



Portland General Electric
121 SW Salmon Street · Portland, Ore. 97204

December 15, 2020

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street, S.E.
P.O. Box 1088
Salem, OR 97308-1088

RE: Supplemental Filing of Advice No. 20-44, Rule E, Establishing Credit / Treatment of Deposits related to the Effects of the COVID-19 Pandemic on Utility Customers

Portland General Electric Company (PGE) submits this filing pursuant to Oregon Revised Statutes (ORS) 757.205 and 757.210, and Oregon Administrative Rule (OAR) 860-022-0025, for filing proposed tariff sheets associated with Tariff P.U.C. No. 18. PGE initially filed Advice No. 20-44 on December 3, 2020 with a requested effective date of January 1, 2021 which remains as previously filed. PGE is submitting this Supplemental Filing at the request of Staff to remove the (2) Footnote on Sheet No. E-3 as it is not necessary given the permissive language for reconnection and late payment fees in PGE's tariff.

Enclosed is the following replacement sheet:

Second Revision of Sheet No. E-3

All other sheets remain as previously filed.

To satisfy the requirements of OAR 860-022-0025, PGE responds as follows:

The changes do not increase, decrease, otherwise change existing rates, or impact revenues. The proposed updates to Rule E, Establishing Credit / Treatment of Deposits related to the Effects of the COVID-19 Pandemic on Utility Customers provide additional protections for PGE customers during this time of need and hardship.

The application requesting a waiver of legal statutory notice, pursuant to ORS 757.220 and OAR 860-022-0020 filed on December 3, 2020 is still valid.

Please direct questions to Mary Widman at (503) 464-8223. Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com

Sincerely,

\s\ Robert Macfarlane

Robert Macfarlane
Manager, Pricing and Tariffs

Enclosure

D. **Timing and Payment of Residential Deposit** ⁽¹⁾

(C)

An Applicant or Customer who is required to pay a deposit or additional deposit may:

- 1) Pay the deposit in full prior to receiving service;
- 2) Enter into an agreement to pay the deposit in three installments, except where a deposit is required to reconnect service after disconnection for nonpayment (OAR 860-021-0335), in which case the whole deposit is due prior to reconnection; or
- 3) Provide a letter of guaranty.

If the Applicant or Customer chooses to enter into a deposit installment agreement they must do so within five business days ⁽¹⁾ from the date of notice from the Company that a deposit is required. Except for the last payment, installments must be the greater of \$30 or 1/3 of the deposit. The Applicant or Customer must pay the first installment immediately. The remaining installments will be due 30 and 60 days after the first installment payment. If a Customer has an existing deposit on file with the Company, and an additional amount is being added to the deposit due, any additional installment payment(s) will be adjusted to include the additional deposit; however, two payments will not be required within the same 30 day period.

If a Customer fails to abide by the terms of a deposit installment agreement, the Company may disconnect service after making a good-faith effort to contact the Customer in person or by mailing a notice no less than six business days before disconnection. Should disconnection for nonpayment of a deposit occur, the Customer is required to pay: the full amount of the unpaid deposit balance, any applicable Reconnection charge, Late Payment Charge, and 1/2 of any past due amount before service is restored. The balance of the past due amount is to be paid within 30 days of the date service is restored. A Customer may continue with an existing time payment agreement by paying all past-due installments along with the full deposit and other applicable charges [OAR 860-21-0205(7)].

(1) The Company will waive new deposit requirements associated with late or nonpayment, arrearages, or credit related issues for new or existing residential customers, through October 1, 2022 as outlined in OPUC Order No. 20-401

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