



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number:

Report is required by:  OAR  
 Statute  
 Order 20-400

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: UM 2120

List Key Words for this report. We use these to improve search results.

Covid-19 enhanced quarterly reporting UM 2120, Order no. 20-400

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Willamette Water Company  
 COVID-19  
 July - September 2021  
 Due: 10/29/21

a. The number of connections as of the end of the quarter, by customer class;

Residential	97
Commercial	54
Industrial	9
	160

b. The number of customers as of the end of the quarter, by customer class, assessed late payment fees or charges during the period;

Residential	12	\$15.65
Commercial	9	\$29.27
Industrial	0	\$0.00
	<u>21</u>	<u>\$44.92</u>

c. The number of customers as of the end of the quarter, by customer class, enrolled in a current Time Payment Agreement (TPA); 0

d. The number of customers enrolling in a new TPA; 0

e. The number of customers completing a TPA during the period; 0

f. The number of customers, by customer class, renegotiating TPAs during the period; 0

g. Total number of residential customers with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment;

	<u>30-60Days</u>	<u>61-90 days</u>	<u>91+Days</u>
Residential	2216.29	515.46	0
	31	7	

As of 9/30/21

h. Total number of disconnection communications delivered by vintage (15-day, 7-day); 21

i. Total number of service disconnections for non-payment; and 0

j. Total number of service reconnections, segmented by same-day / next-day reconnect, and any reconnect occurring after next day. 0