

**OREGON PUBLIC UTILITY COMMISSION
INTEROFFICE CORRESPONDENCE**

DATE: November 1, 2021

TO: File through John Crider and Bruce Hellebuyck

FROM: Joseph Bartholomew

SUBJECT: QWEST CORPORATION dba CENTURYLINK: (Docket No. PL 180/Advice No. 2021-005-PL) introduces a new optional service package, Simply Unlimited Phone for residential customers.

I have reviewed this filing and recommend that an acknowledgement letter be sent. With this filing, Qwest Corporation dba CenturyLink (CenturyLink) proposes a new optional service package available to residential customers called Simply Unlimited Phone and makes other changes to OR PUC Price List No. 101. The following revisions will be made:

Section 1, page 5, 12th Revision
Section 5, page 195, original
Section 5, page 196, original
Section 5, page 197, original
Section 5, page 198, original

The filing was submitted on October 6, 2021, and went into effect on October 8, 2021.

Applicable Rule or Law

Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service. CenturyLink is also regulated under a Price Plan pursuant to ORS 759.255 and Order No. 18-359, issued September 28, 2018.

Section 1(d) of CenturyLink's Price Plan defines Packages and Bundles as any combination of services, which may include residential or business basic local exchange service as well as other services at a combined prices. Section 4(r) states that CenturyLink may combine any regulated telecommunications service with any other service(s) to offer Packages and Bundles of services, which may include residential Primary Line Basic Service and EAS, at any price/ subject to: i) All regulated telecommunications services offered as part of a package or bundle shall remain separately available for purchase from CenturyLink's Rate Schedules. ii) The package or bundle price shall not exceed the sum of the stand-alone retail prices of all available services in the package or bundle.

Analysis

This filing creates a new optional package for residential customers called Simply Unlimited Phone. None of these changes affect the intent of the price list.

Simply Unlimited Phone is an optional enrollment plan that permits residential customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

Customers must subscribe to the Simply Unlimited Phone for Residence calling plan provided by CenturyLink for each package provided at a customer location.

Customers must also subscribe to companion long distance service provided by CenturyLink Communications, LLC for the initial and each additional bundle.

Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

Simply Unlimited Phone cannot be combined with any other discounts unless otherwise specified.

This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, and Facilities Relocation Charge.

Service Charges will not apply for new and additional package lines and moves of existing lines.

Service Charges do not apply when Simply Unlimited Phone replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.

Simply Unlimited Phone includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. On the service establishment anniversary date, the customer's monthly rate will increase to the lesser of the then-prevailing tariffed rate or a rate that is \$5.00 higher than the rate in effect on the service establishment date.

Thereafter, on each subsequent anniversary date, the monthly rate may increase by no more than \$5.00, not to exceed the then-prevailing tariffed rate.

Simply Unlimited Phone lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Phone line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.

Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Phone will increase.

Rates and Charges are as follows:

Option	Monthly Rate Per package, per locations
Simply Unlimited Phone with Long Distance	\$45.00
Simply Unlimited Phone with Long Distance and deregulated HSI	\$35.00

The above monthly rates include local services, features, fees and surcharges. Monthly rates for the Simply Unlimited Phone calling plan provided by CenturyLink and for optional deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

The filing was submitted more than one day prior to its effective date.

Conclusion

This filing complies with all applicable laws, rules, Commission orders, and CenturyLink's Price Plan. The filing has already gone into effect, and an acknowledgement letter should be sent. No further action is necessary.