



Oregon

Kate Brown, Governor

Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

Mailing Address: PO Box 1088

Salem, OR 97308-1088

503-373-7394

November 3, 2021



BY EMAIL

United Telephone Company of the Northwest, dba CenturyLink

Robyn.M.Crichton@centurylink.com

RE: Advice No. 21-009

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 188. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

SPECIAL EXCHANGE SERVICES

CUSTOM CALLING FEATURES (Cont'd)

- F. "SignalRing" (**a.k.a. Custom Ring**) allows a customer to have an additional telephone number on the same line. This additional number rings differently than the primary number. SignalRing includes one white page directory listing for the second number. Customers may choose, at no additional charge, to have the second number non-published or non-listed. All billing is to the primary number. SignalRing is only available on R-1 or B-1 lines. This service is compatible with Call Forward and Call Waiting custom calling features. When the Call Forward feature is used, the primary number may be forwarded while the secondary number remains and can receive calls, or both numbers may forward to the same number. This choice is made at the time of installation. A change charge applies to change this after installation. When the Call Waiting feature is used, each number will have a different tone. (T)
- G. "Speed Dial" allows a customer to call frequently called numbers by dialing one digit instead of the complete number.
- H. "Three-Way Calling" allows a customer to add a third party to an established call or to consult privately with a third party while holding the original call. No assurance can be given that transmission will be satisfactory on all such calls. These calls are subject to the treatment for two-point message telecommunications service as covered elsewhere in the Price List. Three-Way Calling is offered on both a monthly subscription and a usage sensitive basis. To activate the usage sensitive option, the customer must press *71. The activation charge applies to completed calls. The added feature is subject to technical limitations and is not inclusive within any customer calling package.

Custom Calling Features are offered from those central offices properly equipped and are furnished subject to the availability of facilities. Not all features are available from all central offices.

- I. "Three-Way Calling with Transfer" allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis, except as specified in paragraph I.3. following.
1. The subscriber can transfer the caller to the secondary destination in one of three ways:
 - a. Blind Transfer
By placing the original caller on hold, dialing the secondary destination, and upon hearing the ring, hang up, resulting in the original caller being connected to the secondary destination.
 - b. Announced Transfer
By placing the original caller on hold, dialing the secondary destination, and upon the party at the secondary destination answering the phone, the subscriber announces the transfer of the call (on hold at the time) and hangs up (on hook), resulting in the original caller being connected to the secondary destination.

SPECIAL EXCHANGE SERVICES

CUSTOM CALLING FEATURES (Cont'd)

Service Connection Charges do not apply when Custom Calling Features are installed.

"Single" rate applies to one or two features; "multiple" rate applies to three or more features. Multiple rates also apply if Call Forward-Busy and Call Forward-Don't Answer are purchased in combination.

Description	Residence Monthly Rates		Business Monthly Rates	
	Single	Multiple ^[1]	Single	Multiple ^[1]
Call Forwarding (Fixed ^[2] or Variable)	\$5.00	\$5.00	\$5.00	\$5.00
Call Forward Additional Paths (Per Path)	N/A	N/A	3.00	N/A
Call Forward No Answer (Fixed or Customer Programmable)	3.00	3.00	3.00	3.00
Call Forward Busy (Fixed or Customer Programmable)	3.00	3.00	3.00	3.00
Call Forward of Call Waiting ^[3]	N/C	N/C	N/C	N/C
Call Waiting	7.00	7.00	7.00	7.00
Call Waiting with Options ^[2]	7.00	7.00	7.00	7.00
Personal Alert Line ^[2] (a.k.a. Warm Line)	5.00	5.00	5.00	5.00
SignalRing (a.k.a. Custom Ring) ^[2]	6.00	6.00	6.00	6.00
Speed Dial				
- 8-number capacity ^[2]	5.00	5.00	5.00	5.00
- 30-number capacity ^[2]	6.00	N/A	6.00	N/A
Three-Way Calling ^{[2] [4]}	5.00	5.00	5.00	5.00
- with Transfer (per line)	N/A	N/A	5.00	N/A
Outbound Call Block Feature	5.00	N/A	5.00	N/A

(T)

[1] Effective August 7, 2002, Multiple rates are grandfathered and limited to current customers at existing locations.

[2] Grandfathered service limited to lines in service for existing customers at existing locations.

[3] Call Forward of Call Waiting is provided automatically to customers of Call Forward and Call Waiting.

[4] Three-Way Calling feature has the subscriber option of a monthly subscription or usage sensitive where central office technology/facilities permit.

SPECIAL EXCHANGE SERVICES

EXPRESS TOUCH SERVICE (Cont'd)

DEFINITIONS (cont'd)

Return Call

Captures and saves the number of the last incoming call, whether it was answered or not, and allows the customer to automatically redial the number if desired, unless the incoming number is blocked the telephone number of the last call is announced (including non-published and non-listed telephone numbers). The customer is given the choice of returning the call or not. If the calling party's number is blocked, the service will not return the call or announce the calling party's number. This service is available on a usage or subscription basis.

Selective Call Acceptance - Grandfathered

Selective Call Acceptance **is** an arrangement that allows a subscriber to selectively accept only calls arriving from a list of up to 12 previously identified directory numbers. A call will only be accepted when it is received from a telephone number that matches one of up to 12 numbers on the Selective Call Acceptance list. Calls from telephone numbers that do not match one of the 12 numbers on the Selective Call Acceptance list will be routed to an announcement stating that the called party does not wish to receive the call. If the incoming call is from a telephone number in a multi-line hunt group, this feature will not work unless the number is the main telephone number in the group, or each terminal has a unique telephone number associated with it within the group. The Selective Call Acceptance list is a list created by the Selective Call Acceptance subscriber, through an interactive dialing sequence, and can be altered at the subscriber's discretion. This feature can be activated or deactivated at the subscriber's discretion.

(T)
(T)

Selective Call Forwarding

Allows customers to choose a list of calling numbers that will forward to another number, making it possible to forward only the calls the customer wishes to receive. The list of numbers selected can be changed at any time by the customer. The Selective Call Forwarding customer is responsible for all toll calls when the forward to number is outside the local area. Up to three simultaneous forwarded calls will be permitted where configuration allows. Calls may be forwarded to a number within the subscriber's home exchange, EAS exchanges, or to a long distance message telecommunications point. This feature is available where facilities permit on an individual feature basis or any combination thereof.

Selective Call Rejection

Enables a customer to reject calls from a list of numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer, and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received, by dialing a code after completing the call.

Selective Call Ring (a.k.a. Priority Call)

Allows customers to program a list of numbers so calls coming in from those numbers will ring distinctively. If the customer receives a call from one of the numbers on the programmed priority list, they will receive a distinctive ring unless they are already in a conversation, in which case they will receive a distinctive Call-Waiting tone. They do not have to subscribe to Call-Waiting separately to get this feature.

(T)

SPECIAL EXCHANGE SERVICES

EXPRESS TOUCH SERVICE (Cont'd)

Service Connection Charges do not apply when Express Touch Services are installed.

RATES

		<u>Code</u>	<u>Monthly Rate Per Line</u>		<u>Rate per Feature Activation</u>
			<u>Residential</u>	<u>Business</u>	
A.	Anonymous Call Rejection ⁽¹⁾		N/C	N/C	N/C
B.	Caller ID with Name	FTK1FCC	10.00	10.00	
C.	Caller ID–Number Only ⁽²⁾	FTE1FCC	10.00	10.00	
D.	Repeat Dial Flat Rate Usage Sensitive	FTA1FCC N/A	5.00	5.00	1.50
E.	Return Call Flat Rate Usage Sensitive	FTB1FCC N/A	5.00	5.00	1.50
F.	Selective Call Acceptance ^[3]	FTJ1FCC	5.00	6.00	
G.	Selective Call Forwarding	FTG1FCC	5.00	5.00	
H.	Selective Call Rejection	FTH1FCC	5.00	5.00	
I.	Selective Call Ring (a.k.a. Priority Call)	FTF1FCC	5.00	5.00	
			<u>Nonrecurring Charge</u>		
		<u>Code</u>	<u>Residential</u>	<u>Business</u>	
J.	Calling Number Identification Blocking	FTD1FCC	N/C	N/C	
K.	Subsequent Blocking on same line	FTD1FCC	5.00	5.00	

(T)

⁽¹⁾ Anonymous Call Rejection is provided at no charge only to customers of Caller ID–Number Only and Caller ID with Name.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

^[3] Grandfathered service limited to lines in service for existing customers at existing locations.