



# Oregon

Kate Brown, Governor

## Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

**Mailing Address:** PO Box 1088

Salem, OR 97308-1088

503-373-7394

April 6, 2022



BY EMAIL

United Telephone Company of the Northwest, dba CenturyLink

Robyn.M.Crichton@centurylink.com

RE: Advice No. 22-001

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 193. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

*/s/ Nolan Moser*

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

**COMPETITIVE RESPONSE**

**SIMPLY UNLIMITED PHONE FOR RESIDENCE \$5 FOR 12 MONTHS**

Beginning October 8, 2021 **through July 4, 2022**, existing residence customers may be eligible for a \$5 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simply Unlimited Phone bundle for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simply Unlimited Phone prior to the end of the 12-month period, no additional credits will be applied. In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

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**SIMPLY UNLIMITED BUSINESS NRC WAIVER**

Beginning October 8, 2021 **through July 4, 2022**, Business customers may be eligible for a waiver in all applicable nonrecurring charges that otherwise apply when a new access line or key trunk is installed. To be eligible, customers must establish a new account or order a new access line. Nonrecurring charges otherwise applicable will be waived when the qualifying customer subscribes to the company's Simply Unlimited Business packaged service which includes a CenturyLink Communications, LLC unlimited long-distance plan.

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