



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
 Statute
 Order 20-400
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
 Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2120

List Key Words for this report. We use these to improve search results.

Covid-19 enhanced quarterly reporting UM 2120, Order no. 20-400

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Willamette Water Company
 COVID-19
 January - March 2021

a. The number of connections as of the end of the quarter, by customer class; Residential 96
Commercial 54
Industrial 9
159

b. The number of customers as of the end of the quarter, by customer class, assessed late payment fees or charges during the period; Residential 14 \$21.45
Commercial 12 \$25.21
Industrial 0 \$0.00
26 \$46.66

c. The number of customers as of the end of the quarter, by customer class, enrolled in a current Time Payment Agreement (TPA); 0

d. The number of customers enrolling in a new TPA; 0

e. The number of customers completing a TPA during the period; 0

f. The number of customers, by customer class, renegotiating TPAs during the period; 0

g. Total number of residential customers with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days.

Reports will include total arrearages and average arrearages for each segment;

	<u>30-60Days</u>	<u>61-90 days</u>	<u>91+Days</u>
Residential	887.24	213.37	0
	17	5	5
			As of 3/31/21

h. Total number of disconnection communications delivered by vintage (15-day, 7-day); 26

i. Total number of service disconnections for non-payment; and 0

j. Total number of service reconnections, segmented by same-day / next-day reconnect, and any reconnect occurring after next day. 0