



e-FILING REPORT COVER SHEET

COMPANY NAME: Crooked River Ranch Water Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number:

Report is required by:  OAR  
 Statute  
 Order 20-400

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: UM 2120

List Key Words for this report. We use these to improve search results.

Covid-19 enhanced quarterly reporting UM 2120, Order no. 20-400

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

# Crooked River Ranch Water Company

## 1st Quarter 2021

### PUC Order 20-400 Quarterly Report

	January	February	March	Total
a. The number of connections as of the end of the quarter, by customer class	R= 1,599	1,601	1,601	1,601
	C= 48	47	47	47
b. By customer class, assessed late payment fees or charges during the period	R= 132	130	135	397
	C= 2	1	3	6
	0	0	0	0
c. By customer class, Enrolled in a current Time Payment Agreement (TPA)				
d. By The number of customers enrolling in new TPA	0	0	0	0
e. The number of customers completing a TPA during the period	0	0	0	0
f. The number of customers, by customer class, renegotiating TPA during the period	R= 0	0	0	0
	C= 0	0	0	0
g. Total number of residential customers with arrearage balances, segmented by:				
30-60 days	15/\$397.26	14/\$172.95	12/\$216.63	41/\$786.84
61-90 days	10/\$1,386.38	9/\$1,447.16	7/\$1,318.61	26/4,152.15
91+ days	0/\$0	0/\$0	0/\$0	0/\$0
h. Total number of disconnection communications delivered by vintage, (15-day, 7-day)	50	42	39	81
i. Total number of service disconnections for non-payment	5	3	1	9
j. Total number of service reconnection, segmented by same-day / next-day reconnect, and any reconnect occurring after next day.				
same day	5	3	0	8
next day	0	0	0	0