



## e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)  
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR  
Statute  
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



**Oregon  
Water Utilities**  
A SouthWest Water Company

5391 Running Y Rd.  
Klamath Falls, OR 97601  
[www.swwc.com](http://www.swwc.com)

January 29, 2021

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street, S.E.  
P.O. Box 1088  
Salem, OR 97308-1088

**RE: UM 2120 – Report on Collections Data Required by Order No. 20-400**

In compliance with Attachment A of the stipulation approved by Order No. 20-400 in Docket No. UM 2120, Oregon Water Utilities – Mountain Lakes, Inc. hereby submits this report on collections data for the time period of October 1, 2020 through December 31, 2020. Please address any correspondence regarding this matter to Brian Bahr via email at [bbahr@swwc.com](mailto:bbahr@swwc.com) or telephone at 646-599-2415. Thank you.

Sincerely,

**/s/ Craig Gott**

Craig Gott  
President, Oregon Water Utilities – Mountain Lakes, Inc.



<b>Item</b>	<b>Info Required</b>	<b>Q4 2020</b>
a	# connections (total)	801
	# connections (res)	727
	# connections (com)	23
	# connections (irr)	50
	# connections (golf)	1
	# connections (other)	0
b	# late fee assessments (total)	21
c	# TPA enrollments @ quarter end (total)	22
d	# TPA enrollments during quarter	22
e	# TPA completions during quarter	22
f	# TPA renegotiations during quarter (total)	22
g	arrears data (no entry this row)	
	# residential customers w/ 31-60 day arrearages	29
	# residential customers w/ 61-90 day arrearages	18
	# residential customers w/ 91+ day arrearages	29
	total \$\$\$ 31-60 day arrearages	118
	total \$\$\$ 61-90 day arrearages	689
	total \$\$\$ 91+ day arrearages	4,336
	average \$\$\$ 31-60 day arrearages	4
	average \$\$\$ 61-90 day arrearages	38
	average \$\$\$ 91+ day arrearages	150
h	# of 15-day disconnect notices	110
	# of 7-day disconnect notices	66
i	# of disconnections for non-payment	0
j	# of reconnections (same/next day)	0
	# of reconnections (2+ days)	0