



Oregon

Kate Brown, Governor

Public Utility Commission

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April 11, 2022



BY EMAIL

CenturyTel of Oregon, Inc., dba CenturyLink

Robyn.M.Crichton@centurylink.com

RE: Advice No. 375

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as ADV 1368. A receipted copy of the acknowledged sheet(s) in your advice filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

COMPETITIVE RESPONSE

ACCESS LINE SERVICE \$5 FOR 6 OFFER

Existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being offered prior to the end of the six month period, no additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

WAIVER OF ACCESS LINE SERVICE CONNECT CHARGES - GRANDFATHERED

Effective March 9, 2022, this competitive response program is grandfathered. Availability to current customers is limited to lines in service at existing locations.

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When new residence customers who are contacted by the Company or who contact the Company and request this offer establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this offer will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

SIMPLE CHOICE UNLIMITED \$10 FOR 12 OFFER – GRANDFATHERED

Effective March 9, 2022, this competitive response program is grandfathered. Availability to current customers is limited to lines in service at existing locations.

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Existing **Simple Choice Unlimited** customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.