Oregon Public Utility Commission

e-FILING REPORT COVER SHEET

COMPANY NAME: Avion Water Company, Inc.
DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.
Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications) RO (Other, for example, industry safety information)
Did you previously file a similar report? No Yes, report docket number:
Report is required by: Statute Order 20-400 Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket) Other (For example, federal regulations, or requested by Staff)
Is this report associated with a specific docket/case? No Yes, docket number: UM 2120
List Key Words for this report. We use these to improve search results.
Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us
Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

60813 Parrell Rd • Bend, OR 97702 • Ph: 541-382-5342 • fax: 541-382-5390 • Email: avion@avionwater.com

March 9, 2021

Public Utility Commission of Oregon 201 High Street SE, Suite 100 P.O. Box 1088 Salem, OR 97308-1088

RE: UM 2120 Attachment A - Avion Water Company, Inc.'s report of Collections Data

To Whom It May Concern:

As required by Order No. 20-400 issued in UM 2120, enclosed is Avion Water Company Inc.'s enhanced reporting worksheet relating to collection, disconnection and Time Payment Agreement data for the quarter ended December 31, 2020.

Please address correspondence on this matter to me at <u>rick@avionwater.com</u> or call (541) 382-5342.

Yours Very Truly,

Richard C. Bailey Secretary-Treasurer

Kichard C. Bailey

Enclosure

Avion Water Company, Inc. 10/1/2020 - 12/31/2020

	<u>Item a</u>	<u>Item b</u>	<u>ltem c</u>		<u>Item d</u>	<u>item e</u>	<u>Item f</u>
	QTR End	QTR End	QTR End				
	No. of Customersber of Late Fees Asse		Total TPAs		TPA enrollments	TPA Completions	TPA Renegotiations
Residential Customers	14,397	-		-	-	-	-
Commercial Customers	292	-		-	-	-	-

Residential Customers No. of Customers Total arrearages Average arrearage 30 - 60 Days arrears \$ 29,851.57 \$ Item g 339 88.06 14,052.14 \$ Item g 61-90 Days arrears 288 \$ 48.79 \$ 20,111.50 \$ Item g 91+ Days arrears 120 167.60 15-day Disconnect notices (Quarterly total) Item h 7-day Disconnect notices (Quarterly total) Item h Item i Total number of service disconnections for non-payment Total number of service reconnections Item j Same day reconnection Item j Item j Next day reconnection

NOTE: Avion Water Company, Inc. did not resume the disconnection process until 1/1/2021 and the first disconnects were in February 2021.

After next day reconnection

Item j