



Oregon

Kate Brown, Governor

Public Utility Commission

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June 6, 2021



BY EMAIL

United Telephone Company of the Northwest, dba CenturyLink

Robyn Crichton

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RE: Advice No. 21-003

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 167. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

EXCHANGE SERVICES

CONDITIONS

The rates listed are for facilities from the central office up to and including the network interface point.

All lines that connect to Key or PBX systems are trunks and are charged at the appropriate Key Line or PBX Trunk Rate.

Service connection charges apply to the establishment, moves, or changes of exchange service. See Section 3 (Service Connection Charges).

The following rates do not include Extended Area Service (EAS) charges or hunting. For EAS charges see Section 5 of the United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4. For hunting charges please see Section 5, Page 7.

The following rates do not include the Service Assistance Program Surcharge.

BUSINESS RATES

	Monthly Rate
One-Party Flat Rate (1-PTY)	\$35.00 (I)
One-Party Measured ^[1]	25.00 (I)
Key Line Flat Rate	35.00 (I)
Key Line Measured ^[1]	25.00 (I)
Pay Telephone Access Line	24.00 ^[2]
PBX Trunk Flat	35.00
PBX Trunk Measured ^[1]	25.00 (I)

^[1] Local Measured Service charges are also applicable. See Section 5, Sheet 3.

^[2] See Section 7.

EXCHANGE SERVICES

JOINT USER SERVICE

A Joint User is a person, firm or corporation authorized by a customer and the Company to share in the use of the customer's business telephone service.

CONDITIONS

- Written permission must be granted by the original customer in order to grant joint user privilege. One bill will be issued to the original customer who will be responsible for all charges for joint user service. It is the responsibility of the joint users to segregate the charges between them.
- The applicability of joint user service is determined by its obvious or actual use. Facilities are not to be extended from the premises on which the primary service is located for the sole purpose of furnishing joint user service.
- The rate for joint user service includes a listing in the telephone directory and is in addition to the rates and charges for the facilities and all other services furnished.
- Joint user service is not intended for use in situations involving the resale of telephone service.
- The minimum charge for joint user service shall be the monthly rate. However, if the listing is included in the telephone directory, the charge will continue until the end of the directory period unless:

The joint user vacates the customer's premises.

The customer's service is disconnected.

The business for which the joint user service is furnished is discontinued at the customer's premises.

The joint user becomes a customer to business service in the same exchange.

- Joint user service is only furnished in connection with business one-party telephone service. It will not be furnished as a substitute for additional directory listings.

RATE

	<u>Monthly Rate</u>
Joint User, each**	\$12.00 (I)

**Not available for new installation, regrade, or supersedure.

SPECIAL EXCHANGE SERVICES

DIRECTORY LISTINGS (Cont'd)

Service Charge	Monthly Rate	Nonrecurring Charge
Directory List Change Charge	-	5.00

Residential Additional Listings	Monthly Rate	Nonrecurring Charge
Each listing		
- Reference listing	\$4.00 (l)	\$5.00
- Other information, per line	4.00 (l)	5.00
Listings in foreign exchange directories or directory sections		
- Residence listing, each	4.00 (l)	5.00
- Other information, per line	4.00 (l)	5.00
Alpha listing of telephone number, per listing	9.00 (l)	10.00

Business Additional Listings	Monthly Rate	Nonrecurring Charge
Each listing		
- Reference listing	\$4.00 (l)	\$5.00
- Other information, per line	4.00 (l)	5.00
- Hotel guest listing	4.00 (l)	5.00
- Shared Service Provider (SSP) Client listing, per listing	4.00 (l)	5.00
- Secretarial listing**	6.25 (l)	
Listings in foreign exchange directories or directory sections		
- Business listing, each	4.00 (l)	5.00
- Other information, per line	4.00 (l)	5.00
Alpha listing of telephone number, per listing	9.00 (l)	10.00

**Not available as a new service.

SPECIAL EXCHANGE SERVICES

CUSTOM CALLING FEATURES (Cont'd)

Service Connection Charges do not apply when Custom Calling Features are installed.

"Single" rate applies to one or two features; "multiple" rate applies to three or more features. Multiple rates also apply if Call Forward-Busy and Call Forward-Don't Answer are purchased in combination.

Description	Residence Monthly Rates		Business Monthly Rates	
	Single	Multiple ^[1]	Single	Multiple ^[1]
Call Forwarding (Fixed ^[2] or Variable)	\$5.00	\$5.00	\$5.00	\$5.00
Call Forward Additional Paths (Per Path)	N/A	N/A	3.00	N/A
Call Forward No Answer (Fixed or Customer Programmable)	3.00 (I)	3.00 (I)	3.00 (I)	3.00 (I)
Call Forward Busy (Fixed or Customer Programmable)	3.00 (I)	3.00 (I)	3.00 (I)	3.00 (I)
Call Forward of Call Waiting ^[3]	N/C	N/C	N/C	N/C
Call Waiting	7.00 (I)	7.00 (I)	7.00 (I)	7.00 (I)
Call Waiting with Options ^[2]	7.00 (I)	7.00 (I)	7.00 (I)	7.00 (I)
Personal Alert Line ^[2] (a.k.a. Warm Line)	5.00	5.00	5.00	5.00
SignalRing ^[2]	6.00 (I)	6.00 (I)	6.00 (I)	6.00 (I)
Speed Dial				
- 8-number capacity ^[2]	5.00	5.00	5.00	5.00
- 30-number capacity ^[2]	6.00	N/A	6.00	N/A
Three-Way Calling ^[2] ^[4]	5.00	5.00	5.00	5.00 (I)
- with Transfer (per line)	N/A	N/A	5.00	N/A
Outbound Call Block Feature	5.00	N/A	5.00	N/A

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- ^[1] Effective August 7, 2002, Multiple rates are grandfathered and limited to current customers at existing locations.
- ^[2] Grandfathered service limited to lines in service for existing customers at existing locations.
- ^[3] Call Forward of Call Waiting is provided automatically to customers of Call Forward and Call Waiting.
- ^[4] Three-Way Calling feature has the subscriber option of a monthly subscription or usage sensitive where central office technology/facilities permit.

SPECIAL EXCHANGE SERVICES

FIXED REMOTE CALL FORWARDING (Cont'd)

- I. FRCF service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.
- J. One listing in the alphabetical section of the directory covering the exchange in which the call forwarding central office is located is provided with Residential and Business FRCF service. In addition, Business FRCF is entitled without charge, to one listing in the classified section ("yellow pages") of the directory.

RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Fixed Remote Call Forwarding		
Residence	\$18.50 (I)	\$25.00
Business	\$23.00 (I)	\$25.00
Change of number to which calls are forwarded		\$15.00

SPECIAL EXCHANGE SERVICES

EXPRESS TOUCH SERVICE (Cont'd)

Service Connection Charges do not apply when Express Touch Services are installed.

RATES

	<u>Code</u>	<u>Monthly Rate Per Line</u>		<u>Rate per Feature Activation</u>	
		<u>Residential</u>	<u>Business</u>		
A. Anonymous Call Rejection ⁽¹⁾		N/C	N/C	N/C	
B. Caller ID with Name	FTK1FCC	10.00	10.00		
C. Caller ID—Number Only ⁽²⁾	FTE1FCC	10.00	10.00		
D. Repeat Dial Flat Rate Usage Sensitive	FTA1FCC N/A	5.00	5.00	1.50	
E. Return Call Flat Rate Usage Sensitive	FTB1FCC N/A	5.00	5.00	1.50	
F. Selective Call Acceptance ⁽³⁾	FTJ1FCC	5.00	6.00		(C)
G. Selective Call Forwarding	FTG1FCC	5.00	5.00		
H. Selective Call Rejection	FTH1FCC	5.00	5.00		
I. Selective Call Ring	FTF1FCC	5.00	5.00		
	<u>Code</u>	<u>Nonrecurring Charge</u>			
		<u>Residential</u>	<u>Business</u>		
J. Calling Number Identification Blocking	FTD1FCC	N/C	N/C		
K. Subsequent Blocking on same line	FTD1FCC	5.00	5.00		

⁽¹⁾ Anonymous Call Rejection is provided at no charge only to customers of Caller ID—Number Only and Caller ID with Name.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

⁽³⁾ **Grandfathered service limited to lines in service for existing customers at existing locations.** (N)
(N)

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

2. Solutions Package Rates

See C.1. preceding for Solutions Package descriptions.

Package Name	GF	Monthly Rate ⁽¹⁾
Ideal Solution	✓	\$42.00 (I)
Sure Solution I	✓	42.00 (I)
Sure Solution II	✓	39.00 (I)
Custom Solution I	✓	39.00 (I)
Choice Solution	✓	37.00 (I)
Standard Solution II	✓	32.00 (I)
Basic Solution	✓	42.00 (I)
Classic Solution	✓	39.00 (I)
Core Solution	✓	49.00 (I)
Clear Solution	✓	49.00 (I)
Personal II Solution	✓	44.00 (I)
Home II Solution	✓	37.50 (I)
Safe and Sound II Solution	✓	32.00 (I)
Progressive Plan	✓	37.50 (I)
Simple Solution	✓	32.00 (I)
Standard Home Phone Service II	✓	44.00 (I)
Progressive Plan II	✓	37.50 (I)
Follow Me Plan	✓	38.00 (I)
Essential Home Phone Plan	✓	37.00 (I)

GF (✓) = Grandfathered and limited to lines in service at existing locations for current customers.

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions Package.

(M) Material moved from Pages 39-47 of this section.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

2. Solutions Package Rates (Cont'd)

See C.1. preceding for Solutions Package descriptions.

Package Name	Monthly Rate
Pure Bundle ^[1]	\$30.00
Simple Choice Bundle ^[2] ^[5]	36.95 (I)
- with Voicemail ^[3] and Embarq Communications, Inc. Easy Talk Simple Choice Long Distance	33.95 (I)
Simple Choice Unlimited Bundle ^[2]	34.95 (I)
Simple Choice Unlimited Bundle ^[2] with Embarq Communications, Inc. Easy Talk Simple Choice Long Distance and with subscription to:	
- Voicemail ^[3]	33.95 (I)
- High Speed Internet (1.5M or higher)	29.95 (I)
- Voicemail ^[3] and High-Speed Internet (1.5M or higher)	28.95 (I)
Economy Pack Bundle ^[2] ^[4]	36.95 (I)
Economy Pack Plus Bundle ^[2]	32.00 (I)
Home Phone II	28.95

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^[1] The monthly rate includes the interstate Subscriber Line Charge. Extended Area Service (EAS) charges do not apply.

^[2] Flat rate EAS charges are included in this rate.

^[3] Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail.

^[4] The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve-month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

^[5] **This service is grandfathered and limited to lines in service at existing locations for current customers.**

(N)
(N)

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

2. Solutions Package Rates

See C.1. preceding for Package descriptions.

Package Name	GF	Monthly Rate ^[1]
Sure Solution II	✓	\$53.00 (I)
Choice Solution	✓	47.00 (I)
Standard Solution II	✓	41.00 (I)
Classic Solution	✓	50.00 (I)
Priority Solution	✓	47.00 (I)
Economy Bundle II A	✓	45.00 (I)
Rotary Classic Solution	✓	48.00 (I)
Economy Solution	✓	42.00 (I)
Pure Bundle ^[2]		40.00

GF (✓) = Grandfathered and limited to lines in service at existing locations for current customers.

^[1] Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

^[2] The monthly rate for Pure Bundle includes the interstate Subscriber Line Charge. Extended Area Service (EAS) charges do not apply.

(M) Material moved from Pages 52-56 of this section.

SPECIAL EXCHANGE SERVICES

SOLUTIONS II – BUSINESS (Cont'd)

D. Rates and Charges

1. Connected II ^{(1) (2) (3)}

- Business Key Line Flat Rate or Business One-Party Flat Rate Service
- Hunting (optional)
- Call Waiting
- Three-Way Calling or Three-Way Calling with Transfer
- Call Forwarding
- Return Call
- Repeat Dial
- Speed Dial (8 Number Capacity)
- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forward No Answer-Fixed
- Call Forward Busy-Fixed
- Call Waiting ID

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	\$53.00 (I)	\$53.00 (I)	\$53.00 (I)	\$53.00 (I)

- (1) Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).
- (2) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.
- (3) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

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SPECIAL EXCHANGE SERVICES

SOLUTIONS II – BUSINESS

D. Rates and Charges (Cont'd)

2. Economy Bundle II B ^{(1) (2) (3) (4)}

Business One-Party Flat Rate Local Exchange Service
 Choice of three of the following:
 Call Forward No Answer – Fixed
 plus Call Forward Busy - Fixed
 Call Waiting ⁽³⁾
 Caller ID with Name (includes Anonymous Call Rejection)
 Three-Way Calling
 Return Call

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	\$45.00 (1)	\$45.00 (1)	\$45.00 (1)	\$45.00 (1)

- (1) Customers must also subscribe to an Embarq Communications, Inc. long distance plan.
- (2) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.
- (3) When Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.
- (4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

United Telephone Company of the Northwest
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 OR2021-03

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SPECIAL EXCHANGE SERVICES

BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

D. Rates and Charges

1. Business Assist Advantage Plan

Business Key Line Flat Rate or Business One-Party Flat Rate Service
Hunting (optional)
Choice of available Custom Calling and/or ExpressTouch Service Features

	Monthly Rates ⁽¹⁾
Initial bundle, per location	\$59.00 (I) ⁽²⁾
2 nd through 10 th bundle (per bundle), per location	54.00 (I)

2. Unlimited Business Assist Advantage Plan ⁽³⁾

Business Key Line Flat Rate or Business One-Party Flat Rate Service
Hunting (optional)
Choice of available Custom Calling and/or ExpressTouch Service Features

	Monthly Rates ⁽¹⁾
Initial bundle, per location	\$60.00 (I) ⁽²⁾
2 nd through 10 th bundle (per bundle), per location	54.00 (I)

(1) Flat rate EAS charges are included in this rate.

(2) When customers also subscribe to the Company's non-regulated Voicemail, a \$1.00 discount is applied to the monthly rate. Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

(3) Customers must also subscribe to Embarq Communications, Inc. long distance Business Unlimited, a Business Assist Advantage Plan.