



# Oregon

Kate Brown, Governor

## Public Utility Commission

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June 6, 2021



### BY EMAIL

CenturyTel of Oregon, Inc., dba CenturyLink

CenturyTel of Eastern Oregon, Inc., dba CenturyLink

Robyn Crichton

Robyn.m.crichton@centurylink.com

RE: Advice No. 21-003

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 166. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

*/s/ Nolan Moser*

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

CenturyTel of Oregon, Inc. d/b/a CenturyLink and  
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink  
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**BASIC EXCHANGE ACCESS SERVICE**  
(Business Only)

5.3 BUSINESS RATES

The Basic Exchange Access Service monthly rates listed below do not include the EAS surcharge or the OTAP credit. Rate Group I includes all exchanges except Silver Lake. Rate Group II includes Silver Lake.

<u>Class of Service</u> <sup>(1)</sup>	<u>Rate Group I</u>	<u>Rate Group II</u>
Flat Rate Service (1-PTY)	\$33.00 (I)	\$33.00 (I)
Local Measured Service <sup>(2)</sup>	\$25.00 (I)	\$25.00 (R)
Payphone Service	\$20.31	\$27.25

Nonrecurring charges from Schedule 3 in the tariff and price list apply as required to install, move, rearrange or change an access line. Customers may change from Flat to Local Measured Service, or Local Measured to Flat Service, once within 6 months of the initial service offering in their exchange without incurring a nonrecurring charge.

<sup>(1)</sup> Multi-Party Access Line Service is available only to existing customers and will be eliminated, as facilities become available to provide 1-Party Service. No new services or supersedure of existing service will be permitted during the interim, except in the Harney exchange.

<sup>(2)</sup> Measured Usage Charges also apply. See Section 5 in Tariff No. 6.

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**CUSTOM CALLING SERVICE**

5.6 RATES (Cont'd)

Applicable to business and residence one party line service.

- A. No Nonrecurring Charge applies for the installation or change of the following Custom Calling Service Features.

	<u>Monthly Rate</u>	
Call Forwarding, each line equipped	<b>\$4.75 (I)</b>	
Call Forward No Answer, each line equipped	3.00	
Call Forward Busy, each line equipped	3.00	
Call Forward Busy/No Answer	<b>6.00 (I)</b>	
Speed Call, each line equipped		
Speed Call 8	<b>5.00 (I)</b>	
Speed Call 30 <sup>[1]</sup>	6.00	(C)
3-Way Calling (a.k.a. Three-Way Calling), each line equipped	<b>5.00 (I)</b>	
Call Waiting, each line equipped <sup>[1]</sup>	<b>6.75 (I)</b>	(C)
Call Waiting and Call Waiting Cancel	<b>7.00 (I)</b>	
Distinctive Ring (a.k.a. Personal Ring), each number assigned	<b>6.00</b>	
Intercom Calling <sup>[1]</sup>	<b>4.50 (I)</b>	(C)
Outbound Call Block Feature	5.00	

<sup>[1]</sup> **Grandfathered to existing customers. No new service will be offered.** (N)

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**CUSTOM CALLING II**

5.7 RATES AND CHARGES

	<u>Monthly Rate</u>	
Anonymous Call Reject *77	\$5.00	
Busy Redial *66	5.00	
Call Return *69	5.00	
Caller ID <sup>[1]</sup>	10.00	
Call Forward Remote Access	3.00	
Call Waiting ID <sup>[2]</sup>	5.00	(T)
Call Waiting Deluxe (DSCWID) <sup>[2]</sup> <sup>[3]</sup>	5.00	(C)
VIP Alert	5.00	
Selective Call Accept *64 <sup>[4]</sup>	5.00	(C)
Selective Call Forward *63	5.00	
Selective Call Rejection *60	5.00	
 Casual Calling Features <sup>[4]</sup>	 <u>Per Activation or Use</u>	 (T)
Busy Redial *66	\$ 1.50	
Call Return *69	1.50	
Call Trace *57	See Tariff No. 6	
Selective Call Accept *64	1.50	
Selective Call Forward *63	1.50	
Selective Call Rejection *60	1.50	

- <sup>[1]</sup> Name Delivery is dependent upon facilities availability. (T)
- <sup>[2]</sup> Requires Caller ID and Call Waiting. (T)
- <sup>[3]</sup> **Grandfathered to existing customers. No new service will be offered.** (N)
- <sup>[4]</sup> Casual Calling Features do not carry a monthly rate. The customer is charged each time the feature is activated. For all Casual Features except Customer Originated Trace, the total monthly charge for Casual Calling Feature activation will not exceed two times the monthly charge for the service. (T)

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**CUSTOM CALLING II**

5.7 RATES AND CHARGES

A. Custom Calling II Discounts

1. Multiple Line Caller ID, per line

Monthly Rate

3 - 20 Lines	\$6.00
21 - 50 Lines	6.00
51+ Lines	6.00

2. The following discounted monthly rates will apply for any of the features if they are ordered in addition to any packages listed previously under Custom Calling I. If multiple Custom Calling II features are ordered without any Custom Calling I package, then the first feature will be billed at the regularly price listed rate and each subsequent feature will be billed at the discounted price.

Monthly Rate <sup>(1)</sup>

Anonymous Caller Reject *77	<b>\$5.00 (I)</b>
Busy Redial *66	<b>5.00 (I)</b>
Call Return *69	<b>5.00 (I)</b>
Caller ID	<b>10.00 (I)</b>
Call Forward Remote Access	3.00
Personal Ringing	<b>6.00 (I)</b>
VIP Alert	<b>5.00 (I)</b>
Selective Call Accept *64	<b>5.00 (I)</b>
Selective Call Forward *63	<b>5.00 (I)</b>
Selective Call Rejection *60	<b>5.00 (I)</b>

(1) Grandfathered to existing customers. No new service will be offered.

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**REMOTE CALL FORWARDING SERVICE**

5.9 CONDITIONS (Cont'd)

M. The charges applicable to remotely forwarded calls shall be comprised of two separate elements; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone (RCF location).

1. Between the calling telephone and the called RCF location, the calling party is responsible for the payment of the charges applicable for the type of call involved with the exception of those calls which are placed collect and accepted by the RCF Service customer.
2. The RCF Service customer is responsible for the payment of the charges from the called telephone (RCF location) to the terminating telephone. The applicable charges for this portion of the remotely forwarded call shall be:
  - the EAS measured usage rate (See Tariff No. 6), or
  - the appropriate dial, station-to-station charge.

These charges apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

N. RCF Service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.

RATES

	<u>Service Code</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
A. Each Remote Call Forwarding Service without call screening and blocking	RCF	*	<b>\$23.00 (I)</b>
with call screening and blocking	RCFB	*	27.50
B. Change of local telephone number	--	*	--
C. Change of number to the call forwarding location	--	*	--

\* A service charge as set forth in Section 3 applies.

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**PACKAGED SERVICES**

5.12 CUSTOM CALLING PACKAGES

Monthly Rates

- |    |   |                   |
|----|---|-------------------|
| A. | Two Feature Package; any two Custom Calling features <sup>(1)</sup><br>except 30 number Repertory Speed Call, Call Waiting<br>and Call Waiting Cancel and Distinctive Ring<br>- Per line equipped | <b>\$7.00 (I)</b> |
| B. | Four Feature Package; Call Forwarding, 3-Way <sup>(1)</sup><br>Calling, Call Waiting and Call Waiting Cancel,<br>plus 8 number Speed Call,<br>- Per line equipped                                 | <b>12.00 (I)</b>  |

<sup>(1)</sup> Grandfathered to existing customers. No new service will be offered.

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**PACKAGED SERVICES**

5.13 SIMPLE CHOICE ONE <sup>(1)</sup> and SIMPLE CHOICE TWO <sup>(1)</sup> (Cont'd)

C. CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this price list shall apply.
2. Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice One and Simple Choice Two. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to Simple Choice Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice One and Simple Choice Two features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice One and Simple Choice Two. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this price list, increase, Simple Choice One and Simple Choice Two rates may also increase.

D. RATES

	<u>Residence</u>	<u>Business</u>
Simple Choice One Rate Group 1 and 2	\$37.00 (I)	\$45.00 (I)
Simple Choice Two Rate Group 1 and 2	\$68.00 (I)	-

Nonrecurring

A nonrecurring charge will not apply for installation of the features for Simple Choice One and Simple Choice Two. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 3.

<sup>(1)</sup> Grandfathered to existing customers at their present location.

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**PACKAGED SERVICES**

5.15 SIMPLE CHOICE <sup>(1)</sup>/BUSINESS ASSIST ADVANTAGE (Cont'd)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions are found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5.
2. Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice/Business Assist Advantage. However, appropriate nonrecurring charges apply for installation of, moves, and changes to the access line.
3. Simple Choice/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.
4. All recurring charges applicable to an access line apply to Simple Choice/Business Assist Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
5. If access line rates increase for residence and business service, as found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5. Simple Choice/Business Assist Advantage rates may also increase.

D. RATES

	Monthly Rate		
	<u>Residence</u>	<u>Business</u>	
Simple Choice <sup>(1)</sup>			
- Rate Group 1 <b>and 2</b>	<b>\$38.00 (I)</b>	--	(T) (D)
Business Assist Advantage			
- Rate Group 1 <b>and 2</b>	--	<b>\$53.00 (I)</b>	(T) (D)

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Schedule 3 of CenturyTel of Oregon, Inc. P.U.C. Or. No. 6.

<sup>(1)</sup> Effective December 26, 2014, Simple Choice is not available to new customers and is limited to lines in service for existing customers.

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**PACKAGED SERVICES**

5.17 SIMPLE CHOICE UNLIMITED <sup>(3)</sup> (Cont'd)

D. MONTHLY RATES

Simple Choice Unlimited <sup>(1)</sup> <sup>(3)</sup>

Local Exchange Service  
Choice of available Custom Calling Service  
or Custom Calling II Service Features

Monthly Rate<sup>(2)</sup>

**\$32.95 (I)**

- <sup>1)</sup> Nonregulated voicemail (where available) is included. A \$2.99 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.
- <sup>2)</sup> Flat rate EAS charges are included in this rate. The rate for CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan applies in addition to this rate.
- <sup>3)</sup> Effective December 26, 2014, Simple Choice Unlimited is not available to new customers and is limited to lines in service for existing customers.

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**PACKAGED SERVICES**

5.21 BUSINESS UNLIMITED (Cont'd)

C. FEATURES

- 3-Way Calling
- Anonymous Call Reject \*77
- Busy Redial \*66
- Call Forward Busy
- Call Forward No Answer
- Call Forward Remote Access
- Call Forwarding
- Call Return \*69
- Caller ID (with Name)
- Call Waiting and Cancel Call Waiting
- Call Waiting ID
- Distinctive Ring
- Hunting
- Message Waiting Indicator
- Selective Call Accept \*64
- Selective Call Forward \*63
- Selective Call Rejection \*60
- Speed Call 8 or Speed Call 30
- VIP Alert
- Voice Mail (Where Available) <sup>(1)</sup>

D. MONTHLY RATES

The following rates apply in addition to the monthly rates applicable for companion long distance service.

Primary Access Line Charge	Each Additional Access Line Charge
\$47.00 (l)	\$47.00 (l)

<sup>(1)</sup> A \$2.99 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.

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**PACKAGED SERVICES**

	<u>Monthly Rate</u> <sup>(1)</sup>
5.22 <u>ECONOMY PACK BUNDLE</u>	<b>\$36.95</b> <sup>(2)</sup> (1)
Local Exchange Service	
Caller ID Name and Number (includes Anonymous Call Reject #77) – Optional	
Call Waiting ID – Optional	
Call Waiting – Optional	

(1) Flat rate EAS charges are included in this rate.

(2) The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

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**DIRECTORY SERVICE**

6.1 DIRECTORY LISTINGS (Cont'd)

A. RESIDENCE AND BUSINESS RATES

Listings Service	NRC	Monthly Rate All Exchanges
Additional Listing	\$5.00	<b>\$4.00 (1)</b>
Alternate Listing	5.00	<b>4.00 (1)</b>
Cross-Reference Listing	5.00	<b>4.00 (1)</b>
Foreign Listing, Alpha Section	5.00	<b>4.00 (1)</b>
Lines of Information, per line	5.00	<b>4.00 (1)</b>
Non-Published Listing	(1)	(1)
Non-Listed Listing	(1)	(1)

(1) Rates for Non-Published and Non-Listed Services are found in the CenturyTel of Oregon d/b/a CenturyLink OR PUC Tariff No. 6.

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