

From: [MENZA Candice * PUC](#)
To: [MENZA Candice * PUC](#)
Subject: Docket Number UM 2206-additional complaint and comment
Date: Tuesday, February 22, 2022 10:29:47 AM

From: Priscilla Weaver <priscilla@saltmarshranch.com>
Sent: Monday, February 21, 2022 12:47 PM
To: BARTHOLOMEW Joseph * PUC <Joseph.BARTHOLOMEW@puc.oregon.gov>
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Good morning Joseph,

ADDITIONAL COMPLAINT:

A couple of days ago I was contacted by a neighbor at the foot of Little Applegate Road seeking help in yet another subset of CenturyLink failures in our area. I had no idea these folks had been without landline service intermittently since mid-December and without any service since at least February 10. I suggested she write down as much detail as she could in the limited time before the meeting tomorrow/today. Her report is attached. She asked that it be filed as part of the record in this case.

Please let me know if you need to have us make a typed copy of this report and we will do so promptly.

ADDITIONAL COMMENT on behalf of all those living out here, and in response to CenturyLink's behavior as contrasted with their written representations to the Commission:

We are deeply troubled at the cavalier attitude of the decision-makers at CenturyLink in failing to respond at all to this ongoing and long-standing outage, much less to respond promptly. Lives remain at risk out here, yet CenturyLink has chosen, for all intents and purposes, to abandon the people submitting this additional complaint.

We need the Commission's help more than ever.

Thanks.

Priscilla Weaver
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