



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order 20-400

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2120

List Key Words for this report. We use these to improve search results.

Covid-19 enhanced quarterly reporting UM 2120, Order no. 20-400

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Willamette Water Company
 Covid-19 enhanced quarterly reporting UM 2120, Order No. 20-400
 January - March, 2022
 Due: 04/29/22

a. The number of connections as of the end of the quarter, by customer class;

Residential	97
Commercial	54
Industrial	9
	160

b. The number of customers as of the end of the quarter, by customer class, assessed late payment fees or charges during the period;

Residential	18	\$30.46
Commercial	8	\$30.70
Industrial	0	\$0.00
	<u>26</u>	<u>\$61.16</u>

- c. The number of customers as of the end of the quarter, by customer class, enrolled in a current Time Payment Agreement (TPA); 0
- d. The number of customers enrolling in a new TPA; 0
- e. The number of customers completing a TPA during the period; 0
- f. The number of customers, by customer class, renegotiating TPAs during the period; 0
- g. Total number of residential customers with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment;

	<u>30-60Days</u>	<u>61-90 days</u>	<u>91+Days</u>
Residential	6363.84	700.02	108.59
	69	13	2
			As of 03/31/22

- h. Total number of disconnection communications delivered by vintage (15-day, 7-day); 33
- i. Total number of service disconnections for non-payment; and 1
- j. Total number of service reconnections, segmented by same-day / next-day reconnect, and any reconnect occurring after next day. 1