

Call Slip

Company: **SUNRIVER WATER LLC - WTR , RR (Active)**

Date/Time: **7/21/2021 9:00:18 AM**

Taken By: **BONTRAGER,
RICHARD**

Status: **UNASSIGN
ED**

Name: **LEGG, DAVID**

Email:

Language: **ENGLISH**

Addresses:

18160 COTTONWOOD RD #450, SUNRIVER OR 97707 (LOC) (INVOLVED)

Phones:

REG	SRV REG	UNREG	OTHER
RCO COMPLAINT M			

Contacts:

Disconnect
Notice Due:

Disconnected:

Out of
Service:

Subject:

Comments:

Assigned To:

On:

Preferred
Contact:

7/19/2021

MAIL FROM CUSTOMER

The PUC received the following typed letter in the mail from the customer.
SEE BELOW *Details scanned by RB*

David Legg
18160 Cottonwood Road #450
Sunriver, OR 97707

RECEIVED
JUL 19 2021
P.U.C.

RE: Sunriver Water LLC/Sunriver Environmental LLC Expanded Service Territory Application

Account Name:LEGG, DAVID
Date Taken: 7/21/2021 9:00:18 AM
Taken By:BONTRAGER, RICHARD

Oregon Public Utility Commission
Commission Consumer Services Section
PO Box 1088
Salem, OR 97308-1088

Dear Commissioners,

I am writing you with concerns about the Sunriver Water LLC/Sunriver Environmental LLC Expanded Service Territory application . I have three primary concerns.

My first concern has to do with the ability of Sun river Water LLC's ability to adequately service their existing customers. This concern was heightened recently when the failure of mechanical equipment for just one of their wells caused a notice to customers to curtail water usage. This situation continued for a full week. Clearly they are operating on the margin. Adding additional service area without adding additional resources seems in appropriate.

This summer has already seen the highest temperatures on record throughout Oregon. Central Oregon has been in drought conditions for several years. Sunriver is community in an urban forest interface zone. The combination of these factors puts Sun river at a very high risk for fire. The need for adequate water to suppress fires is essential. Again, as we are clearly operating at the edge of capacity, adding additional service area without adding additional resources seems in appropriate.

My second concern has to do with how Sun river Water LLC was put into the position of having a system that is so close to its ability to service their existing customer base. When Sun river Resort sold the water system to NW Natural they retained two of the six wells operated by Sun river Water at the time. Loss of those two wells now limits Sun river Water LLC's ability to meet the demands on their system. Sun river Resort owns the Caldera Springs Annexation. It seems to me that expecting Sun river Water LLC to meet the water needs of this new development after having retaining two of the wells is asking too much. Providing water for these 415 home sites, which are selling for around \$500,000 will allow Sun river Resort to sell a total of \$200,000,000 of lots, quite an opportunity. If this permit request is granted I would suggest that Sun river Resort be required to transfer the two retained wells to Sunriver Water LLC to meet this increased demand for water.

My final concern has to do with sustainability of our water resources in central Oregon. A 2017 study by USGS found a higher than expected drop in the groundwater for the Deschutes river basin. The study further found a direct impact on the water table from climate changes. As I mentioned above central Oregon has experienced multiple years of drought conditions, and most recently the highest temperatures ever recorded . Every indication is that this is a trend that will continue with a resulting drop in the water table expected.

The Sunriver Waste Water system had difficulty dealing adequately with the increased load from the Fourth of July. As a result the treatment plant released significant odor into the surrounding neighborhood. When questioned about the problem, they indicated that the loading on the system over the Fourth of July weekend was the largest that they had ever experienced. This high loading on the sewage treatment plant is a direct indication on water usage. Adding to the demand on these limited resources by the addition of 415 residential customers will exacerbate the situation.

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Further many of the homes being built in this new addition tend are very large homes. In excess of 4500 square feet, with 7 plus bedrooms and 7 plus bathrooms, I often hear them referred to as micro-hotels. Frequently these luxury homes include large soaker tubs, and are fully landscaped, making them high water demand homes. Adding this kind of load to an already stressed water system is inappropriate.

Thank You for your consideration of this important matter.

/s/ David Legg

Dave Legg
18 Topflite Lane
Sunriver