



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



**Oregon
Water Utilities**
A SouthWest Water Company

1230 Golden Pheasant Dr.
Redmond, OR 97756
www.swwc.com

April 30, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street, S.E.
P.O. Box 1088
Salem, OR 97308-1088

RE: UM 2120 – Report on Collections Data Required by Order No. 20-400

In compliance with Attachment A of the stipulation approved by Order No. 20-400 in Docket No. UM 2120, Oregon Water Utilities – Cline Butte, Inc. hereby submits this report on collections data for the time period of January 1, 2021 through March 31, 2020. Please note that previous reports inadvertently included overstated TPA counts (items c, d, e, & f); the corrected counts are included in this report. Please address any correspondence regarding this matter to Brian Bahr via email at bbahr@swwc.com or telephone at 646-599-2415. Thank you.

Sincerely,

/s/ Craig Gott

Craig Gott
President, Oregon Water Utilities – Cline Butte, Inc.

Item	Info Required	Mar-Sep 2020	Q4 2020	Q1 2021
a	# connections (total)	1,797	1,770	1,796
	# connections (res)	1,624	1,597	1,623
	# connections (com)	26	26	26
	# connections (irr)	144	144	144
	# connections (golf)	3	3	3
	# connections (other)	-	-	-
b	# late fee assessments (total)	250	59	181
	# late fee assessments (res)	*	*	151
	# late fee assessments (com)	*	*	7
	# late fee assessments (irr)	*	*	23
	# late fee assessments (golf)	*	*	-
	# late fee assessments (other)	*	*	-
c	# TPA enrollments @ quarter end (total)	1	2	1
	# TPA enrollments @ quarter end (res)	1	2	1
	# TPA enrollments @ quarter end (com)	-	-	-
	# TPA enrollments @ quarter end (irr)	-	-	-
	# TPA enrollments @ quarter end (golf)	-	-	-
	# TPA enrollments @ quarter end (other)	-	-	-
d	# TPA enrollments during quarter	1	1	1
e	# TPA completions during quarter	-	-	2
f	# TPA renegotiations during quarter (total)	-	-	-
g	arrears data (no entry this row)			
	# residential customers w/ 31-60 day arrearages	30	16	13
	# residential customers w/ 61-90 day arrearages	11	11	7
	# residential customers w/ 91+ day arrearages	106	34	34
	total \$\$\$ 31-60 day arrearages	(682)	(706)	(1,117)
	total \$\$\$ 61-90 day arrearages	331	263	(484)
	total \$\$\$ 91+ day arrearages	2,124	2,310	1,446
	average \$\$\$ 31-60 day arrearages	(23)	(44)	(86)
	average \$\$\$ 61-90 day arrearages	30	24	(69)
	average \$\$\$ 91+ day arrearages	20	68	43
h	# of 15-day disconnect notices	1	227	438
	# of 7-day disconnect notices	-	62	122
i	# of disconnections for non-payment	1	-	26
j	# of reconnections (same/next day)	-	-	-
	# of reconnections (2+ days)	-	-	2