

**OREGON PUBLIC UTILITY COMMISSION
INTEROFFICE CORRESPONDENCE**

DATE: November 3, 2021

TO: File through John Crider and Bruce Hellebuyck

FROM: Stephanie Yamada

SUBJECT: QWEST CORPORATION: (Docket No. PL 187/Advice No. 2021-007-PL)
Grandfathers the provision of two or more additional lines with the Custom Ring service, and standardizes terminology.

I have reviewed this filing and recommend that an acknowledgement letter be sent. With this filing, Qwest Corporation dba CenturyLink QC (Qwest or Company) standardizes terminology relating to its Custom Ring feature and grandfathers arrangements that provide two or more additional numbers with the Custom Ring service.

Issue

Whether the price list sheets filed by Qwest should be allowed to become effective for service rendered on and after October 22, 2021.

Applicable Rule or Law

Telecommunications utilities are required under ORS 759.175 to submit filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

Qwest is regulated under a Price Plan pursuant to ORS 759.255 and Order No. 18-359 in Docket No. UM 1908. Section 8.a.ii of the Price Plan requires Qwest to file notice of all price list changes with the Commission at least one day prior to the effective date of the change.

Pursuant to OAR 860-032-0020(1)(d), "grandfather" means "to discontinue or cease offering a service to new customers and to continue offering the service to existing customers." OAR 860-032-0020(1)(k) defines "sunset date" as "the day a telecommunications provider will abandon a grandfathered service being provided to existing customers."

Pursuant to OAR 860-032-0020(15)(a), grandfathering a service without a sunset date is not considered abandonment of service. OAR 860-032-0020(15)(b) allows a telecommunications utility to grandfather a regulated service without a sunset date by filing a tariff which designates the service as grandfathered. Normal tariff filing and

review requirements apply to Staff's consideration of such filings, including review for compliance with any applicable Price Plan.

Analysis

The filing was submitted on October 21, 2021, with a proposed effective date of October 22, 2021, in compliance with the filing requirements stated in Qwest's Price Plan.

The Custom Ring service provides distinctive ringing codes on incoming calls using one individual access line. The distinctive ringing codes are achieved by assigning an additional telephone number to the access line. Prior to this filing, customers could subscribe to up to three additional numbers, for a total of four numbers on one access line. With this filing, Qwest limits additional numbers to one, for a maximum of two numbers that may be assigned to a single line. The provision of additional numbers is grandfathered. Customers who subscribed to the service with more than one additional number prior to October 22, 2021, will maintain that service. New customers subscribing to the Custom Ring service will be able to assign only one additional number to their access line beginning October 22, 2021.

This filing also standardizes the name of the Custom Ring service, which was previously shown as "Custom Ringing Service" in the Company's Price List. No rate changes are proposed with this filing.

Conclusion

This filing complies with applicable laws and the provisions of Qwest's Price Plan. The filed price list sheets have already gone into effect, and an acknowledgement letter should be sent.