



Oregon

Tina Kotek, Governor

Public Utility Commission

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Salem, OR 97301-3398

Mailing Address: PO Box 1088

Salem, OR 97308-1088

503-373-7394

May 30, 2023



BY EMAIL

ZIPLY FIBER NORTHWEST, LLC

jessica.epley@ziply.com

RE: Advice No. 2022-1

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as ADV 1388. A receipted copy of the acknowledged sheets in your advice filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

IV. LOCAL SERVICE NETWORK ACCESS RATES

LOCAL SERVICE OPTIONS - BASIC CALLING SERVICE ²		
Basic Calling Service consists of basic access to the network coupled with usage-based pricing of outgoing local calls (local exchange & EAS). The rates found under items 1. and 2. are applicable to Basic Calling Service for all Rate Zones.		
1. NETWORK ACCESS CHARGE		
RESIDENCE SERVICE	RATE PER MONTH	
One-Party	\$13.82 ³	(1)
2. MEASURED USAGE RATES		
Please refer to Measured Usage Rate Schedule found on Sheet 11 in this section. Rates for Zone 0 and Zone 1 apply. Conditions applicable to Measured Usage Rates appear on Sheet 8 in this section.		

² Available only where facilities and conditions permit.

³ The above rate does not include the Oregon Telephone Assistance Program (OTAP) and Federal Support Credit for the single line, which serves the customer's principal residence. (See Section IV, Lifeline Service).

IV. LOCAL SERVICE NETWORK ACCESS RATES

LOCAL SERVICE OPTIONS - COMMUNITY CALLING SERVICE ⁴		
Community Calling Service consists of basic access to the network coupled with premium flat rate pricing for local exchange calling and usage-based pricing for all EAS calling. The rates found under items 1. and 2. are applicable to Community Calling Service.		
1.	NETWORK ACCESS AND LOCAL EXCHANGE USAGE CHARGE	
	RESIDENCE SERVICE	RATE PER MONTH
	One-Party	\$19.35 ⁵
2.	MEASURED USAGE RATES	
Please refer to Measured Usage Rate Schedule found on Sheet 11 in this section. Measured Usage Rate for Zone 1 will apply. Conditions applicable to Measured Usage Rates appear on Sheet 8 in this section.		
		(l)

⁴ Available only where facilities and conditions permit.

⁵ The above rate does not include the Oregon Telephone Assistance Program (OTAP) and Federal Support Credit for the single line, which serves the customer's principal residence. (See Section IV, Lifeline Service).

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**IV. LOCAL SERVICE
NETWORK ACCESS RATES**

LOCAL SERVICE OPTIONS - PREMIUM CALLING SERVICE		
NETWORK ACCESS AND LOCAL EXCHANGE USAGE CHARGE		
The Network Access and Local Exchange Usage Charge is a premium flat rate charge for access to the network along with unlimited calling within the customer's own exchange. This charge applies to Premium Calling Service. The following rates do not include the flat rate EAS Usage Charge.		
RESIDENCE SERVICE	RATE PER MONTH	
One-Party	\$19.75 ⁶	(1)

⁶ The above rate does not include the Oregon Telephone Assistance Program (OTAP) and Federal Support Credit for the single line, which serves the customer's principal residence. (See Section IV, Lifeline Service).

2. PACKAGED/BUNDLED SERVICES

<p>Regional Calling Value or Regional Essentials is not available:</p> <ul style="list-style-type: none"> with any other package or bundled offering on the same line; with ISDN service; with affiliate discounts; with optional toll discount calling plans 										
<p>Feature Package ¹²</p> <p>The Feature Package for Regional Essentials will automatically be provided to customers newly subscribing to Regional Essentials on or after April 18, 2010. Customers subscribing to Regional Essentials prior to April 18, 2010 will be eligible to receive the Feature Package upon customer request.</p>										
<p>If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package. Additionally, if the customer requests the removal of any of the individual features included in the Feature Package, the entire feature package will be removed.</p>										
<p>4. <i>Rates</i></p> <table border="0" style="width: 100%;"> <thead> <tr> <th style="width: 70%;"></th> <th style="text-align: right;">Monthly Rate ¹³</th> <th></th> </tr> </thead> <tbody> <tr> <td>Regional Calling Value</td> <td style="text-align: right;">\$33.04 ¹²</td> <td style="text-align: right;">(l)</td> </tr> <tr> <td>Regional Essentials</td> <td style="text-align: right;">35.04</td> <td style="text-align: right;">(l)</td> </tr> </tbody> </table>		Monthly Rate ¹³		Regional Calling Value	\$33.04 ¹²	(l)	Regional Essentials	35.04	(l)	
	Monthly Rate ¹³									
Regional Calling Value	\$33.04 ¹²	(l)								
Regional Essentials	35.04	(l)								

¹² Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Northwest Fiber, LLC Post Rates, Terms and Conditions.

¹³ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

2. PACKAGED/BUNDLED SERVICES

b. Regional Calling Plan includes the following services: (1) The services listed above under Local Calling																
(2) Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)																
(3) Anonymous Call Block/Rejection																
3. Conditions Local Calling Plan Local Calling Plan Plus, Regional Calling Plan, or Regional Calling Extra is only available on flat-rated single-line residential service.																
Choices or combinations of Calling Services are subject to availability.																
Local Calling Plan Local Calling Plan Plus, Regional Calling Plan, or Regional Calling Extra is not available: <ul style="list-style-type: none"> - with any other package or bundled offering on the same line; - with ISDN service 																
Regional Calling Plan, or Regional Calling Extra is not available for grandfathered foreign exchange customers.																
4. Rates <table style="width: 100%; margin-top: 10px;"> <thead> <tr> <th style="width: 70%;"></th> <th style="text-align: right; width: 20%;">Monthly Rate ²⁹</th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td>Regional Calling Extra</td> <td style="text-align: right;">\$52.95</td> <td style="text-align: center;">(l)</td> </tr> <tr> <td>Regional Calling Plan</td> <td style="text-align: right;">47.95</td> <td style="text-align: center;">(l)</td> </tr> <tr> <td>Local Calling Plan Plus</td> <td style="text-align: right;">35.95</td> <td style="text-align: center;">(l)</td> </tr> <tr> <td>Local Calling Plan</td> <td style="text-align: right;">32.95</td> <td style="text-align: center;">(l)</td> </tr> </tbody> </table>		Monthly Rate ²⁹		Regional Calling Extra	\$52.95	(l)	Regional Calling Plan	47.95	(l)	Local Calling Plan Plus	35.95	(l)	Local Calling Plan	32.95	(l)	
	Monthly Rate ²⁹															
Regional Calling Extra	\$52.95	(l)														
Regional Calling Plan	47.95	(l)														
Local Calling Plan Plus	35.95	(l)														
Local Calling Plan	32.95	(l)														
<u>F. Unlimited Dial Tone (DTL) Package for Business and Custom Line Telephone Service for Business</u>																
1. General Unlimited DTL and Custom Line Telephone Service are optional business flat-rated usage packages with a network access line, calling features and Voice Messaging offered for a one (1) year or three (3) year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.																

²⁹ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

2. PACKAGED/BUNDLED SERVICES

<p>I. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials while they are away, a minimum of one (1) month and up to nine (9) months in a rolling year for a reduced rate.</p> <p>(1) Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.</p>									
<p>(2) A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.</p>									
<p>(3) The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.</p>									
<p>(4) Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.</p>									
<p>(5) The cost of the service includes the Subscriber Line Charge.</p>									
<p>(6) This service does not change any other terms and conditions of the product.</p>									
<p>(7) Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.</p>									
<p>(8) The Federal Subscriber Line Charge is included in the monthly rate.</p>									
<p>(9) All applicable taxes and surcharges apply.</p>									
<p>3. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>									
<p>b. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section IV apply to the installation of individual components of the package.</p>									
<p>c. Digital Phone Essentials package is provided at the following rates:</p> <table data-bbox="360 1423 1339 1581"> <thead> <tr> <th></th> <th style="text-align: right;"><u>Monthly Rate</u></th> </tr> </thead> <tbody> <tr> <td>Digital Phone Essentials</td> <td style="text-align: right;">\$24.99</td> </tr> <tr> <td>Feature Package</td> <td style="text-align: right;">4.99</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> </tr> </tbody> </table>		<u>Monthly Rate</u>	Digital Phone Essentials	\$24.99	Feature Package	4.99	Stay Connected Seasonal Offering	9.99	(l)
	<u>Monthly Rate</u>								
Digital Phone Essentials	\$24.99								
Feature Package	4.99								
Stay Connected Seasonal Offering	9.99								

2. PACKAGED/BUNDLED SERVICES

<p>M. <u>Digital Phone Unlimited</u></p> <p>1. <i>General</i></p> <p>The Digital Phone Unlimited Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p> <p>a. Basic Package</p> <table border="0"> <tr> <td>One-Party Network Access Line</td> <td>Call Waiting ID</td> </tr> <tr> <td>Unlimited Extended Area Service</td> <td>Speed Call 8 ⁴⁵</td> </tr> <tr> <td>*66 Busy Number Redial</td> <td>*69 Call Return</td> </tr> <tr> <td>Caller ID Number Only</td> <td>Call Waiting/Cancel Call Waiting</td> </tr> </table>	One-Party Network Access Line	Call Waiting ID	Unlimited Extended Area Service	Speed Call 8 ⁴⁵	*66 Busy Number Redial	*69 Call Return	Caller ID Number Only	Call Waiting/Cancel Call Waiting	(C)				
One-Party Network Access Line	Call Waiting ID												
Unlimited Extended Area Service	Speed Call 8 ⁴⁵												
*66 Busy Number Redial	*69 Call Return												
Caller ID Number Only	Call Waiting/Cancel Call Waiting												
<p>b. Feature Package</p> <table border="0"> <tr> <td>Basic Call Forward</td> <td>3-Way Calling</td> </tr> <tr> <td>Distinctive Ring</td> <td>Speed Call 30</td> </tr> <tr> <td>Priority Call</td> <td>Anonymous Call Block/Rejection</td> </tr> <tr> <td>Call Forward Busy/No Answer</td> <td>Call Forward No Answer</td> </tr> <tr> <td>Selective Call Rejection</td> <td>Selective Call Forward</td> </tr> <tr> <td>Select Call Acceptance</td> <td></td> </tr> </table>	Basic Call Forward	3-Way Calling	Distinctive Ring	Speed Call 30	Priority Call	Anonymous Call Block/Rejection	Call Forward Busy/No Answer	Call Forward No Answer	Selective Call Rejection	Selective Call Forward	Select Call Acceptance		
Basic Call Forward	3-Way Calling												
Distinctive Ring	Speed Call 30												
Priority Call	Anonymous Call Block/Rejection												
Call Forward Busy/No Answer	Call Forward No Answer												
Selective Call Rejection	Selective Call Forward												
Select Call Acceptance													
<p>2. <i>Regulations</i></p> <p>a. The package is available only where facilities and operating systems are available and technically feasible.</p>													
<p>b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.</p>													
<p>c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.</p>													
<p>d. Customers may add or delete any features offered in the package without a service order charge.</p>													
<p>e. No discounts will be given to subscribers that do not use all the features or have some features turned off.</p>													
<p>f. The package is offered on a month-to-month.</p>													

⁴⁵ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES

<p>c. Digital Phone Unlimited package is provided at the following rates:</p>	<p style="text-align: right;"><u>Monthly Rate</u></p>															
<p>Digital Phone Unlimited Feature Package Stay Connected Seasonal Offering</p>	<p style="text-align: right;">\$34.99 4.99 9.99</p>	(l)														
<p>N. <u>Digital Phone Unlimited (Challenger)</u></p>																
<p>1. <i>General</i></p> <p>The Digital Phone Unlimited (Challenger) Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p> <p>a. Basic Package</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Local Exchange Network Access Line</td> <td style="width: 50%;">Caller ID Number Only</td> </tr> <tr> <td>Unlimited Extended Area Service Call Waiting ID</td> <td>Call Waiting/Cancel Call Waiting</td> </tr> </table>			Local Exchange Network Access Line	Caller ID Number Only	Unlimited Extended Area Service Call Waiting ID	Call Waiting/Cancel Call Waiting										
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Selective Call Forward	Call Forward Busy/No Answer															
Selective Call Acceptance	Selective Call Rejection															
Priority Call																
<p>2. <i>Regulations</i> ⁴⁷</p> <p>a. The package is available only where facilities and operating systems are available and technically feasible.</p>																
<p>b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.</p>																

⁴⁶ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

⁴⁷ No discounts will be given to subscribers that do not use all the features or have some features turned off.

2. PACKAGED/BUNDLED SERVICES

(9) All applicable taxes and surcharges apply.									
<p>3. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>									
<p>b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.</p>									
<p>c. Digital Phone Unlimited (Challenger) package is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right; border-bottom: 1px solid black;"><u>Monthly Rate</u></th> </tr> </thead> <tbody> <tr> <td style="padding-left: 20px;">Digital Phone Unlimited (Challenger)</td> <td style="text-align: right;">\$24.99</td> </tr> <tr> <td style="padding-left: 20px;">Feature Package</td> <td style="text-align: right;">4.99</td> </tr> <tr> <td style="padding-left: 20px;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> </tr> </tbody> </table>		<u>Monthly Rate</u>	Digital Phone Unlimited (Challenger)	\$24.99	Feature Package	4.99	Stay Connected Seasonal Offering	9.99	(l)
	<u>Monthly Rate</u>								
Digital Phone Unlimited (Challenger)	\$24.99								
Feature Package	4.99								
Stay Connected Seasonal Offering	9.99								
<p>O. <u>Digital Phone Unlimited Plus (Challenger)</u></p> <p>1. <i>General</i></p> <p>The Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two (2) flat-rate residential one-party service access lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p> <p>a. Basic Bundle</p> <ul style="list-style-type: none"> Two Flat Rate Access Lines Unlimited Extended Area Service Call Waiting ID Caller ID Name Only Call Waiting/Cancel Call Waiting 									

2. PACKAGED/BUNDLED SERVICES

b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
c. Customer's line will be available for 911 calls only at the time of suspension.	
d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.	
e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.	
f. The cost of the service includes the Subscriber Line Charge.	
g. This service does not change any other terms and conditions of the product.	
h. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.	
4. Rates	
a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.	
b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.	
c. Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:	
	<u>Monthly Rate</u>
Digital Phone Unlimited Plus (Challenger)	\$24.99
Feature Package	4.99
Stay Connected Seasonal Offering	9.99
	(l)
P. <u>OneVoice</u>	
1. <i>Applicability</i>	
Applicable to Single-party Business Flat rate service.	
2. <i>Territory</i>	
Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing OneVoice Service as said exchanges are defined on the maps contained in Network Access Services Tariff No. 18.	

16. GRANDFATHERED SERVICES

<p>3. Stay Connected Seasonal Offering</p> <p>Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials 3-2010 while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.</p> <p>a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.</p>											
<p>b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.</p>											
<p>c. Customer's line will be available for 911 calls only at the time of suspension.</p>											
<p>d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.</p>											
<p>e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.</p>											
<p>f. The cost of the service includes the SLC.</p>											
<p>g. This service does not change any other terms and conditions of the product.</p>											
<p>4. Rates</p> <table style="width: 100%; margin-left: 20px;"> <thead> <tr> <th style="width: 80%;"></th> <th style="text-align: center; width: 15%;">Monthly Rate</th> <th style="width: 5%;"></th> </tr> </thead> <tbody> <tr> <td>Digital Phone Essentials 3-2010 Package</td> <td style="text-align: center;">\$24.99</td> <td rowspan="3" style="vertical-align: middle; text-align: center;">(l)</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td style="text-align: center;">9.99</td> </tr> <tr> <td>Unlimited Feature Pack</td> <td style="text-align: center;">4.99</td> </tr> </tbody> </table>		Monthly Rate		Digital Phone Essentials 3-2010 Package	\$24.99	(l)	Stay Connected Seasonal Offering	9.99	Unlimited Feature Pack	4.99	
	Monthly Rate										
Digital Phone Essentials 3-2010 Package	\$24.99	(l)									
Stay Connected Seasonal Offering	9.99										
Unlimited Feature Pack	4.99										
<p>AA. <u>Digital Phone State Unlimited With Essentials 3-2010 – Grandfathered as of August 1, 2012</u></p> <p>1. General</p> <p>The Digital Phone State Unlimited with Essentials 3-2010 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line, Unlimited Extended Area Service and local features.</p> <p>Basic Package:</p> <table style="width: 100%; margin-left: 20px;"> <tr> <td style="width: 50%;">Flat Rate Access Line</td> <td style="width: 50%;">Speed Dialing – Eight Number Capacity</td> </tr> <tr> <td>Unlimited Extended Area Service</td> <td>Call Waiting/Cancel Call Waiting</td> </tr> <tr> <td>Caller ID Plus Name</td> <td>Call Waiting ID</td> </tr> <tr> <td>Call Forwarding</td> <td>Busy Redial</td> </tr> </table>		Flat Rate Access Line	Speed Dialing – Eight Number Capacity	Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting	Caller ID Plus Name	Call Waiting ID	Call Forwarding	Busy Redial		
Flat Rate Access Line	Speed Dialing – Eight Number Capacity										
Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting										
Caller ID Plus Name	Call Waiting ID										
Call Forwarding	Busy Redial										

16. GRANDFATHERED SERVICES

<p>4. <i>Rates</i></p> <table style="width: 100%; margin-left: 40px;"> <thead> <tr> <th style="width: 80%;"></th> <th style="text-align: right; width: 15%;"><u>Monthly Rate</u></th> </tr> </thead> <tbody> <tr> <td>Digital Phone State Unlimited with Essentials 3-2010</td> <td style="text-align: right;">\$26.99</td> </tr> <tr> <td>One Feature</td> <td style="text-align: right;">5.99</td> </tr> <tr> <td>Two Features</td> <td style="text-align: right;">7.99</td> </tr> <tr> <td>Three Features</td> <td style="text-align: right;">9.99</td> </tr> <tr> <td>All listed features</td> <td style="text-align: right;">12.99</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> </tr> </tbody> </table>		<u>Monthly Rate</u>	Digital Phone State Unlimited with Essentials 3-2010	\$26.99	One Feature	5.99	Two Features	7.99	Three Features	9.99	All listed features	12.99	Stay Connected Seasonal Offering	9.99	(l)
	<u>Monthly Rate</u>														
Digital Phone State Unlimited with Essentials 3-2010	\$26.99														
One Feature	5.99														
Two Features	7.99														
Three Features	9.99														
All listed features	12.99														
Stay Connected Seasonal Offering	9.99														
<p>BB. <u>Digital Phone Nationwide Unlimited With Essentials 3-2010 – Grandfathered as of August 1, 2012</u></p>															
<p>1. <i>General</i></p> <p>The Digital Phone Nationwide Unlimited with Essentials 3-2010 Service is a package offering available to residential customers and includes one (1) flat-rate residential one-party service access line, Unlimited Extended Area Service and the customer's choice of the features and services listed below.</p>															
<p>a. Features and Services</p> <table style="width: 100%; margin-left: 40px;"> <tr> <td style="width: 50%;">Call Forward Busy/Don't Answer</td> <td style="width: 50%;">Busy Redial</td> </tr> <tr> <td>Caller ID - Name and Number</td> <td>Speed Dialing – Eight Number Capacity</td> </tr> <tr> <td>Call Waiting/Cancel Call Waiting</td> <td>*69</td> </tr> <tr> <td colspan="2">Voice Mail with Message Waiting Indication (non-regulated)</td> </tr> </table>		Call Forward Busy/Don't Answer	Busy Redial	Caller ID - Name and Number	Speed Dialing – Eight Number Capacity	Call Waiting/Cancel Call Waiting	*69	Voice Mail with Message Waiting Indication (non-regulated)							
Call Forward Busy/Don't Answer	Busy Redial														
Caller ID - Name and Number	Speed Dialing – Eight Number Capacity														
Call Waiting/Cancel Call Waiting	*69														
Voice Mail with Message Waiting Indication (non-regulated)															
<p>b. Digital Phone Enhanced Feature Pack</p> <p>Features will be available to the Digital Phone Nationwide Unlimited with Essentials 3-2010 package at a special price. The following features are available:</p> <table style="width: 100%; margin-left: 40px;"> <tr> <td style="width: 50%;">Speed Dialing – Thirty Number Capacity</td> <td style="width: 50%;">Three-Way Calling</td> </tr> <tr> <td>Call Forwarding Busy/Don't Answer</td> <td>Call Block</td> </tr> <tr> <td>Call Forwarding Busy Line</td> <td>Special Call Acceptance</td> </tr> </table>		Speed Dialing – Thirty Number Capacity	Three-Way Calling	Call Forwarding Busy/Don't Answer	Call Block	Call Forwarding Busy Line	Special Call Acceptance								
Speed Dialing – Thirty Number Capacity	Three-Way Calling														
Call Forwarding Busy/Don't Answer	Call Block														
Call Forwarding Busy Line	Special Call Acceptance														
<p>2. <i>Regulations</i></p>															
<p>a. The Digital Phone Nationwide Unlimited with Essentials 3-2010 is available where technically feasible.</p>															
<p>b. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.</p>															
<p>c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.</p>															

16. GRANDFATHERED SERVICES

d. Customers may add or delete any features offered in the package without a service order charge.											
e. No discounts will be given to subscribers that do not use all the features or have some features turned off.											
f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes will apply.											
g. The package is offered on a month to month.											
h. The package will appear as a single line item on the bill.											
i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.											
<p>3. Stay Connected Seasonal Offering</p> <p>Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine (9) months for a reduced rate.</p> <p>a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.</p>											
b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.											
c. Customer's line will be available for 911 calls only at the time of suspension.											
d. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.											
e. The cost of the service includes the Subscriber Line Charge.											
f. This service does not change any other terms and conditions of the product.											
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16. GRANDFATHERED SERVICES

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c. Customer's line will be available for 911 calls only at the time of suspension.											
d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.											
e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.											
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1. General Monthly discounts may apply when Regional Essentials or Regional Calling Value is bundled with an unlimited long distance calling plan plus the following: High Speed Internet Direct TV purchased through the Company											