



e-FILING REPORT COVER SHEET

COMPANY NAME: Crooked River Ranch Water Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
 Statute
 Order 20-400

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2120

List Key Words for this report. We use these to improve search results.

Covid-19 enhanced quarterly reporting UM 2120, Order no. 20-400

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Crooked River Ranch Water Company

PUC Order 20-400 Quarterly Report

4th Quarter 2020

	October	November	December	Total
a. The number of connections as of the end of the quarter, by customer class	R= 1,615	1,611	1,605	1,605
	C= 42	42	42	42
b. By customer class, assessed late payment fees or charges during the period	R= 218	160	206	584
	C= 2	4	3	9
	0	0	0	0
c. By customer class, Enrolled in a current Time Payment Agreement (TPA)				
d. By The number of customers enrolling in new TPA	0	0	0	0
	0	0	0	0
e. The number of customers completing a TPA during the period				
f. The number of customers, by customer class, renegotiating TPA during the period	R= 0	0	0	0
	C= 0	0	0	0
g. Total number of residential customers with arrearage balances, segmented by:				
30-60 days	52/\$2,753.44	49/\$1,940.60	48/\$2,135.10	149/\$6,829.14
61-90 days	7/\$961.10	20/\$1,922.46	28/\$2,211.49	55/\$5095.05
91+ days	0/0	0/0	0/0	0/0
h. Total number of disconnection communications delivered by vintage, (15-day, 7-day)	0	0	0	0
i. Total number of service disconnections for non-payment	0	0	0	0
j. Total number of service reconnection, segmented by same-day / next-day reconnect, and any reconnect occurring after next day.	0	0	0	0