

**From:** [BARTHOLOMEW Joseph \\* PUC](#)  
**To:** [PUC PUC.FilingCenter \\* PUC](#)  
**Cc:** [Goatcher Jill D](#)  
**Subject:** FW: continuing phone outage in UM 2206 area  
**Date:** Thursday, September 8, 2022 9:30:45 AM

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Good morning Team,

Please add the email below to docket UM 2206 as customer comments, thanks.

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Oregon Public Utility Commission  
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Salem, OR 97301  
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-----Original Message-----

From: Priscilla Weaver <[priscilla@saltmarshranch.com](mailto:priscilla@saltmarshranch.com)>  
Sent: Friday, September 2, 2022 2:11 PM  
To: Peter J Gose <[peter.gose@lumen.com](mailto:peter.gose@lumen.com)>; Tre Hendricks <[tre.hendricks@lumen.com](mailto:tre.hendricks@lumen.com)>  
Cc: Rep Marsh <[MarshP@oregonlegislature.gov](mailto:MarshP@oregonlegislature.gov)>; BARTHOLOMEW Joseph \* PUC <[Joseph.BARTHOLOMEW@puc.oregon.gov](mailto:Joseph.BARTHOLOMEW@puc.oregon.gov)>; Kathy Horner <[redg16@aol.com](mailto:redg16@aol.com)>  
Subject: continuing phone outage in UM 2206 area

To Lumen/CenturyLink:

It is Friday, September 2, 2022 at 2:03pm.

Our phones are still out and have been for several days.

We are 3 hours away from a 3-day holiday weekend when presumably your crews, if they are working at all to resolve this issue, will shut down.

We are in extreme wildfire danger with a fast-growing wildfire nearby.

We are engulfed in health- and life-threatening smoke with no end in sight.

Temperatures are in the high 90s and the forecast is for the temperatures to rise above 100F by Monday.

As you know, many people affected by the lack of land line access \\are reliant solely on their land lines to reach 911 in case of a wildfire, health, smoke, criminal trespass, automobile or farm accident, or any other emergency.

We will do everything in our power to hold Lumen/CenturyLink responsible for any harm to the people of this area or to their property by the ongoing, knowing refusal of Lumen to restore our phone system to full functionality and keep it that way. You have been on notice for many years and you are still on notice.

Priscilla Weaver,  
on behalf of the residents of Little Applegate Road, Yale Creek Road, Sterling Creek Road, and all others part of the ongoing PUC investigation UM 2206