



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
 Statute
 Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other Order 20-400
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2021

List Key Words for this report. We use these to improve search results.

UM 2120, Order No. 20-400, COVID-19

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



Charbonneau Water Company, LLC
32020 SW Charbonneau Dr
Wilsonville, OR 97070

2/3/21

Covid-19 - Enhanced Reporting March 2020-December 2020

- The number of connections as of the end of the quarter, by customer class. 16
- The number of customers as of the end of the quarter, by customer class, assessed late payment fees or charges during the period. 0
- The number of customers as of the end of the quarter, by customer class, enrolled in a
 - current Time Payment Agreement (TPA). 0
- The number of customers enrolling in a new TPA.
- The number of customers completing a TPA during the period. 0
- The number of customers, by customer class, renegotiating TPAs during the period. 0
- Total number of residential customers with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment. 0
- Total number of disconnection communications delivered by vintage (15-day, 7-day). 0
- Total number of service disconnections for non-payment; and 0
- Total number of service reconnections, segmented by same-day/ next-day reconnect, and any reconnect occurring after next day. 0

Regards,
Chris Bensel, PGA
General Manger
Charbonneau Golf Club / Charbonneau Water Co.