



Oregon

Kate Brown, Governor

Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

Mailing Address: PO Box 1088

Salem, OR 97308-1088

503-373-7394

April 8, 2021



BY EMAIL

CenturyTel of Oregon, Inc., dba CenturyLink

CenturyTel of Eastern Oregon, Inc., dba CenturyLink

Attn: Robyn M. Crichton

Robyn.m.crichton@centurylink.com

RE: Advice No. 21-002

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 165. A receipted copy of the acknowledged sheets in your price list filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List

Section 6
6th Revised Page 8

DIRECTORY ASSISTANCE SERVICE

6.3. LOCAL DIRECTORY ASSISTANCE

A. CONDITIONS

1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.
2. There are no call allowances or exemptions for Directory Assistance. A maximum of two requests per call are allowed. If two telephone numbers are requested in a single directory assistance call, Directory Assistance Call Completion described in Section 6.5 is available only for the second telephone number provided.
3. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of **\$4.25 (I)** per listing requested will apply. This is in addition to charges listed under Rates following.

B. RATES

Rate Per Month

1. Each call dialed directly by customer **\$4.25 (I)**
2. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.

CenturyTel of Oregon, Inc.
d/b/a CenturyLink
PL No. 101 #21-002

Effective: March 26, 2021

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Section 6
7th Revised Page 9

DIRECTORY ASSISTANCE SERVICE

6.4 NATIONAL DIRECTORY ASSISTANCE SERVICE

National Directory Assistance Service is provided to customers of the company for the purpose of r

A. TERMS AND CONDITIONS

1. There are no call allowances or exemptions for National Directory Assistance customers.
2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
3. A maximum of two requested telephone numbers are allowed per call.
4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.

B. RATES

| | <u>Charge</u> |
|---------------------------------------|---------------|
| Each call dialed directly by customer | \$5.25 (1) |

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