



March 14, 2022

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: AMENDMENT to Advice No. 22-01 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC No. 4 Tariff

Dear Commissioners:

This filing delays the effective date for Advice No. 22-01 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC No. 4 Tariff. The effective date is now April 15, 2022.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
2	9	2nd
5	6	6th
5	7	5th

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose, Lumen
Mr. David Ziegler, Lumen

OR2022-05

ROBYN CRICHTON
Government Operations Manager
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voice: (913) 884-1131

RULES AND REGULATIONS

- **NON-SUFFICIENT FUND CHECKS (A.K.A. RETURNED CHECK CHARGE)**

(T)

A service charge will be applied to the customer's bill for each check returned by a bank to the Company for the reason of non-sufficient funds. See Section 3 of the Price List (Service Connection/ Nonrecurring Charges).

A non-sufficient funds check will not be accepted as payment of a customer's bill.

- **ADJUSTMENT OF BILLS**

When an under or over-billing occurs, the Company will provide written notice to the customer detailing the circumstances, period of time, and amount of adjustment. If the date of the error is known, the over or undercharge shall be computed back to that date. If the date is not known, the Company will refund the overcharge or rebill the undercharge for no more than six months' usage. In no event will an over or under-billing be for more than three years' usage.

- **LATE PAYMENT CHARGE**

A late payment charge will be applied to any amounts on a customer's bill not paid and carried over to the next bill.

The late payment rate will be established by the Oregon Public Utility Commission in accordance with Oregon Administrative Rule (OAR) 860-021-0126.

- **TRANSFER BILLINGS**

If the Company identifies a balance a customer owes the Company from the customer's prior account for Oregon service, the Company may transfer the amount to the customer's current account after giving the customer notice of the transfer, the amount due under the prior account, the period of time during which the balance was incurred. If the bill is identified at the time the customer changes residences, the provisions of this rule apply.

EXCHANGE SERVICES

CONDITIONS

The rates listed are for facilities from the central office up to and including the network interface point.

Residential rates as shown do not include the Oregon Telephone Assistance Program (OTAP) or Lifeline Assistance credit. The customer qualifying for the Lifeline Assistance credit will receive a reduction on the lowest tariff single line residential rates which serves the customer's principal residence and the FCC End User Subscriber Line Charge (EUSLC).

All lines that connect to Key or PBX systems are trunks and are charged at the appropriate Key Line or PBX Trunk Rate.

Service connection charges apply to the establishment, moves, or changes of exchange service. See Section 3 (Service Connection Charges) in the Price List.

The following rates do not include the Service Assistance Program Surcharge.

RESIDENCE RATES

	<u>Monthly Rates</u>
One-Party Flat Rate (1-PTY)	\$27.00 (l)
One-Party Measured ^[1]	\$21.00 (l)

^[1] Local Measured Service charges are also applicable. See Section 5, Page 14, following.

EXCHANGE SERVICES

EXTENDED AREA SERVICE (EAS)

A. DESCRIPTION OF SERVICE

Whereas local service contemplates telephone service within an exchange, certain exchanges exist in which the local service is extended to a neighboring exchange(s), allowing calls between exchanges without the application of toll charges. Such service is termed "Extended Area Service (EAS)."

B. APPLICATION OF RATES

1. Classification of Exchanges by Access Lines

- a. Classification of Exchanges have been categorized into three access line levels. Level 1 having the lowest number of access lines and level 3 having the highest number of access lines.

Level 1 = 0 - 11,000 access lines
Level 2 = 11,001 - 35,000 access lines
Level 3 = 35,001 + access lines

- b. Each EAS route has been analyzed to determine the number of access lines that can be called from the originating exchange to the EAS exchanges.

2. The EAS route increments are based on the following flat rates for each level of access lines.

Level	Monthly Rates	
	Residence	Business
1	\$1.00 (R)	\$1.00 (R)
2	\$1.00 (R)	\$1.00 (R)
3	\$1.00 (R)	\$1.00 (R)

3. The various rate levels are determined according to class of service and quantity of access lines in the exchanges' extended local calling area.
4. For the application of EAS charges on Centrex lines see Section 9 in the Price List.
5. When EAS calling areas are added or changed, and when EAS rates are adjusted, affected customers may change their EAS option once within six months of the change at no charge.