



April 8, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 372 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC No. 6 Tariff (**AMENDED**)

Dear Commissioners:

The following **AMENDED** CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC No. 6 Tariff pages reflect a new effective date of April 9, 2021. These pages were originally filed on February 16, 2021 with a March 26, 2021 effective date, but the implementation date of these rate increases was delayed.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
3	3	2nd
5	8	5th
5	10	4th
6	4	3rd

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink
Mr. David Ziegler, CenturyLink

OR 2021-03

ROBYN CRICHTON
Government Operations Manager
robyn.m.crichton@centurylink.com
voice: (913) 884-1131

NONRECURRING CHARGES

3.1 NONRECURRING CHARGES - Residence, Simple Business and Complex Business (Cont'd)

D. Rate Schedule of Nonrecurring Charges

	<u>One Time Charge</u>
1. Service Charge	
a. Each Network Access Line connected:	
Residence	\$34.50
b. Changes requiring central office work only	15.55
c. Change in directory listing	7.67
d. Other Network Access Line Work, each occurrence	15.55
e. Supersedure of business service with all terminations in place	13.75
f. Maintenance Visit Charge (a.k.a. Trouble Isolation Charge) ⁽¹⁾	

The following charge(s) applies for each visit to a customer's premises by a Company employee during which it is determined that the service difficulty, or trouble report, results from customer-provided wire, connections, terminal equipment and/or communications systems arranged for connection to Company facilities.

	<u>Charge per Service Call</u>
- First 15 minutes	\$40.00 (I)
- Each Additional 15 minutes	15.00 (I)

⁽¹⁾ Maintenance Visit Charges (a.k.a. Trouble Isolation Charges) for individual business and residence lines/trunks will not exceed \$85.00 per service call.

BASIC EXCHANGE ACCESS SERVICE

5.2 EXTENDED AREA SERVICE (Cont'd)

C. Rates

1. Basic Exchange Access Service - Residential

The Basic Exchange Access Service monthly rates listed below do not include the EAS surcharge or the OTAP credit. Rate Group I includes all exchanges except Silver Lake. Rate Group II includes Silver Lake.

Class of Service ⁽¹⁾	Rate Group I	Rate Group II
Flat Rate (1-PTY)	\$24.00 (I)	\$24.00 (I)
Local Measured Service ⁽²⁾	\$16.50 (I)	\$19.00 (I)

Nonrecurring charges from Section 3 apply as required to install, move, rearrange or change an access line. Customers may change from Flat to Local Measured Service, or Local Measured to Flat Service, once within 6 months of the initial service offering in their exchange without incurring a non-recurring charge.

⁽¹⁾ Multi-Party Access Line Service is available only to existing customers and will be eliminated, as facilities become available to provide 1-Party Service. No new services or supersedure of existing service will be permitted during the interim, except in the Harney exchange.

⁽²⁾ Measured Usage Charges also apply. See 5.3.A following.

BASIC EXCHANGE ACCESS SERVICE

5.5 RATES

A. Extended Area Service Surcharge

1. Flat Rate

The Extended Area Service surcharges listed below apply in addition to the Basic Exchange Access Service monthly rates specified elsewhere. The surcharge is applied by rate band. Rate bands are based upon the number of access lines which can be called that are outside of the local exchange but within the extended area service arrangement.

CLASS OF SERVICE

	<u>Residential</u>	<u>Business</u>
BAND A	\$3.00 (R)	\$3.00 (R)
BAND B	3.00 (R)	3.00 (R)
BAND C	3.00 (R)	3.00 (R)
BAND D	3.00 (R)	3.00 (R)
BAND E	3.00 (R)	3.00 (R)

2. Measured Rate

All classes of service, Per minute \$0.06

3. Nonrecurring charges

Non-recurring charges from Section 3 normally apply when EAS service options are changed after initial installation of service. When EAS calling areas are added or changed, and when EAS rates are adjusted, affected customers may change their EAS option once within six months of the change at no charge.

4. Extended Area Service Exchange Rate Bands

See Page No. 11.

DIRECTORY SERVICE

6.1 CONDITIONS (Cont'd)

- H. Where extra listings are provided in conjunction with initial or subsequent installations of exchange service facilities, the charges begin with the day on which charges for the associated service are effective. Where extra listings are provided other than in conjunction with exchange service facilities, the charges begin with the day following their entry in the information records. When extra listings are included in, or excluded from, the directory, the charge will continue until the end of the directory period unless the listed party or firm vacates the customer's premises or applies for service in his own name, or unless the customer's service is discontinued.
- I. All applications for services outlined in this section shall be made by the customer or authorized agent.
- J. The Company's liability arising from errors in or omissions of directory listings, alphabetical section or classified, shall be limited and satisfied by a refund not exceeding the amount of the charges for such if the customer's service is affected during the period covered by the directory in which the error or omission occurred.

6.2 RATES

Listings Service	NRC	Rate Per Month (All Exchanges)	
		Residence	Business
Non-Published	\$5.00	\$4.00 (1)	\$4.00 (1)
Non-Listed	5.00	1.00	\$4.00 (1)
Additional Listings	(1)	(1)	(1)

(1) Rates for additional listings are found in the CenturyTel of Oregon d/b/a CenturyLink Price List.