

Crooked River Ranch Water Company

1st Quarter 2021

PUC Order 20-400 Quarterly Report

		January	February	March	Total
a. The number of connections as of the end of the quarter, by customer class	R=	1,608	1,607	1,607	1,607
	C=	48	47	47	48
b. By customer class, assessed late payment fees or charges during the period	R=	132/\$150.54	130/\$124.33	135/\$127.83	397/\$402.70
	C=	2/\$3.74	1/\$.94	3/\$3.26	6/\$7.94
c. By customer class, Enrolled in a current Time Payment Agreement (TPA)		0	0	0	0
d. By The number of customers enrolling in new TPA		0	0	0	0
e. The number of customers completing a TPA during the period		0	0	0	0
f. The number of customers, by customer class, renegotiating TPA during the period	R=	0	0	0	0
	C=	0	0	0	0
g. Total number of residential customers with arrearage balances, segmented by:					
	30-60 days	99/\$3,291.37	118/\$5,096.69	103/\$4,028.38	320/\$12,416.44
	61-90 days	15/\$397.26	14/\$172.95	12/\$216.63	41/4\$786.84
	91+ days	0/\$0	0/\$0	0/\$0	0/\$0
h. Total number of disconnection communications delivered by vintage, (15-day, 7-day)		50	42	39	81
i. Total number of service disconnections for non-payment		5	3	1	9
j. Total number of service reconnection, segmented by same-day / next-day reconnect, and any reconnect occurring after next day.	same day	5	3	0	8
	next day	0	0	0	0

Crooked River Ranch Water Company

2nd Quarter 2021

PUC Order 20-400 Quarterly Report

		April	May	June	Total
a. The number of connections as of the end of the quarter, by customer class	R=	1,619	1,611	1,616	1,616
	C=	46	47	48	48
b. By customer class, assessed late payment fees or charges during the period	R=	120/\$123.06	148/\$165.69	128/\$143.54	296/\$432.29
	C=	2/\$1.78	4/\$3.14	2/\$1.67	8/\$6.59
c. By customer class, Enrolled in a current Time Payment Agreement (TPA)		0	0	0	0
d. By The number of customers enrolling in new TPA		0	0	0	0
e. The number of customers completing a TPA during the period		0	0	0	0
f. The number of customers, by customer class, renegotiating TPA during the period	R=	0	0	0	0
	C=	0	0	0	0
g. Total number of residential customers with arrearage balances, segmented by:					
30-60 days		90/\$3,194.41	111/\$4,353.88	103/\$4,391.88	304/\$11,940.17
61-90 days		13/\$320.20	12/\$211.71	13/\$250.45	38/\$782.36
91+ days					
h. Total number of disconnection communications delivered by vintage, (15-day, 7-day)		61	52	29	142
i. Total number of service disconnections for non-payment		0	2	0	2
j. Total number of service reconnection, segmented by same-day / next-day reconnect, and any reconnect occurring after next day.	same day	0	1	0	1
	next day	0	1	0	1

Crooked River Ranch Water Company

PUC Order 20-400 Quarterly Report

3rd Quarter 2021

	July	August	September	Total
a. The number of connections as of the end of the quarter, by customer class	R= 1,610 C= 48	1,619 48	1,624 48	1,624 48
b. By customer class, assessed late payment fees or charges during the period	R= 142/\$178.21 C= 1/\$.94	131/\$196.16 1/\$.94	133/\$185.94 1/\$.94	406/\$560.31 3/\$2.82
c. By customer class, Enrolled in a current Time Payment Agreement (TPA)	0	0	0	0
d. By The number of customers enrolling in new TPA	0	0	0	0
e. The number of customers completing a TPA during the period	0	0	0	0
f. The number of customers, by customer class, renegotiating TPA during the period	R= 0 C= 0	0 0	0 0	0 0
g. Total number of residential customers with arrearage balances, segmented by:	30-60 da: 119/\$17,155.58 61-90 da: 7/\$124.34 91+ days:	110/\$6,088.98 16/\$677.87	120/\$6,747.15 13/\$300.37	407/\$29,991.71 36/\$1,102.58
h. Total number of disconnection communications delivered by vintage, (15-day, 7-day)	31	44	41	116
i. Total number of service disconnections for non-payment	0	1	1	1
j. Total number of service reconnection, segmented by same-day / next-day reconnect, and any reconnect occurring after next day.	same day: 0 next day: 0	0 0	1 0	1 0

Crooked River Ranch Water Company

PUC Order 20-400 Quarterly Report

4th Quarter 2021

	October	November	December	Total
a. The number of connections as of the end of the quarter, by customer class	R= 1,625 C= 48	1,621 50	1,623 50	1,623 50
b. By customer class, assessed late payment fees or charges during the period	R= 147/\$208.41 C= 1/\$.94	138/154.59 6/\$7.58	167/\$175.04 17/\$16.66	452/\$538.04 24/\$25.18
c. By customer class, Enrolled in a current Time Payment Agreement (TPA)	0	0	0	0
d. By The number of customers enrolling in new TPA	0	0	0	0
e. The number of customers completing a TPA during the period	0	0	0	0
f. The number of customers, by customer class, renegotiating TPA during the period	R= 0 C= 0	0 0	0 0	0 0
g. Total number of residential customers with arrearage balances, segmented by:				
30-60 days	107/\$5,716.68	130/\$5,358.65	130/\$4,449.09	367/\$10,524.42
61-90 days	12/\$140.02	21/\$665.08	20/\$414.54	53/\$1,219.64
91+ days				
h. Total number of disconnection communications delivered by vintage, (15-day, 7-day)	50	38	44	
i. Total number of service disconnections for non-payment	2	0	0	2
j. Total number of service reconnection, segmented by same-day / next-day reconnect, and any reconnect occurring after next day.	same day next day	0 0	0 0	0 0

Crooked River Ranch Water Company

PUC Order 20-400 Quarterly Report

1st Quarter 2022

	January	February	March	Total
a. The number of connections as of the end of the quarter, by customer class	R= 1,624 C= 50	1,612 50	1,616 50	1,616 50
b. By customer class, assessed late payment fees or charges during the period	R= 143/\$139.65 C= 1/\$.91	139/\$136.99 3/\$2.23	122/\$128.62 2/\$2.62	404/\$405.26 6/\$5.76
c. By customer class, Enrolled in a current Time Payment Agreement (TPA)	0	0	0	0
d. By The number of customers enrolling in new TPA	0	0	0	0
e. The number of customers completing a TPA during the period	0	0	0	0
f. The number of customers, by customer class, renegotiating TPA during the period	R= 0 C= 0	0 0	0 0	0 0
g. Total number of residential customers with arrearage balances, segmented by:				
30-60 days	108/\$3,723.19	136/\$4,712.42	101/\$3,323.04	345/\$11,758.65
61-90 days	17/\$224.69	26/\$575.60	20/\$351.33	63/\$1,151.62
91+ days				
h. Total number of disconnection communications delivered by vintage, (15-day, 7-day)	30	27	39	96
i. Total number of service disconnections for non-payment	2	0	1	3
j. Total number of service reconnection, segmented by same-day / next-day reconnect, and any reconnect occurring after next day.	same day 1 next day 1	0 0	0 0	1 1