



Oregon

Kate Brown, Governor

Public Utility Commission

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503-373-7394

December 31, 2020



BY EMAIL

Avista Corporation, dba Avista Utilities

Jaime.majure@avistacorp.com

dockets@avistacorp.com

RE: Advice No. 20-13-G

The tariff sheets in your December 2, 2020, UM 779 compliance filing docketed in ADV 1212, Advice No. 20-13-G, are accepted in compliance with Order No. 20-437. Attached is a receipted copy of the sheets in your compliance filing for your records.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

(503) 378-3098

AVISTA CORPORATION
dba Avista Utilities

RULE NO. 7 (continued)

DEPOSITS

- b. Not more than two five-day disconnection notices were issued to the customer during the previous 12 months; and
- c. The customer was not disconnected for nonpayment during the previous 12 months.
- 3. After satisfactory credit has been established or re-established, the deposit plus any accrued interest will be promptly refunded or credited to the customer's account. A customer is entitled to a refund upon request.
- 4. In the event the customer moves to a new address within the Company's service area, the deposit, plus accrued interest, will be transferred to the new account.
- 5. Deposits plus accrued interest can be refunded or credited, in whole or in part, to the customer's account at any time provided that procedures followed by the Company are non-discriminatory.
- 6. Unless otherwise specified by the customer, the Company will mail deposit refunds to the customer's last known address. Valid claims for payment of refunds will be promptly honored by the Company if received within one year of the date service is terminated. Funds held beyond one year will be disposed of in accordance with ORS 98.316.

D. Interest on Deposits for Residential and Non-Residential Service.

- 1. Each year, the Commission shall establish an annual interest rate that must be paid on customer deposits. The Commission will base the rate upon consideration of the effective interest rate for new issues of one-year Treasury Bills issued during the last week of October, the interest rate on the most recent issuance of one-year Treasury Bills, or the effective interest rate for the average yield of Treasury Bills of the closest term issued during the last week of October. This interest rate applies to deposits held during January 1 through December 31 of the subsequent year. The current interest rate is 0.1%.
- 2. Upon payment of a deposit, the Company will provide the customer documentation showing the date, name of the applicant or customer, the service address, amount of deposit, a statement that the deposit accrues interest at the rate prescribed by the Commission, and an explanation of the conditions under which the deposit will be refunded.

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(continued)

Advice No. 20-13-G
Issued December 2, 2020

Received
Filing Center

Effective For Service On & After
January 1, 2021

Issued by Avista Utilities

By



Patrick Ehrbar, Director of Regulatory Affairs

DEC 2 2020

AVISTA CORPORATION
dba Avista Utilities

RULE NO. 20
MISCELLANEOUS CHARGES

The following schedule summarizes the Company's service charges to its natural gas customers:

Disconnect (normal business hours).....no charge

*Reconnect charge for non-pay/Customer convenience \$30 -during office hours****
(Reference Rule 11) \$50 -other than office hrs****

* Seasonal Reconnect \$30 -during office hours****
(Reference Schedule 410 and 420) \$50 -other than office hrs****

Returned checks from the Bank (Reference Rule 9) \$ 25

Late Payment Fee 2% of unpaid balance
(Reference Rule 9)..... over \$200

2nd Meter Test within 12 Month Period Company cost of***
(Reference Rule 18) performing test

Deposits to establish credit - (Reference Rule 7) Based on premise usage

Penalty Charge for Excess Therms Taken During Curtailment \$10.00/therm
(Reference Rule 14)

Customer Requested Removal and Replacement of Meter/Communication Equipment.....\$221.61
(Reference Rule 17)

Monthly Meter Reading Expense \$50.88/month
(Reference Rule 17)

* Avista Utilities may charge and collect any unusual costs incident to the discontinuance or restoration of a service which has resulted from the customer's action or negligence. In addition, this Commission approved fee may be charged whenever the Company visits a residential service address intending to reconnect service, but due to customer action, the Company is unable to complete the reconnection at the time of the visit. Further, when service has been discontinued at the Customer's request and then reestablished within a twelve-month period, the Customer shall be required to pay the monthly minimum charges that would have been billed had service not been discontinued.

*** Cost based on company formula which allows the Company to recover expenses for payroll, taxes, insurance, and company vehicle used.

**** Office hours are between 8 a.m. and 5 p.m. on weekdays, other than holidays.
(Reconnects must be accomplished before 5PM in order to merit the "during office hour" charge).

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