Unlimited (Challenger)</u></b>																
<p>1. <i>General</i></p> <p>The Digital Phone Unlimited (Challenger) Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p>																
<p>a. Basic Package</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Local Exchange Network Access Line</td> <td style="width: 50%;">Caller ID Number Only</td> </tr> <tr> <td>Unlimited Extended Area Service Call Waiting ID</td> <td>Call Waiting/Cancel Call Waiting</td> </tr> </table>			Local Exchange Network Access Line	Caller ID Number Only	Unlimited Extended Area Service Call Waiting ID	Call Waiting/Cancel Call Waiting										
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<p>b. Feature Package</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">*66 Busy Number Redial</td> <td style="width: 50%;">Basic Call Forward</td> </tr> <tr> <td>*69 Call Return</td> <td>Speed Call 8 <sup>46</sup></td> </tr> <tr> <td>Anonymous Call Block/Rejection</td> <td>Distinctive Ring</td> </tr> <tr> <td>Call Forward No Answer</td> <td>3-Way Calling</td> </tr> <tr> <td>Selective Call Forward</td> <td>Call Forward Busy/No Answer</td> </tr> <tr> <td>Selective Call Acceptance</td> <td>Selective Call Rejection</td> </tr> <tr> <td>Priority Call</td> <td></td> </tr> </table>			*66 Busy Number Redial	Basic Call Forward	*69 Call Return	Speed Call 8 <sup>46</sup>	Anonymous Call Block/Rejection	Distinctive Ring	Call Forward No Answer	3-Way Calling	Selective Call Forward	Call Forward Busy/No Answer	Selective Call Acceptance	Selective Call Rejection	Priority Call	
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Selective Call Acceptance	Selective Call Rejection															
Priority Call																
<p>2. <i>Regulations</i> <sup>47</sup></p>																
<p>a. The package is available only where facilities and operating systems are available and technically feasible.</p>																
<p>b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.</p>																
<p>c. When the customer disconnects any component of the package, the remaining components of the package will be billed at their individually tariffed and/or Price Listed rates.</p>																

<sup>46</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

<sup>47</sup> No discounts will be given to subscribers that do not use all the features or have some features turned off.

## 2. PACKAGED/BUNDLED SERVICES

<p>3. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>															
<p>b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.</p>															
<p>c. Digital Phone Unlimited (Challenger) package is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right; border-bottom: 1px solid black;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Digital Phone Unlimited (Challenger)</td> <td style="text-align: right;">\$26.99</td> <td style="text-align: right;">(l)</td> </tr> <tr> <td style="text-align: left;">Feature Package</td> <td style="text-align: right;">6.99</td> <td style="text-align: right;">(l)</td> </tr> <tr> <td style="text-align: left;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> <td></td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Unlimited (Challenger)	\$26.99	(l)	Feature Package	6.99	(l)	Stay Connected Seasonal Offering	9.99				
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Digital Phone Unlimited (Challenger)	\$26.99	(l)													
Feature Package	6.99	(l)													
Stay Connected Seasonal Offering	9.99														
<p>O. <u>Digital Phone Unlimited Plus (Challenger)</u></p> <p>1. <i>General</i></p> <p>The Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two (2) flat-rate residential one-party service access lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p> <p>a. Basic Bundle</p> <p style="margin-left: 40px;">Two Flat Rate Access Lines Unlimited Extended Area Service Call Waiting ID Caller ID Name Only Call Waiting/Cancel Call Waiting</p>															
<p>b. Feature Package</p> <table style="margin-left: 40px; border: none;"> <tr> <td style="width: 50%;">Call Waiting/Cancel Call Waiting</td> <td style="width: 50%;">Basic Call Forward</td> </tr> <tr> <td>*66 Busy Number Redial</td> <td>Speed Call 8<sup>48</sup> or 30</td> </tr> <tr> <td>*69 Call Return</td> <td>Distinctive Ring</td> </tr> <tr> <td>Anonymous Call Block/Rejection</td> <td>3-Way Calling</td> </tr> <tr> <td>Call Forward No Answer</td> <td>Call Forward Busy</td> </tr> <tr> <td>Selective Call Forward</td> <td>Anonymous Call Block/Rejection</td> </tr> <tr> <td>Selective Call Acceptance</td> <td>Priority Call</td> </tr> </table>	Call Waiting/Cancel Call Waiting	Basic Call Forward	*66 Busy Number Redial	Speed Call 8 <sup>48</sup> or 30	*69 Call Return	Distinctive Ring	Anonymous Call Block/Rejection	3-Way Calling	Call Forward No Answer	Call Forward Busy	Selective Call Forward	Anonymous Call Block/Rejection	Selective Call Acceptance	Priority Call	
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Call Forward No Answer	Call Forward Busy														
Selective Call Forward	Anonymous Call Block/Rejection														
Selective Call Acceptance	Priority Call														

<sup>48</sup> This evidence offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

## 2. PACKAGED/BUNDLED SERVICES

<p>h. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.</p>													
<p>4. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.</p>													
<p>b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.</p>													
<p>c. Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right; border-bottom: 1px solid black;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="padding-left: 40px;">Digital Phone Unlimited Plus (Challenger)</td> <td style="text-align: right;">\$26.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td style="padding-left: 40px;">Feature Package</td> <td style="text-align: right;">6.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td style="padding-left: 40px;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> <td></td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Unlimited Plus (Challenger)	\$26.99	(1)	Feature Package	6.99	(1)	Stay Connected Seasonal Offering	9.99		
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Digital Phone Unlimited Plus (Challenger)	\$26.99	(1)											
Feature Package	6.99	(1)											
Stay Connected Seasonal Offering	9.99												
<p>P. <u>OneVoice</u></p> <p>1. <i>Applicability</i></p> <p style="padding-left: 20px;">Applicable to Single-party Business Flat rate service.</p>													
<p>2. <i>Territory</i></p> <p style="padding-left: 20px;">Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing OneVoice Service as said exchanges are defined on the maps contained in Network Access Services Tariff No. 18.</p>													
<p>3. <i>General</i></p> <p style="padding-left: 20px;">OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.</p> <p>a. Basic Bundle</p> <table style="margin-left: 40px; border: none;"> <tr> <td style="padding-right: 20px;">Single Party Flat Rate Access Line</td> <td>Anonymous Call Block</td> </tr> <tr> <td>Call Forwarding Busy/No Answer</td> <td>Call Forward</td> </tr> <tr> <td>Unlimited Extended Area Service</td> <td>Multi-line Hunting</td> </tr> <tr> <td>Call Waiting/Cancel Call Waiting</td> <td>3-Way Calling</td> </tr> <tr> <td>Caller ID</td> <td></td> </tr> </table>	Single Party Flat Rate Access Line	Anonymous Call Block	Call Forwarding Busy/No Answer	Call Forward	Unlimited Extended Area Service	Multi-line Hunting	Call Waiting/Cancel Call Waiting	3-Way Calling	Caller ID				
Single Party Flat Rate Access Line	Anonymous Call Block												
Call Forwarding Busy/No Answer	Call Forward												
Unlimited Extended Area Service	Multi-line Hunting												
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Caller ID													

## 4. DIRECTORY AND OPERATOR SERVICES

<p>c. Rates</p>	<p><u>Charge</u></p>	
Each call to Directory Assistance	\$2.00	(l)
Each listing requested from the Directory Assistance operator with the assistance from a long distance operator, is subject to the rates shown above, plus a surcharge of:	.50	
<p>2. <i>Directory Assistance Plus</i></p>		
<p>a. General</p> <p>Directory Assistance Plus provides an incoming Directory Assistance customer requesting an intraLATA number, when available, a mechanized announcement offering call completion to the listed number requested.</p>		
<p>b. Conditions</p> <p>Directory Assistance Plus provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer). Charge is incurred only for answered calls.</p>		
<p>The mechanized announcement will instruct the caller that for an additional charge he may have his call automatically completed by depressing a specific digit on the touch-tone key pay. All completed calls will be charged the Directory Assistance Plus surcharge. Customers may request blocking of Directory Assistance Plus calls originating from their telephone lines by contacting the Local Company business office.</p>		
<p>Directory Assistance Plus charges will be applicable to persons with a visual, physical, or reading handicap.</p>		
<p>Directory Assistance Plus will only be furnished where facilities and operating conditions permit.</p>		
<p>Directory Assistance Plus will not be provided to the following services:</p> <ul style="list-style-type: none"> <li>800/866/877/888 Service</li> <li>976 Service</li> <li>900 Service</li> <li>Public Access Line (PAL) Service for Customer-Provided Equipment (CPE)</li> <li>Feature Group A Service</li> </ul>		
<p>This service is furnished solely for the telephone calling purposes of the caller.</p>		



#### 4. DIRECTORY AND OPERATOR SERVICES

Provisions concerning limitations of liability and allowance for interruption of service are as set forth in General Regulations, Section III, of the Network Access Services Tariff No. 18.		
This offering provides call completion on a Local Access and Transport Area (LATA) basis.		
When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Assistance Plus), the rate shown below will apply per call. The Directory Assistance Plus rate is in addition to any applicable Directory Assistance and/or IntraLATA local or toll charges.		
Calls will be completed on a sent paid basis.		
Person, collect, conference, third number or any other calls requiring operator handling, are not included.		
Directory Assistance Plus is not subject to optional calling plan discounts. However, the usage associated with a call completed via Directory Assistance Plus will be subject to any applicable discounts.		
c. Rates	<u>Each call completed</u>	
Directory Assistance Plus	\$2.00	(1)
<b>3. National Directory Assistance/Customer Name and Address Service</b>		
a. General	National Directory Assistance (NDA) provides customers with directory listings from the Company's directory assistance database. This database makes all Company listings available to any Company operator along with national listings from other directory assistance provider database(s). National Directory Assistance is available to business, government and residence customers who request directory assistance listings outside their Local Access Transport Area (LATA).	
NDA also provides listings for Company 1-800/866/877/888 and Company local emergency numbers. A separate feature is also available, Customer Name and Address (CNA), a reverse search feature allowing the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.		
b. Conditions	The customer will receive a maximum of two (2) listings per call, i.e., two (2) NDA numbers, one (1) NDA number and one CNA listing or two (2) CNA listings.	
Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in Section V.		

**16. GRANDFATHERED SERVICES**

<b>B. <u>Basic Feature Pack</u></b>		
	<u>Monthly Rate</u>	
Basic Feature Pack <sup>238</sup>	\$12.95	(l)
A fixed package of services for residential customers which includes:		
<ul style="list-style-type: none"> <li>Call Waiting/Cancel Call Waiting</li> <li>Caller ID Name and Number</li> <li>Automatic Call Return (*69)</li> <li>Three-Way Calling</li> <li>Call Block</li> </ul>		
<b>C. <u>Complete Feature Pack</u></b>		
	<u>Monthly Rate</u>	
Complete Feature Pack <sup>238</sup>	\$18.95	(l)
A fixed package of services for residential customers which includes:		
<ul style="list-style-type: none"> <li>Anonymous Call Block</li> <li>Automatic Busy Redial (*66)</li> <li>Automatic Call Return (*69)</li> <li>Call Block</li> <li>Call Forwarding-Variable</li> <li>Call Waiting/Cancel Call Waiting</li> <li>Caller ID Name and Number</li> <li>Distinctive Ring</li> <li>Special Call Acceptance</li> <li>Special Call Forwarding</li> <li>Speed Calling 30 Numbers</li> <li>Three-Way Calling</li> <li>VIP Alert</li> </ul>		
<b>D. <u>Customized Multi-line Telephone Service – I</u></b>		
	<u>Monthly Rate</u>	
Customized Multi-line Telephone Service – I <sup>239, 240</sup> each line	\$3.75	
<ul style="list-style-type: none"> <li>Three-Way Calling</li> <li>Call Waiting/Cancel Call Waiting</li> <li>Speed Calling – Eight Number Capacity</li> </ul>		

<sup>238</sup> Offering is limited to existing customers as of April 12, 2000.

<sup>239</sup> No new service offered after July 1, 1988.

<sup>240</sup> Offer available to residence customers only.