



e-FILING REPORT COVER SHEET

COMPANY NAME: WILLAMETTE WATER COMPANY

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications) RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order 20-400

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2120

List Key Words for this report. We use these to improve search results.

Covid-19 enhanced quarterly reporting UM 2120, Order no. 20-400

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Willamette Water Company

COVID-19

April - June 2021

a. The number of connections as of the end of the quarter, by customer class;

Customer Class	Residential	Commercial	Industrial
Residential	97		
Commercial		54	
Industrial			9
Total			160

b. The number of customers as of the end of the quarter, by customer class, assessed late payment fees or charges during the period;

Customer Class	Residential	Commercial	Industrial
Residential	9		
Commercial		6	
Industrial			0
Total	15		
Average			
			\$31.41

- h. The number of customers as of the end of the quarter, by customer class, enrolled in a current Time Payment Agreement (TPA); 0
- i. The number of customers enrolling in a new TPA; 0
- j. The number of customers completing a TPA during the period; 0
- k. The number of residential customers, by customer class, renegotiating TPAs during the period; 0
- l. Total number of residential customers with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment;

Customer Class	30-60Days	61-90 days	91+Days
Residential	1002.65	133.63	0
Total	19	3	3

As of 6/30/21

- m. Total number of disconnection communications delivered by vintage (15-day, 7-day); 15
- n. Total number of service disconnections for non-payment; and 0
- o. Total number of service reconnections, segmented by same-day / next-day reconnect, and any reconnect occurring after next day. 0