

**OREGON PUBLIC UTILITY COMMISSION
INTEROFFICE CORRESPONDENCE**

DATE: January 25, 2023

TO: File through Bryan Conway and Marc Hellman

FROM: Joseph Bartholomew

SUBJECT: ZIPLY FIBER NORTHWEST, LLC dba ZIPLY FIBER:
(Docket No. PL 212/Advice No. 2022-6) Increases monthly rates for directory assistance and feature packages associated with residential lines as well as two Grandfathered Services in Statewide Pricelist No. 2.

I have reviewed this filing and recommend that an acknowledgement letter be sent. With this filing, Ziplly Fiber Northwest, LLC (Ziplly NW or Company) proposes to increase rates for directory assistance and feature packages associated with residential lines. The filing was submitted on September 26, 2022, with an effective date of October 2, 2022.

Applicable Rule or Law

Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service. Ziplly NW is also regulated under a Price Plan pursuant to ORS 759.255.¹

Pursuant to Section 4.q. of the Price Plan, the Company may combine any regulated telecommunications service with any other service(s) to offer Packages and Bundles, which may include PLBS and Extended Area Service (EAS). All regulated telecommunications services offered as part of a package or bundle must remain separately available for purchase, and the package or bundle price may not exceed the sum of the stand-alone retail prices of the included services.

Section 9.b of the Price Plan requires Ziplly NW to provide 30-day notice of price increases to customers subscribing to the service. Retail customer notices may be made by bill message, including notice to customers receiving electronic bills. Section 9.a also requires price list changes to be filed with the Commission at least one day prior to the effective date of the change.

¹ See Order Nos. 18-303 and 19-038 in Docket No. UM 1895.

Analysis

With this filing, ZiPLY NW implements the following rate increases.

Packaged/Bundled Services	Old Rate	New Rate	Incr. (\$)
Regional Calling Value	\$30.04	\$35.04	\$5.00
Regional Essentials	\$32.04	\$37.04	\$5.00
Digital Phone Essentials	\$21.99	\$26.99	\$5.00
Feature Package	\$4.99	\$6.99	\$2.00
Digital Phone Unlimited	\$31.99	\$36.99	\$5.00
Feature Package	\$4.99	\$6.99	\$2.00
Digital Phone Unlimited (Challenger)	\$21.99	\$26.99	\$5.00
Feature Package	\$4.99	\$6.99	\$2.00
Digital Phone Unlimited Plus (Challenger)	\$21.99	\$26.99	\$5.00
Feature Package	\$4.99	\$6.99	\$2.00
Directory And Operator Services			
Each call to Directory Assistance	\$.35	\$2.00	\$1.65
Directory Assistance Plus	\$.35	\$2.00	\$1.65
Grandfathered Services			
Basic Feature Pack	\$10.95	\$12.95	\$2.00
Complete Feature Pack	\$16.95	\$18.95	\$2.00

These changes comply with the terms of the Price Plan and the Company provided analyses demonstrating that the proposed rates do not exceed the sum of the stand-alone retail prices of the included services for each affected Package and Bundle. For example, each individual service for Digital Phone Unlimited costs the Consumer \$41.49 and the package costs the consumer \$36.99, \$4.50 less than the stand alone price for each service. The included services remain separately available for purchase on a standalone basis.

The filing was submitted at least one day prior to the effective date of the change. The Company states that customers were notified of the increases on September 1, 2022, with an effective date of October 2, 2022.

Conclusion

This filing complies with applicable laws and Commission orders. The filing should be

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allowed to become effective, and an acknowledgement letter should be sent. No further action is necessary.

ZiPLY NW.PL 212.Rate Increase.MTF