



March 22, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 21-002 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of March 26, 2021.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
6	22	8th

This filing increases Directory Assistance Service. Customers were notified of these changes.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink
Mr. David Ziegler, CenturyLink

OR2021-03

ROBYN CRICHTON
Government Operations Manager
robyn.m.crichton@centurylink.com
100 CenturyLink Drive
Monroe, LA 71203
voice: (913) 884-1131

MESSAGE TELECOMMUNICATIONS SERVICE

6.8 DIRECTORY ASSISTANCE SERVICE (Cont'd)

5. Rates

- a. Each call dialed by the customer, per call **\$6.99 (I)**
- b. When the customer requests Directory Assistance by dialing "0" where the customer has the technical capability to direct dial Directory Assistance, the Operator - Assisted Station – Sent Paid rate specified in the Oregon Price List applies in addition to the Directory Assistance Service Charge.
- c. Applicable usage charges will apply for completed calls in addition to the Directory Assistance Service charge.

**Attachment B: United Telephone Company of the Northwest
Price Plan Control List**

Price List No. 102

Transmittal #	Effective Date	Location	Sheet	Res/ Bus	Service	Pre-plan Price	Current Price	Proposed Price	Price Change	12-Month Percent Change	Cumulative Percent Change	Price Plan Category	Pricing Flexibility Allowed
#21-002	3/26/2021	Section 6.8.5.a	22	Both	Directory Assistance	\$3.75	\$5.99	\$6.99	\$1.00	16.69%	86.40%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term